

Function	Lead Member	Strategic Lead	ELT Lead	Officer Support	Email Address	Division	Delivery Vehicle	Provider Lead Officer
Public Toilets	Waste, Recycling & Street Services	Iain Dobie	Darren Knight	Karen Watson / Gemma Bell (asset)	Karen.Watson@cheltenham.gov.uk / Gemma.Bell@cheltenham.gov.uk	Finance Assets and Regeneration	Ubico Ltd	Beth Boughton
Recycling	Waste, Recycling & Street Services	Iain Dobie	Darren Knight	Karen Watson	Karen.Watson@cheltenham.gov.uk	Communities and Place	Ubico Ltd	Beth Boughton
Street Cleaning	Waste, Recycling & Street Services	Iain Dobie	Darren Knight	Karen Watson	Karen.Watson@cheltenham.gov.uk	Communities and Place	Ubico Ltd	Beth Boughton
Waste Collection (including trade waste)	Waste, Recycling & Street Services	Iain Dobie	Darren Knight	Karen Watson	Karen.Watson@cheltenham.gov.uk	Communities and Place	Ubico Ltd	Beth Boughton
Grounds Maintenance	Waste, Recycling & Street Services	Iain Dobie	Darren Knight	Adam Reynolds	Adam.Reynolds@cheltenham.gov.uk	Communities and Place	Ubico Ltd	Beth Boughton
Waste Partnerships & Policy	Waste, Recycling & Street Services	Iain Dobie	Darren Knight	Karen Watson	Karen.Watson@cheltenham.gov.uk	Communities and Place		
Alloiments (part of wellbeing)	Waste, Recycling & Street Services	Iain Dobie	Darren Knight	Adam Reynolds	Adam.Reynolds@cheltenham.gov.uk	Communities and Place		
Parks and Play Areas	Waste, Recycling & Street Services	Iain Dobie	Darren Knight	Adam Reynolds	Adam.Reynolds@cheltenham.gov.uk	Communities and Place		
Trees (street and parks)	Waste, Recycling & Street Services	Iain Dobie	Darren Knight	Chris Chavasse	Chris.Chavasse@cheltenham.gov.uk	Communities and Place		
Sustainability/Climate Change	Climate Emergency	Alsha Lewis	Darren Knight	Laura Tapping	Laura.Tapping@cheltenham.gov.uk	Communities and Place		
Achieving Cheltenham Net Zero	Climate Emergency	Alsha Lewis	Darren Knight	Laura Tapping	Laura.Tapping@cheltenham.gov.uk	Communities and Place		
Behavioural & Cultural Change To Embed Action On Climate	Climate Emergency	Alsha Lewis	Darren Knight	Laura Tapping	Laura.Tapping@cheltenham.gov.uk	Communities and Place		
Surface Water Flooding	Climate Emergency	Alsha Lewis	Darren Knight	Rebecca Silence	Rebecca.Silence@cheltenham.gov.uk	Communities and Place		
Modal Shift - including walking and cycling and zero emission transport	Climate Emergency	Alsha Lewis	Darren Knight	Tracey Birkinshaw	Tracey.Birkinshaw@cheltenham.gov.uk	Communities and Place		
High Street	Cyber, Regeneration & Commercial Income	Mike Collins	Darren Knight	Tracey Birkinshaw	Tracey.Birkinshaw@cheltenham.gov.uk	Communities and Place		
GCC Transport Liaison	Cyber, Regeneration & Commercial Income	Mike Collins	Paul Jones	Paul Minnis / Tracey Birkinshaw	Paul.Minnis@cheltenham.gov.uk / Tracey.Birkinshaw@cheltenham.gov.uk	Finance Assets and Regeneration		
Golden Valley/Cyber Central/West Chelt	Cyber, Regeneration & Commercial Income	Mike Collins	Paul Jones	Paul Minnis	Paul.Minnis@cheltenham.gov.uk	Finance Assets and Regeneration	Gloucestershire Airport Ltd	Karen Taylor
Airport	Cyber, Regeneration & Commercial Income	Mike Collins	Paul Jones	Paul Minnis	Paul.Minnis@cheltenham.gov.uk	Finance Assets and Regeneration		
Building Control	Cyber, Regeneration & Commercial Income	Mike Collins	Paul Jones	Ian Smith	Ian.Smith@cheltenham.gov.uk	Finance Assets and Regeneration		
Future Developments and Strategic Transport	Cyber, Regeneration & Commercial Income	Mike Collins	Paul Jones	Paul Minnis / Tracey Birkinshaw	Paul.Minnis@cheltenham.gov.uk / Tracey.Birkinshaw@cheltenham.gov.uk	Finance Assets and Regeneration		
Cemetery and Crematorium	Cyber, Regeneration & Commercial Income	Mike Collins	Paul Jones	Ben Jenkins	Benjamin.Jenkins@cheltenham.gov.uk	Finance Assets and Regeneration		
Finance	Finance Assets and Regeneration	Peter Jeffries	Paul Jones	Gemma Bell	Gemma.Bell@cheltenham.gov.uk	Finance Assets and Regeneration		Paul Jones
Revenues and Benefits - Policy	Finance Assets and Regeneration	Peter Jeffries	Paul Jones	Jayne Gilpin	Jayne.Gilpin@cheltenham.gov.uk	Finance Assets and Regeneration		
Property/Asset Mgt/Investment	Finance Assets and Regeneration	Peter Jeffries	Paul Jones	Gemma Bell	Gemma.Bell@cheltenham.gov.uk	Finance Assets and Regeneration		
Elections and Electoral Registration	Finance Assets and Regeneration	Peter Jeffries	Paul Jones	Kim Smith	Kim.Smith@cheltenham.gov.uk	Finance Assets and Regeneration		
Royals and Pensions	Finance Assets and Regeneration	Peter Jeffries	Paul Jones	Publics	Publics@cheltenham.gov.uk	Finance Assets and Regeneration	Publics	Kate Righton
Members Allowances	Finance Assets and Regeneration	Peter Jeffries	Paul Jones	Bev Thomas	Bev.Thomas@cheltenham.gov.uk	Finance Assets and Regeneration		
Internal Audit	Finance Assets and Regeneration	Peter Jeffries	Paul Jones	Lucy Cater	Lucy.Cater@cheltenham.gov.uk	Finance Assets and Regeneration	South West Audit Partnership (SWAP)	Lucy Cater
Counter Fraud Unit	Finance Assets and Regeneration	Peter Jeffries	Paul Jones	Emma Cathcart	Emma.Cathcart@cheltenham.gov.uk	Finance Assets and Regeneration	Counter Fraud Unit	Emma Cathcart
Car Parking	Finance Assets and Regeneration	Peter Jeffries	Paul Jones	Jayne Gilpin	Jayne.Gilpin@cheltenham.gov.uk	Finance Assets and Regeneration		
Fleet Management	Finance Assets and Regeneration	Peter Jeffries	Paul Jones	Jayne Gilpin	Jayne.Gilpin@cheltenham.gov.uk	Finance Assets and Regeneration		
Wilson Art Gallery & Museum	Economic Development, Culture, Tourism & Wellbeing	Max Wilkinson	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place	L&C Trust	Laurie Bell
Arts/Festivals/Entertainments	Economic Development, Culture, Tourism & Wellbeing	Max Wilkinson	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place	L&C Trust	Laurie Bell
Sport & Play Development	Economic Development, Culture, Tourism & Wellbeing	Max Wilkinson	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place	L&C Trust	Laurie Bell
Leisure Facilities	Economic Development, Culture, Tourism & Wellbeing	Max Wilkinson	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place	L&C Trust	Laurie Bell
Town Hall	Economic Development, Culture, Tourism & Wellbeing	Max Wilkinson	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place		
Public Art Panel	Economic Development, Culture, Tourism & Wellbeing	Max Wilkinson	Darren Knight	Sophie Barton (Mat Leave cover)	Sophie.Barton@cheltenham.gov.uk	Communities and Place		
Events Management	Economic Development, Culture, Tourism & Wellbeing	Max Wilkinson	Darren Knight	Heleen Mole (from July)	Heleen.Mole@cheltenham.gov.uk	Communities and Place		
Healthy Living	Economic Development, Culture, Tourism & Wellbeing	Max Wilkinson	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place		
Business Strategy, Destination Marketing, Branding	Economic Development, Culture, Tourism & Wellbeing	Max Wilkinson	Darren Knight	Tracey Birkinshaw	Tracey.Birkinshaw@cheltenham.gov.uk	Communities and Place		
Branding	Economic Development, Culture, Tourism & Wellbeing	Max Wilkinson	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place		
Economic Development	Economic Development, Culture, Tourism & Wellbeing	Max Wilkinson	Darren Knight	Tracey Birkinshaw	Tracey.Birkinshaw@cheltenham.gov.uk	Communities and Place		
Cheltenham Trust	Economic Development, Culture, Tourism & Wellbeing	Max Wilkinson	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place		
Homelessness/Housing Needs	Housing	Victoria Atherstone	Paul Jones	Martin Stacy	Martin.Stacy@cheltenham.gov.uk	Communities and Place		
Supporting People and Housing related support)	Housing	Victoria Atherstone	Paul Jones	Martin Stacy	Martin.Stacy@cheltenham.gov.uk	Communities and Place		
Housing - Private Rented Sector	Housing	Victoria Atherstone	Paul Jones	Martin Stacy	Martin.Stacy@cheltenham.gov.uk	Communities and Place	Cheltenham Borough Homes Ltd	Steve Slater
Housing - Public	Housing	Victoria Atherstone	Paul Jones	Martin Stacy	Martin.Stacy@cheltenham.gov.uk	Communities and Place		
Housing Enabling	Housing	Victoria Atherstone	Paul Jones	Martin Stacy	Martin.Stacy@cheltenham.gov.uk	Communities and Place		
Town of Sanctuary - Settlement of Refugees and Asylum Seekers	Housing	Victoria Atherstone	Paul Jones	Martin Stacy	Martin.Stacy@cheltenham.gov.uk	Communities and Place		
Monitoring Officer & Standards (no DPD)	Leader	Rosena Hay	Howard Norris (interim)	Louis Krog	Louis.Krog@cheltenham.gov.uk	Chief Executive	One Legal (Tewksbury BC)	
Emergency Planning	Leader	Rosena Hay	Gareth Edmundson	Louis Krog	Louis.Krog@cheltenham.gov.uk	Chief Executive		
Leadership Gloucestershire	Leader	Rosena Hay	Gareth Edmundson	Louis Krog	Louis.Krog@cheltenham.gov.uk	Chief Executive		
South West Councils	Leader	Rosena Hay	Gareth Edmundson	Louis Krog	Louis.Krog@cheltenham.gov.uk	Chief Executive		
LGA/DCN	Leader	Rosena Hay	Gareth Edmundson	Louis Krog	Louis.Krog@cheltenham.gov.uk	Chief Executive		
Communications	Leader	Rosena Hay	Darren Knight	Katie Sandey	Katie.Sandey@cheltenham.gov.uk	Communities and Place		
Corporate Performance, Policy and Business Plan	Leader	Rosena Hay	Gareth Edmundson	Ann Wolstencroft	Ann.Wolstencroft@cheltenham.gov.uk	Chief Executive		
Council Shareholder (e.g. Ubico, Publica, CBH, Airport)	Leader	Rosena Hay	Gareth Edmundson	Gill Morris	Gill.Morris@cheltenham.gov.uk	Chief Executive		
Business Improvement District	Leader	Rosena Hay	Darren Knight	Tracey Birkinshaw	Tracey.Birkinshaw@cheltenham.gov.uk	Communities and Place		
Constitution	Leader	Rosena Hay	Darren Knight	Bev Thomas	Bev.Thomas@cheltenham.gov.uk	Communities and Place		
Democratic Services	Leader	Rosena Hay	Howard Norris (interim)	Ann Wolstencroft	Ann.Wolstencroft@cheltenham.gov.uk	Chief Executive		
HR/People/OD	Leader	Rosena Hay	Gareth Edmundson	Ann Wolstencroft	Ann.Wolstencroft@cheltenham.gov.uk	Chief Executive		
Economic Growth Joint Committee and Western Gateway	Leader	Rosena Hay	Gareth Edmundson	Tracey Birkinshaw	Tracey.Birkinshaw@cheltenham.gov.uk	Chief Executive		
Cheltenham Strategic Advisory Board	Leader	Rosena Hay	Gareth Edmundson	Ann Wolstencroft	Ann.Wolstencroft@cheltenham.gov.uk	Chief Executive		
Corporate Governance/SIC	Leader	Rosena Hay	Gareth Edmundson	Ann Wolstencroft	Ann.Wolstencroft@cheltenham.gov.uk	Chief Executive		
Risk Management	Leader	Rosena Hay	Gareth Edmundson	Ann Wolstencroft	Ann.Wolstencroft@cheltenham.gov.uk	Chief Executive		
Levelling Up	Leader	Rosena Hay	Gareth Edmundson	Tracey Birkinshaw	Tracey.Birkinshaw@cheltenham.gov.uk	Chief Executive		
Joint Strategic Plan	Leader	Rosena Hay	Gareth Edmundson	Tracey Birkinshaw	Tracey.Birkinshaw@cheltenham.gov.uk	Chief Executive		
Community Development	Safety & Communities	Flo Clucas	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place		
Voluntary/Community Groups	Safety & Communities	Flo Clucas	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place		
Assets of Community Value & Appeals	Safety & Communities	Flo Clucas	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place		
Community Partnership	Safety & Communities	Flo Clucas	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place		
Equalities and Diversity	Safety & Communities	Flo Clucas	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place		
Children & Young People	Safety & Communities	Flo Clucas	Darren Knight	Tracy Brown	Tracy.Brown@cheltenham.gov.uk	Communities and Place		
Safeguarding	Safety & Communities	Flo Clucas	Darren Knight	Tracy Brown	Tracy.Brown@cheltenham.gov.uk	Communities and Place	Cheltenham Borough Homes Ltd	Steve Slater
NCLB	Safety & Communities	Flo Clucas	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place		
PCC Liaison	Safety & Communities	Flo Clucas	Darren Knight	Darren Knight		Communities and Place		
Safer Gloucestershire	Safety & Communities	Flo Clucas	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place		
CLIC	Safety & Communities	Flo Clucas	Darren Knight	Bev Thomas/Jennie Ingram	Bev.Thomas@cheltenham.gov.uk / Jennie.Ingram@cheltenham.gov.uk	Communities and Place		
Scrutiny liaison	Safety & Communities	Flo Clucas	Darren Knight	Bev Thomas	Bev.Thomas@cheltenham.gov.uk	Communities and Place		
Community Safety Partnership	Safety & Communities	Flo Clucas	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place		
Health and Wellbeing Board	Safety & Communities	Flo Clucas	Darren Knight	Tracey Birkinshaw	Tracey.Birkinshaw@cheltenham.gov.uk	Communities and Place		
SOLACE	Safety & Communities	Flo Clucas	Darren Knight	Head of Public Protection (to be appointed)		Communities and Place		
Public Liaison	Safety & Communities	Flo Clucas	Darren Knight	Richard Gibson	Richard.Gibson@cheltenham.gov.uk	Communities and Place		
Env. Pollution and Contaminated Land	Customer & Regulatory Services	Martin Horwood	Darren Knight	Head of Public Protection (to be appointed)		Communities and Place		
Food Safety & Health and Safety	Customer & Regulatory Services	Martin Horwood	Darren Knight	Head of Public Protection (to be appointed)		Communities and Place		
Licensing	Customer & Regulatory Services	Martin Horwood	Darren Knight	Head of Public Protection (to be appointed)		Communities and Place		
Env & Safety Enforcement	Customer & Regulatory Services	Martin Horwood	Darren Knight	Head of Public Protection (to be appointed)		Communities and Place		
Housing - Private Inspections and Enforcement	Customer & Regulatory Services	Martin Horwood	Darren Knight	Head of Public Protection (to be appointed)		Communities and Place		
Pest Control	Customer & Regulatory Services	Martin Horwood	Darren Knight	Judy Hbbert	Judy.Hbbert@cheltenham.gov.uk	Communities and Place		
Complaints/FOI	Customer & Regulatory Services	Martin Horwood	Darren Knight	Beth Sears	Beth.Sears@cheltenham.gov.uk	Communities and Place		
Customer Services	Customer & Regulatory Services	Martin Horwood	Darren Knight	Judy Hbbert	Judy.Hbbert@cheltenham.gov.uk	Communities and Place		
Local Plans/LDF	Customer & Regulatory Services	Martin Horwood	Darren Knight	Tracey Birkinshaw	Tracey.Birkinshaw@cheltenham.gov.uk	Communities and Place		
Planning	Customer & Regulatory Services	Martin Horwood	Darren Knight	Tracey Birkinshaw	Tracey.Birkinshaw@cheltenham.gov.uk	Communities and Place		
Development Management	Customer & Regulatory Services	Martin Horwood	Darren Knight	Tracey Birkinshaw	Tracey.Birkinshaw@cheltenham.gov.uk	Communities and Place		
Business Continuity	Customer & Regulatory Services	Martin Horwood	Darren Knight	Ann Wolstencroft	Ann.Wolstencroft@cheltenham.gov.uk	Communities and Place		
ICT	Customer & Regulatory Services	Martin Horwood	Gareth Edmundson	Ann Wolstencroft / John Chorlton	Ann.Wolstencroft@cheltenham.gov.uk / John.Chorlton@publicagroup.co.uk	Chief Executive		
Digital Platform	Customer & Regulatory Services	Martin Horwood	Darren Knight	Sarajy Mistry	Sarajy.Mistry@cheltenham.gov.uk	Communities and Place		
Like4Me Homes	Customer & Regulatory Services	Martin Horwood	Darren Knight	Judy Hbbert	Judy.Hbbert@cheltenham.gov.uk	Communities and Place		