

Cheltenham Borough Council

Cabinet Housing Committee – 21st January 2026

E-bike and Battery Policy

Accountable member:

Cllr Flo Clucas, Cabinet Member for Housing and Customer Services

Accountable officer:

Caroline Walker , Director of Housing , Customer Services and Communities

Executive summary:

The purpose of this policy sets out how Cheltenham Borough Council manages the safe use, storage and charging of electric bicycles (e-bikes) and their lithium-ion batteries within properties by Cheltenham Borough Council Housing Services, reducing fire risk and protecting tenants, staff, and property.

Recommendations:

1. That the policy are noted by Cabinet Housing Committee.
2. That the policy is recommended for approval by Cabinet.

1 Background

Cheltenham Borough Council Housing Services over the last 2 years have had 4 property fires that have been related to the charging of e-batteries in tenants home. These fires have caused considerable damage to the property and the loss of tenants belongings.

This new policy along side a campaign will help tenants understand how to charge/store appliances and the potential risks to them and their homes.

2 See attached E-bike and Battery Policy

Report author:

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Appendices:

Appendix 1 - E-bike and Battery Policy

Appendix 2 – Tenant Friendly Summary of E-bike and Battery Policy

Appendix 3 – E-bike and Battery Policy Equality Impact Assessment

Appendix 4 - NFCC Fire Safety Guidance for E-bikes and E-scooters

Appendix 5 - UK Government Lithium-ion for Battery Safety Guidelines