

### Cheltenham Tenants' and Leaseholders' Voice

An Update February 2012

# voice Executive Summary

A project to develop an independent Cheltenham-wide tenants' and leaseholders' organisation is in progress and is known as the Cheltenham Tenants' and Leaseholders' Voice (CTLV).

The purpose of this presentation is to provide an update on the progress to date and activities and training programmes to be delivered in the coming months.





#### **Our Aims**

- To develop partnerships with Public Service providers and local community groups in Cheltenham  $\,$
- To promote and seek out opportunities to consult with partners, to inform, influence and contribute to shaping services
- To obtain the views of local residents and represent them at CTLV and partner
- To be a point of contact , thus ensuring good communications within neighbourhoods and between CBH, Service Providers and Community Groups
- To build strong links with the local Tenant & Resident Associations and Neighbourhood Meetings to relay relevant matters arising at partner meetings
- To work with partners and communities to find solutions that develop and
- To hold regular meetings and produce newsletters that keep communities well informed of activities





### VOICE Personal Development **Training**

- · Communication skills and confidence building
- · Participating in meetings and discussions
- Leading meetings and discussions
- Knowledge of meeting structures and processes
- Influencing and consulting with service providers
- Set up a community group/service, funding, volunteers and sustaining the group
- Email a beginners guide

# voice

#### Meeting Timetable 2012

- Monday 16<sup>th</sup> January
- Monday 6<sup>th</sup> February
- Monday 19<sup>th</sup> March
- Monday 16<sup>th</sup> April
- Monday 21<sup>st</sup> May
- Monday 18<sup>th</sup> June
- Monday 16<sup>th</sup> July
- Monday 20<sup>th</sup> August
- Monday 17<sup>th</sup> September
- Monday 15<sup>th</sup> October
- Monday 19<sup>th</sup> November
- Monday 10<sup>th</sup> December

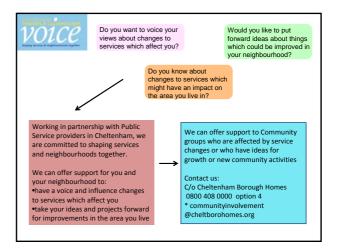
Guest speakers from local community partner groups are invited to these meetings

# voice

### Development plans

Over the coming months, as a group we will be working to establish effective communication methods to enable feedback on discussions, consultations and actions to the wider community.

In addition, we are keen to develop partnerships with local providers, and become more involved with influencing services





Thank you for your time

Do you have any questions?