

Meeting		Title	Objective	Format
16 July 2025	•	CEO/Director Briefing (if required) (Verbal)	An update from the Chief Executive/Director on key issues which may be of interest to the Cabinet Housing Committee.	Verbal
	•	End of Year 2024-25 Housing Revenue Account (HRA) Budget Monitoring Report	To provide a monitoring position statement for the HRA against the budget approved by Council on 23 February 2024, highlighting any key variances.	Information/Discussion Paper
	•	Property Compliance Performance - Quarter 1	To provide the Committee with an understanding of our property compliance status and the planned improvements needed to address areas of non-compliance.	Information/Discussion Paper
	•	Housing Performance Report - Quarter 1	To provide the Committee with key performance information relation to voids, arrears, day to day repairs, ASB and complaints.	Information/Discussion Paper
	•	Customer Engagement Strategy	To provide committee with an opportunity to review and feedback on the Customer Engagement Strategy before it is submitted to Cabinet.	Decision (for referral to Cabinet/Council)
	•	Tenancy Policy	To provide committee with an opportunity to review and feedback on the Tenancy Policy before it is submitted to Cabinet.	Decision (for referral to Cabinet/Council)
	•	6 Monthly Tenant Satisfaction Measures (TSMs) Tracker Update	Feedback and insight from the phone surveys with tenants carried out on behalf of CBC by Acuity. These surveys provide our results for the perception-based Tenant Satisfaction Measures.	Information/Discussion Paper
	•	Housing Complaints and Compliments Report - Quarter 1	To provide an overview of housing related complaints and compliments, identifying key areas of dissatisfaction and areas for learning and service improvement.	Information/Discussion Paper
	•	Housing Improvement Plan update	To provide committee with an update on the Housing Improvement Plan.	Information/Discussion Paper
	•	Updates from the Tenant and Leaseholder Panels	To highlight the ongoing activities of the Tenant and Leaseholder Panels and provide an additional opportunity for tenant and leaseholder voices to be heard.	Information/Discussion Paper
	•	Review of the Housing Committee Forward Plan	To provide the Committee with opportunities to identify any additional areas they may wish to scrutinise.	Information/Discussion Paper
	•	Briefing Note - Housing Sector Insight	To provide the Committee with an overview of recent developments in the housing sector and provide opportunities for horizon scanning.	Briefing Note
24 September 2025	•	CEO/Director Briefing (if required) (Verbal)	An update from the Chief Executive/Director on key issues which may be of interest to the Cabinet Housing Committee.	Verbal
	•	Housing Improvement Plan	To provide the Committee with a progress update on the Improvement Plan developed to resolve areas of non-compliance with the Regulator of Social Housing’s Consumer Standards.	Information/Discussion Paper
	•	Impact of Right to Buy Legislative Changes	To provide committee with an update on the impact of the Right to Buy legislative changes.	Information/Discussion Paper

	<ul style="list-style-type: none"> • Housing Risk Register • Updates from the Tenant and Leaseholder Panels • Review of the Housing Committee Forward Plan • Briefing Note - Housing Sector Insight 	<p>To review the strategic risks relating to housing from the Council's Risk Register.</p> <p>To highlight the ongoing activities of the Tenant and Leaseholder Panels and provide an additional opportunity for tenant and leaseholder voices to be heard.</p> <p>To provide the Committee with opportunities to identify any additional areas they may wish to scrutinise.</p> <p>To provide the Committee with an overview of recent developments in the housing sector and provide opportunities for horizon scanning.</p>	<p>Information/Discussion Paper</p> <p>Information/Discussion Paper</p> <p>Information/Discussion Paper</p> <p>Briefing Note</p>
26 November 2025	<ul style="list-style-type: none"> • CEO/Director Briefing (if required) (Verbal) • Property Compliance Performance - Quarter 2 • Housing Complaints and Compliments Report - Quarter 2 • Housing Performance Report - Quarter 2 • Anti-Social Behaviour Improvement Project - Update • Updates from the Tenant and Leaseholder Panels • Review of the Housing Committee Forward Plan • Briefing Note - Housing Sector Insight 	<p>An update from the Chief Executive/Director on key issues which may be of interest to the Cabinet Housing Committee.</p> <p>To provide the Committee with an understanding of our property compliance status and the planned improvements needed to address areas of non-compliance.</p> <p>To provide an overview of housing related complaints and compliments, identifying key areas of dissatisfaction and areas for learning and service improvement.</p> <p>To provide the Committee with key performance information relation to voids, arrears, day to day repairs, ASB and complaints.</p> <p>To provide the committee with an update on the progress of the ASB Improvement Project.</p> <p>To highlight the ongoing activities of the Tenant and Leaseholder Panels and provide an additional opportunity for tenant and leaseholder voices to be heard.</p> <p>To provide the Committee with opportunities to identify any additional areas they may wish to scrutinise.</p> <p>To provide the Committee with an overview of recent developments in the housing sector and provide opportunities for horizon scanning.</p>	<p>Verbal</p> <p>Information/Discussion Paper</p> <p>Information/Discussion Paper</p> <p>Information/Discussion Paper</p> <p>Information/Discussion Paper</p> <p>Information/Discussion Paper</p> <p>Briefing Note</p>
21 January 2026	<ul style="list-style-type: none"> • CEO/Director Briefing (if required) (Verbal) • HRA draft budget proposal for 2026/27 and updated budget monitor for 2025/26 • Property Compliance Performance - Quarter 3 	<p>An update from the Chief Executive/Director on key issues which may be of interest to the Cabinet Housing Committee.</p> <p>To review and feedback on the HRA draft budget proposal.</p> <p>To provide a monitoring position statement for the HRA against the budget approved by Council on 21 February 2025, highlighting any key variances.</p> <p>To provide the Committee with an understanding of our property compliance status and the planned improvements needed to address areas of non-compliance.</p>	<p>Verbal</p> <p>Information/Discussion Paper</p> <p>Information/Discussion Paper</p>

	<ul style="list-style-type: none"> • 6 Monthly Tenant Satisfaction Measures (TSMs) Tracker Update • Housing Complaints and Compliments Report - Quarter 3 • 6 Monthly 2025-26 Housing Revenue Account (HRA) Budget Monitoring Report • Updates from the Tenant and Leaseholder Panels • Review of the Housing Committee Forward Plan • Briefing Note - Housing Sector Insight 	<p>Feedback and insight from the phone surveys with tenants carried out on behalf of CBC by Acuity. These surveys provide our results for the perception-based Tenant Satisfaction Measures.</p> <p>To provide an overview of housing related complaints and compliments, identifying key areas of dissatisfaction and areas for learning and service improvement.</p> <p>To provide a monitoring position statement for the HRA against the budget approved by Council on 21 February 2025, highlighting any key variances.</p> <p>To highlight the ongoing activities of the Tenant and Leaseholder Panels and provide an additional opportunity for tenant and leaseholder voices to be heard.</p> <p>To provide the Committee with opportunities to identify any additional areas they may wish to scrutinise.</p> <p>To provide the Committee with an overview of recent developments in the housing sector and provide opportunities for horizon scanning.</p>	<p>Information/Discussion Paper</p> <p>Information/Discussion Paper</p> <p>Information/Discussion Paper</p> <p>Information/Discussion Paper</p> <p>Information/Discussion Paper</p> <p>Briefing Note</p>
25 March 2026	<ul style="list-style-type: none"> • CEO/Director Briefing (if required) (Verbal) • Housing Improvement Plan • Housing Risk Register • Updates from the Tenant and Leaseholder Panels • Review of the Housing Committee Forward Plan • Briefing Note - Housing Sector Insight • Counter Fraud and Enforcement Unit Report 	<p>An update from the Chief Executive/Director on key issues which may be of interest to the Cabinet Housing Committee.</p> <p>To provide the Committee with a progress update on the Improvement Plan developed to resolve areas of non-compliance with the Regulator of Social Housing's Consumer Standards.</p> <p>To review the strategic risks relating to housing from the Council's Risk Register.</p> <p>To highlight the ongoing activities of the Tenant and Leaseholder Panels and provide an additional opportunity for tenant and leaseholder voices to be heard.</p> <p>To provide the Committee with opportunities to identify any additional areas they may wish to scrutinise.</p> <p>To provide the Committee with an overview of recent developments in the housing sector and provide opportunities for horizon scanning.</p> <p>To provide the Committee with an overview of the Counter Fraud Enforcement Unit's work on housing and tenancy fraud over the previous year.</p>	<p>Verbal</p> <p>Information/Discussion Paper</p> <p>Information/Discussion Paper</p> <p>Information/Discussion Paper</p> <p>Information/Discussion Paper</p> <p>Briefing Note</p> <p>Information/Discussion Paper</p>
01 June 2026	<ul style="list-style-type: none"> • CEO/Director Briefing (if required) (Verbal) 	<p>An update from the Chief Executive/Director on key issues which may be of interest to the Cabinet Housing Committee.</p>	<p>Verbal</p>

