

## **Tenant Engagement Update, Housing Services, Cheltenham Borough Council July 2025**

### **Tenant Panel**

- Due to low numbers, the June tenant panel did not go ahead. There is a new date set for 17/07/2025 .
- Liam Pem, Resident Engagement Officer, will meet with the group to ensure we can fit in scrutiny work around the summer holidays, where attendance is always lower.
- An activity tracker has been set up for this group to ensure nothing is missed.
- Members of the tenant panel were invited to review and feedback on a draft Decant Policy and Tenancy Policy which was shared with the appropriate staff members.

### **Leaseholder Panel**

- We welcomed Asset and Investment Manager, Julian Denslow to the group for a Q&A session about the stock condition surveys. Leaseholders were told they will have access to a ten-year plan of works for their properties, which can be used to forecast their spends.
- The group reviewed and agreed the new terms of reference to make sure the group is effective as possible
- Liam has set up a new action tracker for the group, to ensure no actions will be missed.