

Cheltenham Tenants' and Leaseholders' Voice

An Update February 2012

Executive Summary

A project to develop an independent Cheltenham-wide tenants' and leaseholders' organisation is in progress and is known as the Cheltenham Tenants' and Leaseholders' Voice (CTLV).

The purpose of this presentation is to provide an update on the progress to date and activities and training programmes to be delivered in the coming months.

Consultation



Who we are...



There are 12 of us in total who signed up to the CTLV

Our Aims

- To develop partnerships with Public Service providers and local community groups in Cheltenham
- To promote and seek out opportunities to consult with partners, to inform, influence and contribute to shaping services
- To obtain the views of local residents and represent them at CTLV and partner meetings
- To be a point of contact, thus ensuring good communications within neighbourhoods and between CBH, Service Providers and Community Groups
- To build strong links with the local Tenant & Resident Associations and Neighbourhood Meetings to relay relevant matters arising at partner meetings
- To work with partners and communities to find solutions that develop and improve neighbourhoods
- To hold regular meetings and produce newsletters that keep communities well informed of activities

Community Academy





Personal Development Training

- Communication skills and confidence building
- Participating in meetings and discussions
- Leading meetings and discussions
- Knowledge of meeting structures and processes
- Influencing and consulting with service providers
- Set up a community group/service, funding, volunteers and sustaining the group
- Email – a beginners guide



Meeting Timetable 2012

- Monday 16th January
- Monday 6th February
- Monday 19th March
- Monday 16th April
- Monday 21st May
- Monday 18th June
- Monday 16th July
- Monday 20th August
- Monday 17th September
- Monday 15th October
- Monday 19th November
- Monday 10th December

Guest speakers from local community partner groups are invited to these meetings



Development plans

Over the coming months, as a group we will be working to establish effective communication methods to enable feedback on discussions, consultations and actions to the wider community.

In addition, we are keen to develop partnerships with local providers, and become more involved with influencing services



Do you want to voice your views about changes to services which affect you?

Would you like to put forward ideas about things which could be improved in your neighbourhood?

Do you know about changes to services which might have an impact on the area you live in?

Working in partnership with Public Service providers in Cheltenham, we are committed to shaping services and neighbourhoods together.

We can offer support for you and your neighbourhood to:

- *have a voice and influence changes to services which affect you
- *take your ideas and projects forward for improvements in the area you live

We can offer support to Community groups who are affected by service changes or who have ideas for growth or new community activities

Contact us:
C/o Cheltenham Borough Homes
0800 408 0000 option 4
* communityinvolvement
@cheltborohomes.org



Thank you for your time

Do you have any questions?