

Cheltenham Borough Council: Aged Debt Report - as at 1 October 2019

| Cost centre manager    | CostC        | CostC (T)                                       | No. Outstanding Invoices | Value of Invoices in Payment Plans | Value of Invoices with Halted Recovery * | Value of Invoices with Legal | Value of Invoices awaiting Credit Notes ** | Value of Invoices for Write Off **** | Customer Credits *** | Not Due   | 0-30       | 1-3 Mths  | 3-6 Mths   | 6 mth - 1 Yr | 1 - 2 Yrs | 2 Yrs+ | Total      |
|------------------------|--------------|-------------------------------------------------|--------------------------|------------------------------------|------------------------------------------|------------------------------|--------------------------------------------|--------------------------------------|----------------------|-----------|------------|-----------|------------|--------------|-----------|--------|------------|
| Dominic Stead          | ADB101 Total | Cheltenham Municipal Offices                    | 1                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | -         | 25,998.00  | -         | -          | -            | -         | -      | 25,998.00  |
| Dominic Stead          | ADB103 Total | Cheltenham Depot                                | 4                        | -                                  | 12.48                                    | -                            | -                                          | -                                    | -                    | -         | 13,728.50  | -         | 26,734.78  | -            | -         | -      | 40,475.76  |
| Garrie Dowling-Burrage | ADB104 Total | Miscellaneous Operational Properties            | 30                       | 3,623.80                           | -                                        | -                            | -                                          | -                                    | -                    | 943.34    | 11,245.29  | 1,551.66  | 375.64     | -            | -         | -      | 17,739.73  |
| Paul Jones             | BAL100 Total | General Fund Balance Sheet                      | 156                      | 124.76                             | 360.00                                   | 3,811.00                     | -                                          | -                                    | 10,958.09            | -         | 20.00      | -         | -          | -            | -         | -      | 6,642.33   |
| Ian Smith              | BUC001 Total | Building Control - Fee Earning Work             | 4                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | 4,260.00  | 487.20     | -         | -          | -            | -         | -      | 4,747.20   |
| Yvonne Hope            | CCM001 Total | Cemetery, Crematorium and Churchyards           | 106                      | -                                  | -                                        | -                            | -                                          | -                                    | 55.00                | 42,290.00 | 40,803.00  | 10,400.00 | 4,429.00   | -            | -         | -      | 97,867.00  |
| Richard Gibson         | COM101 Total | Oakley Resource Centre                          | 12                       | 660.00                             | -                                        | -                            | -                                          | -                                    | 11,698.25            | -         | 18,722.00  | 12,500.00 | -          | -            | -         | -      | 20,183.75  |
| Richard Gibson         | COM103 Total | St. Margaret's Hall                             | 1                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | 202.50    | -          | -         | -          | -            | -         | -      | 202.50     |
| Mark Sheldon           | COR001 Total | Corporate Management                            | 3                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | 2,400.00  | -          | -         | -          | -            | -         | -      | 2,400.00   |
| Mike Redman            | CPK001 Total | Car Parks - Off Street Operations               | 4                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | -         | -          | 11,210.40 | 9,662.40   | -            | -         | -      | 20,872.80  |
| Tracey Crews           | DEV001 Total | Development Control - Applications              | 1                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | -         | -          | -         | 990.00     | -            | -         | -      | 990.00     |
| Adam Reynolds          | ESR001 Total | Highways Agency verges and trees                | 2                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | -         | 66,298.55  | -         | 66,298.55  | -            | -         | -      | 132,597.10 |
| Dominic Stead          | FIE040 Total | Income and Expenditure on Investment Properties | 18                       | 9,400.43                           | 845.15                                   | -                            | -                                          | -                                    | -                    | 10,587.92 | 389,762.87 | -         | -          | 1,505.00     | -         | -      | 421,131.37 |
| Richard Gibson         | GBD001 Total | Community Welfare Grants                        | 1                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | -         | 1,000.00   | -         | -          | -            | -         | -      | 1,000.00   |
| Mark Nelson            | HOS004 Total | Housing Standards                               | 8                        | -                                  | 602.70                                   | 1,452.80                     | -                                          | -                                    | -                    | -         | -          | -         | -          | -            | -         | -      | 2,055.50   |
| AN Other               | NDC001 Total | Non Distributed Costs                           | 5                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | -         | 5,035.83   | -         | -          | -            | -         | -      | 5,035.83   |
| Adam Reynolds          | OPS001 Total | Parks & Gardens Operations                      | 7                        | 1,401.50                           | -                                        | -                            | -                                          | -                                    | -                    | 26,115.20 | -          | 235.10    | -          | -            | -         | -      | 27,751.80  |
| Adam Reynolds          | OPS002 Total | Sports & Open Spaces Operations                 | 12                       | 2,703.90                           | -                                        | -                            | -                                          | -                                    | -                    | 5,991.66  | 3,635.00   | -         | 290.09     | 402.90       | -         | -      | 13,023.55  |
| Adam Reynolds          | OPS004 Total | Allotments                                      | 33                       | -                                  | 45.24                                    | -                            | -                                          | -                                    | -                    | -         | -          | 58.51     | -          | 1,563.72     | 252.80    | 20.00  | 1,940.27   |
| Mike Redman            | PUT101 Total | Royal Well Bus Node                             | 1                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | -         | -          | -         | 1,565.76   | -            | -         | -      | 1,565.76   |
| Howard Barber          | PUT102 Total | Shopmobility                                    | 1                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | -         | -          | 204.00    | -          | -            | -         | -      | 204.00     |
| Sarah Clark            | REG001 Total | Environmental Health General                    | 3                        | 3,235.00                           | 3,311.62                                 | -                            | -                                          | -                                    | -                    | -         | -          | -         | -          | -            | -         | -      | 6,546.62   |
| Louis Krog             | REG002 Total | Licensing                                       | 18                       | -                                  | 425.00                                   | -                            | 180.00                                     | -                                    | -                    | 1,605.14  | 993.92     | 295.00    | 180.00     | -            | -         | -      | 3,679.06   |
| Sarah Clark            | REG013 Total | Polution Control                                | 1                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | -         | -          | -         | 228.00     | -            | -         | -      | 228.00     |
| Mark Nelson            | REG018 Total | Pest Control                                    | 1                        | -                                  | 100.00                                   | -                            | -                                          | -                                    | -                    | -         | -          | -         | -          | -            | -         | -      | 100.00     |
| Karen Watson           | RYC004 Total | Recycling Centres                               | 2                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | -         | 4,316.40   | -         | -          | -            | -         | -      | 4,316.40   |
| Karen Watson           | RYC006 Total | Recycling Collection Schemes                    | 2                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | 61,547.52 | -          | 64,962.95 | -          | -            | -         | -      | 126,510.47 |
| Karen Watson           | RYC008 Total | Bulking Facility                                | 7                        | -                                  | -                                        | -                            | -                                          | -                                    | 7,156.13             | -         | 50,693.20  | 13,638.35 | -          | -            | -         | -      | 57,175.42  |
| Martin Stacey          | SPP001 Total | Supporting People                               | 1                        | 87.13                              | -                                        | -                            | -                                          | -                                    | -                    | -         | -          | -         | -          | -            | -         | -      | 87.13      |
| Chris Morrall          | SPP002 Total | Community Alarms                                | 908                      | 80,184.90                          | 203.22                                   | -                            | 87.13                                      | -                                    | 29.06                | 134.13    | 189.64     | 14.53     | -          | -            | -         | -      | 80,784.49  |
| Mark Nelson            | STC011 Total | Abandoned Vehicles                              | 8                        | -                                  | -                                        | 2,144.00                     | -                                          | -                                    | -                    | -         | 96.00      | -         | -          | -            | -         | -      | 2,240.00   |
| Paul Jones             | SUP034 Total | Fleet Management                                | 1                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | -         | 2,942.40   | -         | -          | -            | -         | -      | 2,942.40   |
| Judy Hibbert           | SUP103 Total | Business Support Services                       | 1                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | -         | -          | -         | 173,040.00 | -            | -         | -      | 173,040.00 |
| Philip Alway...        | TOU002 Total | Tourist / Vistor Information Centre             | 36                       | 1,350.00                           | 5,905.56                                 | 3,600.00                     | -                                          | -                                    | -                    | -         | 3,754.00   | 19,674.00 | -          | -            | -         | -      | 34,283.56  |
| Karen Watson           | TRW001 Total | Trade Waste                                     | 475                      | 83,814.59                          | 20.40                                    | 1,192.90                     | -                                          | -                                    | -                    | 1,888.85  | 38,303.90  | 2,163.67  | 2,255.94   | -            | -         | -      | 129,640.25 |
| Howard Barber          | URB101 Total | Urban Design                                    | 1                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | -         | 180.00     | -         | -          | -            | -         | -      | 180.00     |

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|---------------------|--------------|---------------------------------|--------------------------|------------------------------------|------------------------------------------|------------------------------|--------------------------------------------|--------------------------------------|----------------------|-----------|-----------|----------|----------|--------------|-----------|----------|-----------|
| Matt Ward           | HRA100 Total | Repairs and Maintenance         | 30                       | 24,970.77                          | -                                        | 226.50                       | -                                          | -                                    | 20.00                | 10,616.10 | -         | -        | -        | -            | -         | -        | 35,793.37 |
| Matt Ward           | HRA200 Total | Dwelling Rents                  | 1                        | -                                  | -                                        | -                            | -                                          | -                                    | -                    | -         | 589.02    | -        | -        | -            | -         | -        | 589.02    |
| Matt Ward           | HRA210 Total | Non-dwelling Rents              | 25                       | 1,733.82                           | -                                        | -                            | -                                          | -                                    | -                    | 8,495.00  | 13,933.35 | 105.55   | 40.00    | -            | -         | -        | 24,337.72 |
| Matt Ward           | HRA221 Total | Service Charges to Leaseholders | 75                       | 72,529.95                          | -                                        | -                            | -                                          | -                                    | 797.87               | -         | -         | -        | -        | 80.00        | 3,474.70  | 2,289.13 | 77,575.91 |

|                                  |  |  |              |                   |                  |                  |               |                 |                  |                   |                   |                   |                   |                 |                 |                 |                     |
|----------------------------------|--|--|--------------|-------------------|------------------|------------------|---------------|-----------------|------------------|-------------------|-------------------|-------------------|-------------------|-----------------|-----------------|-----------------|---------------------|
| <b>Grand Total</b>               |  |  | <b>2,006</b> | <b>285,820.55</b> | <b>11,831.37</b> | <b>12,427.20</b> | <b>267.13</b> | <b>-</b>        | <b>30,714.40</b> | <b>177,077.36</b> | <b>692,728.07</b> | <b>137,013.72</b> | <b>295,120.16</b> | <b>3,551.62</b> | <b>3,737.50</b> | <b>2,329.13</b> | <b>1,591,189.41</b> |
| <b>Previous month's position</b> |  |  | <b>1,839</b> | <b>247,030.74</b> | <b>17,107.20</b> | <b>13,737.20</b> | <b>-</b>      | <b>3,419.72</b> | <b>26,772.34</b> | <b>102,629.20</b> | <b>209,961.14</b> | <b>132,906.47</b> | <b>215,438.48</b> | <b>5,547.08</b> | <b>3,843.52</b> | <b>1,548.90</b> | <b>922,553.79</b>   |

\* Value of Invoices with Halted Recovery - invoices with issues to be resolved before payment / futher recovery action e.g. service disputed, bounced direct debits, with bailiffs, etc.

\*\* Value of Invoices Awaiting Credit Note - credit notes have to be authorised on Agresso, until they are authorised the invoices remain outstanding but a complaint code is used to mark them appropriately.

\*\*\* Customer Credits - accounts where customers have paid in advance of an invoice, or in error.