

## Hackney Carriage Fares With effect from 1<sup>st</sup> March 2025

	Amount charged at the start of the journey	Incremental charge thereafter	Approx cost of a running mile	Waiting time charged at	Definition
Rate 1	£3.20	£0.20 every 124 yards	£2.83	£0.20 every 29 seconds	Rate 1: Mon – Fri, 7am to 8pm
Rate 2	£3.85	£0.25 every 124 yards	£3.54	£0.25 every 24 seconds	Rate 2: Mon – Fri, 8pm – 7am and all day Saturday, Sunday and all day public holidays and 6pm – 11pm on both Christmas Eve and New Year's Eve
Rate 3	£5.35	£0.35 every 124 yards	£4.96	£0.35 every 29 seconds	Rate 3: From 11pm on Christmas Eve until 7am on 27 <sup>th</sup> December and from 11pm on New Year's Eve until 7am on 2 <sup>nd</sup> January
Rate 4 races only	£4.80	£0.20 every 83 yards	£4.24	£0.20 every 29 seconds	Rate 4: Tues – Sat, 7am to 7am only the week of Cheltenham Race Festival held in March each year and Thurs – Sun, 7am to 7am only the week of November Race Meet

### Extras applicable to all rates - charged at the driver's discretion:

- 20p for each additional passenger
  - 1<sup>st</sup> passenger: no extra charge
  - 2<sup>nd</sup> passenger: add 20p
  - 3<sup>rd</sup> passenger: add another 20p
  - 4<sup>th</sup> passenger: add another 20p
  - 5<sup>th</sup>, 6<sup>th</sup> & 7<sup>th</sup> passengers: add another 60p each
- Extra charge for a pram / pushchair or large package / luggage – 60p (4 shopping bags will count as 1 large package)
- Assistance dogs – no extra charge payable
- Bicycles (estate cars only) and animals (carried at driver's discretion other than assistance dogs) £1.20



**CHEL TENHAM**  
BOROUGH COUNCIL

**Licensing Section, Municipal Offices, Promenade,  
Cheltenham, GL50 9SA**

**Tel: 01242 262626**

Email: [licensing@cheltenham.gov.uk](mailto:licensing@cheltenham.gov.uk)  
Web: [www.cheltenham.gov.uk/licensing](http://www.cheltenham.gov.uk/licensing)

### Passenger information and conditions of hire

- The meter will be engaged at the start of the journey
- If you or your animals soil the taxi requiring cleaning or valeting, you will be charged £75.00
- Passengers must wear their seat belt at all times and keep children and animals under control
- No smoking, eating or drinking is permitted within the vehicle
- If you wish to make a complaint ask for a receipt showing the driver's badge number and the vehicle's plate number. Complaints should be directed to the address shown above
- Intoxicated or troublesome passengers are carried at the driver's discretion

## Hackney Carriage Fares With effect from 2 March 2023

	Amount charged at the start of the journey	Incremental charge thereafter	Approx cost of a running mile	Waiting time charged at	Definition
Rate 1	£3.00	£0.20 every 133 yards	£2.40	£0.20 every 31 seconds	Rate 1: Mon – Sat, 7am to 8pm
Rate 2	£3.60	£0.25 every 133 yards	£3.00	£0.25 every 26 seconds	Rate 2: Mon – Sat, 8pm – 7am and all day Sunday and all day public holidays and 6pm – 11pm on both Christmas Eve and New Year's Eve
Rate 3	£5.00	£0.35 every 133 yards	£4.20	£0.35 every 33 seconds	Rate 3: From 11pm on Christmas Eve until 7am on 27 <sup>th</sup> December and from 11pm on New Year's Eve until 7am on 2 <sup>nd</sup> January
Rate 4	£4.50	£0.20 every 89 yards	£3.95	£0.20 every 31 seconds	Rate 4: Tues – Sat, 7am to 7am only the week of Cheltenham Race Festival held in March each year

### Extras applicable to all rates - charged at the driver's discretion:

- 20p for each additional passenger
  - 1<sup>st</sup> passenger: no extra charge
  - 2<sup>nd</sup> passenger: add 20p
  - 3<sup>rd</sup> passenger: add another 20p
  - 4<sup>th</sup> passenger: add another 20p
  - 5<sup>th</sup>, 6<sup>th</sup> & 7<sup>th</sup> passengers: add another 60p each
- Extra charge for a pram / pushchair or large package / luggage – 60p (4 shopping bags will count as 1 large package)
- Assistance dogs – no extra charge payable
- Bicycles (estate cars only) and animals (carried at driver's discretion other than assistance dogs) £1.20



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#### **Passenger information and conditions of hire**

- The meter will be engaged at the start of the journey
- If you or your animals soil the taxi requiring cleaning or valeting, you will be charged £50.00
- Passengers must wear their seat belt at all times and keep children and animals under control
- No smoking, eating or drinking is permitted within the vehicle
- If you wish to make a complaint ask for a receipt showing the driver's badge number and the vehicle's plate number. Complaints should be directed to the address shown above
- Intoxicated or troublesome passengers are carried at the driver's discretion