

# Cheltenham Borough Council

## Cabinet Housing Committee – 1 April 2026

### Strategic Housing Risk Register

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**Accountable member:**

Councillor Flo Clucas, Cabinet Member for Housing and Customer Services

**Accountable officer:**

Claire Hughes, Director of Governance, Housing and Communities

**Ward(s) affected:**

N/A

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**Key Decision:** No

**Executive summary:**

- This report provides a copy of the Council's Strategic Housing Risk Register detailing strategic housing risks as of 17th March 2026
- The register has been prepared in consultation with Risk Managers and the Senior Leadership Team.

**Recommendations:**

The Housing Cabinet Committee note the Strategic Housing Risk Register.

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## 1 Background

1.1 Risk management is the culture, process and structures that are directed towards effective management of potential opportunities and threats to the Council achieving its priorities and objectives.

1.2 The Council has a Risk Management Policy, reviewed in October 2024, that sets out the approach to risk management including the roles and responsibilities for Officers and elected Members. The policy also details the processes in place to manage risks at corporate, operational and project levels.

1.3 This strategic housing risk report is provided to the Housing Cabinet Committee detailing strategic housing risks. A broader, corporate risk report is reported to the Audit, Compliance and Governance Committee.

## **2 Changes to the Strategic Risk Register**

2.1 A copy of the risk register is attached at appendix 1. There has been the following movement in risks since its last review by the Housing Cabinet Committee:

2.1.1 Risk 329: Housing Revenue Account - If the housing revenue account becomes unviable then this may result in the council being unable to fund service delivery, investment in existing homes and the delivery of new housing.

- 16/03/2026 – Reduced risk to 12

2.1.2 Risk 331: Housing Properties Health & Safety - If we do not manage health and safety management of our housing properties, then we may be putting tenant at risk of serious injury or death.

- 16/03/26 – Reduced risk to 12

2.2 In addition, one risk has been added:

2.2.1 Risk 368: Access to fuel and increased costs- If there is limited access to fuel or significant increases in fuel prices, then the repairs service may be unable to operate effectively, leading to delays in attending appointments, increased operational costs, reduced service performance, and a decline in customer satisfaction

- 17/03/26 – Current score of 9

## **3 Alternative options considered**

3.1 None

## **4 Consultation and feedback**

4.1 Risk Managers and Leadership Team.

## **5 Key risks**

None.

## **6 Risk management update**

6.1 Following the recent formation of the Housing Governance Board, there will be a change in the presentation of the Strategic Housing Risk Register.

6.2 The Strategic Housing Risk Register will be presented to the following Committee/Board meetings at the following frequencies:

6.2.1 Housing Governance Board – every meeting

6.2.2 Housing Cabinet Committee – every 6 months

**Report author:**

Claire Hughes, Director of Governance, Housing and Communities

**Appendices:**

- i. Risk Register

**Background information:**

None