

**Cabinet Housing Committee Forward Plan 2024-2025**

<b>Title</b>	<b>Objective</b>	<b>Format</b>	<b>Officer/Interested Party/Partner</b>
<b>Cabinet – 18 February 2025</b>			
2025/26 Final Budget Proposals – HRA and General Fund			
<b>19 February 2025 – (Deadline 4<sup>th</sup> February)</b>			
Quarter 3 2024 – 25 Housing Performance Report	<i>To provide the Committee with key performance information relation to voids, arrears, day to day repairs, ASB and complaints.</i>	Information/Discussion Paper	Director of Housing – Customer and Community Services
Quarter 3 2024 - 25 Housing Complaints and Compliments Report	<i>To provide an overview of housing related complaints and compliments from quarter 3, identifying key areas of dissatisfaction and areas for learning and service improvement.</i>	Information/Discussion Paper	Director of Housing – Customer and Community Services
Communal Areas Improvement Project	<i>To update the Committee on the ongoing project to improve the cleaning and maintenance of Communal Areas.</i>	Information/Discussion Paper	Interim Housing Transformation Director
Anti-Social Behaviour Improvement Project	<i>To update the Committee on the ongoing project to improve management of Anti-Social Behaviour.</i>	Information/Discussion Paper	Director of Housing – Customer and Community Services
Housing Risk Register	<i>To review the strategic risks relating to housing from the Council’s Risk Register.</i>	Information/Discussion Paper	Director of Governance and Customer Services
Updates from the Tenant and Leaseholder Panels	<i>To highlight the ongoing activities of the Tenant and Leaseholder Panels and provide an additional opportunity for tenant and leaseholder voices to be heard.</i>	Information/Verbal Update	Tenant and Leaseholder Representatives
Review of the Housing Committee Forward Plan	<i>To provide the Committee with opportunities to identify any additional areas they may wish to scrutinise.</i>	Information/Discussion	Director of Governance and Customer Services
Briefing Note - Housing Sector Insight	<i>To provide the Committee with an overview of recent developments in the housing sector and provide opportunities for horizon scanning.</i>	Information	Director of Governance and Customer Services
<b>Council – 21 February 2025</b>			
2025/26 Final Budget Proposals – HRA and General Fund			

**Cabinet Housing Committee Forward Plan 2024-2025**

<b>Title</b>	<b>Objective</b>	<b>Format</b>	<b>Officer/Interested Party/Partner</b>
<b>17 March 2025 - (Deadline 24<sup>th</sup> February)</b>			
Property Compliance Performance and stock condition project update	<i>To provide the Committee with an understanding of our property compliance status and the planned improvements needed to address areas of non-compliance</i>	Information/Discussion Paper	Interim Housing Transformation Director / Head of Technical and Investment
Consumer Standard Improvement Plan	<i>To provide the Committee with a copy of the Improvement Plan developed to resolve areas of non-compliance with the Regulator of Social Housing's Consumer Standards.</i>	Information/Discussion Paper	Director of Governance and Customer Services
Housing and Tenancy Fraud Annual Update	<i>To provide the Committee with an overview of the Counter Fraud Enforcement Unit's work on housing and tenancy fraud over the previous year.</i>	Information/Discussion Paper	Counter Fraud and Enforcement Unit, Head of Service
Updates from the Tenant and Leaseholder Panels	<i>To highlight the ongoing activities of the Tenant and Leaseholder Panels and provide an additional opportunity for tenant and leaseholder voices to be heard.</i>	Information/Verbal Update	Tenant and Leaseholder Representatives
Review of the Housing Committee Forward Plan	<i>To provide the Committee with opportunities to identify any additional areas they may wish to scrutinise.</i>	Information/Discussion	Director of Governance and Customer Services
Briefing Note - Housing Sector Insight	<i>To provide the Committee with an overview of recent developments in the housing sector and provide opportunities for horizon scanning.</i>	Information	Director of Governance and Customer Services
<b>23<sup>rd</sup> April 2025 – (Deadline 8<sup>th</sup> April)</b>			
Quarter 4 2024 – 25 Housing Performance Report	<i>To provide the Committee with key performance information relation to voids, arrears, day to day repairs, ASB and complaints.</i>	Information/Discussion Paper	Director of Housing – Customer and Community Services
Quarter 4 2024 - 25 Housing Complaints and Compliments Report	<i>To provide an overview of housing related complaints and compliments from quarter 4, identifying key areas of dissatisfaction and areas for learning and service improvement.</i>	Information/Discussion Paper	Director of Housing – Customer and Community Services
Updates from the Tenant and Leaseholder Panels	<i>To highlight the ongoing activities of the Tenant and Leaseholder Panels and provide an additional opportunity for tenant and leaseholder voices to be heard.</i>	Information/Verbal Update	Tenant and Leaseholder Representatives

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Review of the Housing Committee Forward Plan	<i>To provide the Committee with opportunities to identify any additional areas they may wish to scrutinise.</i>	Information/Discussion	Director of Governance and Customer Services
Briefing Note - Housing Sector Insight	<i>To provide the Committee with an overview of recent developments in the housing sector and provide opportunities for horizon scanning.</i>	Information	Director of Governance and Customer Services
<b>11 June 2025 – (Deadline 27<sup>th</sup> May )</b>			
Property Compliance Performance and stock condition project update	<i>To provide the Committee with an understanding of our property compliance status and the planned improvements needed to address areas of non-compliance</i>	Information/Discussion Paper	Interim Housing Transformation Director / Head of Technical and Investment
Consumer Standard Improvement Plan	<i>To provide the Committee with a copy of the Improvement Plan developed to resolve areas of non-compliance with the Regulator of Social Housing’s Consumer Standards.</i>	Information/Discussion Paper	Director of Governance and Customer Services
6 monthly Tenant Satisfaction Measures (TSM) Tracker Update	<i>Feedback and insight from the phone surveys with tenants carried out on behalf of CBC by Acuity. These surveys provide our results for the perception-based Tenant Satisfaction Measures.</i>	Information/Discussion Paper	Director of Housing – Customer and Community Services
End of Year 2024-25 Housing Revenue Account (HRA) Budget Monitoring Report	<i>To provide a monitoring position statement for the HRA against the budget approved by Council on 23 February 2024, highlighting any key variances.</i>	Information/Discussion Paper	Director of Finance and Assets / Head of Finance and IT
Housing Risk Register	<i>To review the strategic risks relating to housing from the Council’s Risk Register.</i>	Information/Discussion Paper	Director of Governance and Customer Services
Updates from the Tenant and Leaseholder Panels	<i>To highlight the ongoing activities of the Tenant and Leaseholder Panels and provide an additional opportunity for tenant and leaseholder voices to be heard.</i>	Information/Verbal Update	Tenant and Leaseholder Representatives
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Briefing Note - Housing Sector Insight	<i>To provide the Committee with an overview of recent developments in the housing sector and provide opportunities for horizon scanning.</i>	Information	Director of Governance and Customer Services
<b>16 July 2025 – (Deadline 30<sup>th</sup> June)</b>			
Property Compliance Performance and stock condition project update	<i>To provide the Committee with an understanding of our property compliance status and the planned improvements needed to address areas of non-compliance</i>	Information/Discussion Paper	Interim Housing Transformation Director / Head of Technical and Investment
Consumer Standard Improvement Plan	<i>To provide the Committee with a copy of the Improvement Plan developed to resolve areas of non-compliance with the Regulator of Social Housing’s Consumer Standards.</i>	Information/Discussion Paper	Director of Governance and Customer Services
Quarter 1 2024 – 25 Housing Performance Report	<i>To provide the Committee with key performance information relation to voids, arrears, day to day repairs, ASB and complaints.</i>	Information/Discussion Paper	Director of Housing – Customer and Community Services
Quarter 1 2025 - 26 Housing Complaints and Compliments Report	<i>To provide an overview of housing related complaints and compliments from quarter 1, identifying key areas of dissatisfaction and areas for learning and service improvement.</i>	Information/Discussion Paper	Director of Housing – Customer and Community Services
Updates from the Tenant and Leaseholder Panels	<i>To highlight the ongoing activities of the Tenant and Leaseholder Panels and provide an additional opportunity for tenant and leaseholder voices to be heard.</i>	Information/Verbal Update	Tenant and Leaseholder Representatives
Review of the Housing Committee Forward Plan	<i>To provide the Committee with opportunities to identify any additional areas they may wish to scrutinise.</i>	Information/Discussion	Director of Governance and Customer Services
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