

Taxi Trade Rep

*I would suggest that the fact that there have only been 3 incidents recorded on the promenade is actually a reason to keep the marshals not remove them the number of incidents will only increase if they are not present.*

*I am informed that the current marshals are not very efficient/disinterested in the job.*

*If the council are to do away with this service they may be creating a public safety issue. With this in mind a review of the current number and placement of taxi ranks is long overdue and may help in reducing the number of customers attending the promenade rank.*

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*I'm just wondering where did the statistics come from - was it from the Marshalls? If so then my guess is that it's made up due the fact that they do spend more time on their phones or are sat on benches not paying attention. However, over the last few weekends we have had the same guys turn up who are showing signs of finally doing their job.*

*If we lose the Marshalls completely then taxi driver etiquette will simply be non-existent - it's hanging by a thread as it is. Drivers cherry pick jobs by using the excuse that they take cash only and push back short distance card payment jobs to other decent and honest drivers - arguments between drivers are now becoming more frequent so it's just a matter of time before someone will lose their cool completely. The Marshalls on Saturday night have been trying to control this and up to a point they have controlled some of it, they have now also and finally taken control of customer queuing so that's a great help as it prevents queue jumping.*

*Friday night on a normal week is generally very poor for business so the rank can function without a Marshall but Saturday night a Marshall is still required, especially if it's the same team.*

*As for crime statistics can I just make you aware that the rank on Saturday night became a crime scene due to some crazy individual who decided to punch random people waiting to get into taxis.*

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BID

Thanks for the below info. Based on the data it makes complete sense to only continue with the taxi marshals for key dates in the year. I'm sure the budget can be better spent elsewhere.