

Appendix 3 – Stronger Partnership Programme Outcomes

Responsibility	CBC	Joint CBC/CBH	CBH
	Strengthen capacity, capability and resilience	Deliver £200k of annual savings for the General Fund by the end of 2023/24	Deliver £487k of annual savings for the HRA by the end of 2023/24
		Strengthen collaboration and communication between CBC and CBH	Target 'high quality' services at 'median cost' through a challenged target operating model monitored through Cost Per Property (CPP) indicators
		Identify scope of opportunity for greater collaboration, shared working and efficiency through specific workstream reviews focusing on areas that will deliver most value for both organisations	Refresh the service offer to tenants through a revised customer service and engagement strategy and implementation of the requirements of the Social Housing White Paper
		Revise the HRA Business Plan and CBH Management Agreement to ensure they are strategically aligned to support CBC's vision & ambitions	Deliver the CBH business plan 2020-2023
		Work collaboratively to support Cheltenham's ambition for carbon neutrality by 2030	Identify opportunities for additional income provision beyond the council's ALMO management fee
Accountability	CBC	Joint Programme Board	CBH Board