

Council Tax and Business Rates Collection Rates 2021-22

Appendix

Council Tax 2024/25

Current Year Charges - 2024/25			
Monitoring Period	% Collected at 31/03/2025	Target 31/03/2025	The annual collection rate is just below the target but 98.18% of 2024/25 council tax collected within the financial year is still a very good result, especially in the backdrop of a cost of living crisis. The council tax team continue to work with those customers struggling to pay to manage payment and maximise entitlement to benefits or discounts. Robust recovery action will continue against those avoiding payment
	98.18%	98.35%	
Comparison with 2023/24	As at 31/03/2024		
	98.32%		

Previous Years Charges Outstanding in 2024/25			
Monitoring Period	Amount outstanding at 31/03/2025	Target 31/03/2025	The arrears outstanding at the end of 2024/25 slightly exceed the target. The council tax team continue to work closely with those customers struggling to pay and robust recovery action will continue against those avoiding payment
	£2,360,331	£2,320,000	
Comparison with 2023/24	Amount outstanding at 31/03/2024		
	£2,255,021		

Business Rates 2024/25

Current Year Charges - 2024/25			
Monitoring Period	% Collected at 31/03/2025	Target 31/03/2025	The annual collection rate is below the target. One large business ratepayer avoiding payment has significantly impacted the collection rate but 97.22% of 2024/25 business rates collected within the financial year is still a very good result. The business rates team continue to work with those business rate payers struggling to pay. Robust recovery action using all legal powers available will continue against those avoiding payment
	97.22%	98.40%	
Comparison with 2023/24	As at 31/03/2024		
	98.56%		

Previous Years Charges Outstanding in 2024/25			
Monitoring Period	Amount outstanding at 31/03/2025	Target 31/03/2025	The arrears outstanding at the end of 2024/25 exceed the target. The business rates team continue to work closely with those customers struggling to pay and robust recovery action will continue against those avoiding payment
	£595,851	£490,000	
Comparison with 2023/24	Amount outstanding at 31/03/2024		
	£451,590		