



Community impact assessments – for services, policies and projects

What is a community impact assessment?

A community impact assessment is an important part of our commitment to delivering better services for our communities. The form will help us find out what impact or consequences our functions, policies, procedures and projects have on our communities, as well as employees and potential employees.

By undertaking an impact assessment, we are able to:

- Take into account the needs, experiences and circumstances of those groups of people who use (or don't / can't use) our services.
- Identify any inequalities people may experience.
- Think about the other ways in which we can deliver our services which will not lead to inequalities.
- Develop better policy-making, procedures and services.

Background

Name of service / policy / project and date	Community Protection – Gating Orders
Lead officer	Trevor Gladding
Other people involved in completing this form	Lisa Jones Helen Down Councillor Peter Jeffries

Step 1 - About the service / policy / project

<p>What is the aim of the service / policy / project and what outcomes is it contributing to</p>	<p>The purpose is to have a process for considering and where appropriate implementing gating orders, to ensure a consistent and transparent approach around the borough.</p> <p>The use of gating orders will help in addressing high levels of crime (such as burglary, one of the improvement actions for 2012/13) and anti social behaviour (also an improvement action for 2012/13)</p>
<p>Who are the primary customers of the service / policy / project and how do they / will they benefit</p>	<p>Residents living in the immediate vicinity of alleyways which have a problem with crime and anti social behaviour.</p>
<p>How and where is the service / policy / project implemented</p>	<p>The criteria and process set out in appendix 2 of the report to Cabinet of 25 September 2012 will be used to assess gating order requests and will be applied wherever a request from local residents for the closure of an alleyway is made.</p>
<p>What potential barriers might already exist to achieving these outcomes</p>	<p>Certain circumstances need to apply before a gating order can be made plus support from stakeholders and local residents living in the vicinity of the area to be gated is needed.</p> <p>Funding to implement gating orders where appropriate will have to be identified on a case by case basis.</p>

Step 2 – What do you know already about your existing / potential customers

<p>What existing information and data do you have about your existing / potential customers e.g. Statistics, customer feedback, performance information</p>	<p>We have a list of 13 requests for assistance in dealing with problem alleyways and footpaths. Of these, 3 have come from Springbank, 1 from Wymans Brook, 1 from St Peters, 1 from Leckhampton, 4 are in the vicinity of the Lower High Street and 2 are from Charlton Kings.</p>
<p>What does it tell you about who uses your service / policy and those that don't?</p>	<p>This tells us where some of the main problem areas are geographically.</p>
<p>What have you learnt about real barriers to your service from any consultation with customers and any stakeholder groups?</p>	
<p>If not, who do you have plans to consult with about the service / policy / project?</p>	<p>We will consult with ward members and neighbourhood co-ordination groups once the criteria have been adopted. The Cheltenham Anti Social Behaviour Working Group will initially consider requests for gating orders and nominate a sub group to explore them in more detail as appropriate.</p>

Step 3 - Assessing community impact

How does your service / policy / project impact on different groups in the community?

Group	What are you already doing to benefit this group	What are you doing that might disadvantage this group	What could you do differently to benefit this group	No impact on this group
People from black and minority ethnic groups	Having adopted criteria will enable us to consider gating orders as an option for reducing crime and anti social behaviour in a consistent way. This will benefit anyone adversely affected by living in the vicinity of an alleyway.	Potentially removing a short cut which may impact on journey times, access to local amenities and likelihood of walking or cycling.	Gating orders will be considered amid a range of other options and only chosen if deemed most suitable for all residents that will be affected.	
Gender	As above	As above	As above	
Gender Reassignment	As above	As above	As above	
Older people / children and young people	As above	As above– this may have a particular impact on this group	As above	
People with disabilities and mental health challenges	As above	As above – this may have a particular impact on this group	As above	
Religion or belief	As above	As above	As above	
Lesbian, Gay and Bi-sexual people	As above	As above	As above	
Marriage and Civil Partnership	As above	As above	As above	
Pregnancy & Maternity	As above	As above	As above	
Other groups or communities	As above	As above	As above	

Step 4 - what are the differences

Are any groups affected in different ways to others as a result of the service / policy / project?	The main impact may be on the elderly and disabled if a shortcut has been removed.
Does your service / policy / project either directly or indirectly discriminate?	No.
If yes, what can be done to improve this?	Each request for a gating order will be examined in detail on an individual basis and only implemented if it is going to substantially benefit more than hinder the lives of those that will be affected.
Are there any other ways in which the service / project can help support priority communities in Cheltenham?	

Step 5 – taking things forward

What are the key actions to be carried out and how will they be resourced and monitored?	To assess each case individually and consult with residents that will be affected.
Who will play a role in the decision-making process?	The Director for Wellbeing and Culture and Cabinet Lead for Housing and Safety will have the power to make decisions, except where written representations have been made, in which case the matter will go to Cabinet. If there is likely to be an impact on a particular group within the community then the Strategy and Engagement Manager will be consulted.
What are your / the project's learning and development needs?	
How will you capture these actions in your service / project planning?	