

APPENDIX 6

	Do you live in Cheltenham?	If no, where is your main residence?	What is your general impression of the town centre?	How do you rate the cleanliness of Cheltenham town centre?	How do you view the number of litter bins available?	What is your view on the regularity of the emptying of the bins?	If you live outside the town centre how would you rate the litter collection and street cleaning activities in your neighbourhood?	How would you rate the councils response in dealing with fly tipping?	What improvements would you like to see in the town centre?	Any other comments?
1	yes		4	3	4	4	5	3	Areas other than the Promenade, High Street rated 1	
2	yes		4	5	3	4	5	not seen any		GOLDEN Valley area 2 & P.E.W 4 Would like to see litter picked up before they mow the grass
3	yes		4	2	3		2		Like to see rents deduced so all the shops are occupied	Benhall needs a good clean
4	No	Tewkesbury	3	3	2	4				Town Centre - not safe at night
5	yes		3	4	5	5	5	2 (Redding's Area)		Enough bins but people should be made to use them
6	yes		1	0	4	4			People fined for dropping litter	I'd like to see litter wardens paid on commission
7	No	Swansea	3	3	3	3				Only a visitor so don't have a strong opinion on the subject
8	No	Hucclecote Gloucester	4	4	4	5			Regent Street gets messy sometimes - needs cleaning more often	
9	yes		2	2	2	2	Live in Town Centre.		Its good in morning, but gets quite bad - needs cleaning more often	
10	yes		3	2	2	2	4 Rowanfield area			Business in Bath Road and that never gets cleaned
11	yes		3	2	2	3	2		Needs Power washing all streets more regularly	Tennyson Road area - vomit in Bus Shelter never gets cleaned up also Dog mess
12	No	Woodmancote	3	3	4	3	I live in Tewkesbury Borough area & they do an excellent job			
13	No	Lincolnshire	4	4	3	3				Nice and Clean
14	yes		2	2	2	3	Own area needs cleaning - St Marks		More cleaning needed High Street bad on Sundays	St Marks needs cleaning
15	No	Manchester	5	4	4	4				
16	yes		5	4	3	3	4 - Hatherley			Shoot - the Parish Council I hate them
17	No	Forest of Dean	3	2	3	5			More presence in the evenings	Early morning clean is really good
18	yes		4	4	4	4	4	5	More Cigarette containers on Posts needed works in other town i.e. Exeter	
19	yes		3	3	3	3	4 - Lansdown Area			
20	yes		3	3	3	3	3		Town's quite reasonable	lots of weeds in pavements outside or property Fletchers Drive
21	No	USA	5	5	5	5				Nice clean Town
22	No	Coventry	4	4	4					Litter bins - what we've seen there are plenty
23	yes		3	2	2	1	1 - He sweeps his own area never see anyone cleaning area drains at Church Road full of rubbish			
24	No	Overbury	4	4	2	3			Sort out the High Street it is not architecturally in keeping with the rest of the Town	
25	yes		4	4	4	3	1 - Leckhampton area			Chewing gun - it's a big problem
26	No	Durseley	4	4	3	3				

27	yes		4	4	4	4	(Bishops Cleeve)	There's always trolleys being thrown in the stream by Tesco's. Tesco's refuse to pull them out due to Health & Safety (not sure if this is in Cheltenham or Tewkesbury B. Councils area)			
28	yes		4	4	3		2 - London Road leafs & dirt on pathways not cleaned		3	Bus shelter bins needed also not enough dog bins and they need more frequently emptied	
29	No	Stroud	4	4	4	4			Remove gum from pavements	Enjoy shopping here in Cheltenham	
30	yes		3	3	4	4	2 very poor in areas		3	Litter patrols at weekends	Council Estates (such as Hesters Way) get litter picked up daily. The area where I live is lucky to get once a week. The subway at Arle Court is frequently littered with Fast Food cartons
31	No	Bourton on Water	2	2	3	3					Town gets worse they time I visit
32	yes		3 1/2	4	5	4		5	1 1/2		Cut down town traffic and parking side streets
33	yes			2	3	3	4 Bin men do excellent job - weeds in gutters		3		
34	No	Bromsgrove	4	4	4	4					Visit Cheltenham once a month a nice place to shop
35	yes		3	3	3	3					
36	yes		4	4	3	3		4	5 never see any	None - already a nice Town	
37	No	Churchdown	5	5	5	5			5	None - already a nice Town	Very good place
38	yes		3	2	2	4	1 - Pates Avenue don't see street cleaners	Problem with neighbours leaving old sofa's in garden lowers the area			Don't like CBH allowing people to rib up lawns and putting gravel down. Kids using the gravel as weapons
39	yes		4	4	3			4	3		Improvements in Springbank with dealing with fly tipping and street cleaning
40	yes		4	4	4	4	2 - Better in centre than Wymans brook				More bins in suburbs and more doggie bags
41	yes			4	4	4	1 - own area poor	2 - not very good	Town Centre generally very good		Gardeners Lane/Swindon Road area very bad lots of litter also off Windridge Road quite bad
42	yes		2.2	2.5	4	3		3	3	More cleaners in Town Centre	Gutters, leafs removed more frequently weeds need doing more often more cleaners in Town Centre
43	yes		2	2	2	2					Stop cyclists in pedestrian areas, more regular sweeping in the leckhampton clean up after cutting grass and landscaping.
44	yes		5	5	3	5		5	5	More benches and bins at bus stops	
45	No	Winchcombe	2	2	4	2			3		Public don't use the bins
46	yes		4	1	3	1	3 - Landsdown area (Flat)		3		
47	No	Tewkesbury	3	4	4	5					
48	yes		4	4	4	4	4 - Both good			Lower High Street could be better	Generally satisfied
49	No	Tewkesbury	4	4	4	4				Lower High Street bit grubby could be brought up to level of rest of the Town Centre which is very good	
50	yes		4	4	3		4 - St Marks				
51	No	Gloucester	3	3	4	4					Pretty satisfied
52	yes		3	3	3	2	3 - drains need doing more			Town Centre needs sweeping/cleaning more towards weekends	

53	yes		4	4	4	4	3 - Upper Park Street		To enforce people to pick up letter	Good to see the jet washers being used
54	yes		4	4	4	4		5	4	The problems are people using pubs & clubs they leave loads of mess ie vomit and using shop doorways as toilet
55	yes		4	4	4	4	5 - Tivoli		4	The evenings the town is a mess
56	yes		3	3	5	5			2.5	More recycling of plastics, weekly collections, sporadic cleaning of Alstone lane & Wharfdale Square
57	yes		1.5	1.5	2	2	No cleaning in area - Montpellier/Lansdown		4	More bins Promenade - Generally more cleaning - stop people feeding birds
58	No	Tewkesbury	5	5	5	4				More cleaning in own area Montpellier/lansdown
59	No	Gloucester	4	4	5	4				Better than Gloucester
60	yes		4	4	5	4		3		Need Public toilets open
61	No	Bristol	4	4	2.5	2				Cigarette Bins on lampposts
62	yes		4 (Prom & High St M&S 2 Lower High Street				1 - Grosvenor Place South drains don't get cleaned & human waste in alleyways			Drains need doing more around Hewlett Road
63	yes		1	1	3	1				More enforcement officers needed & more recycling bins
64	yes		3	3	2	2	Drains need doing in leckhampton			Your only interested in the tourist areas of Cheltenham not where people have to live in the Town Centre
65	yes		1	1	3	1				More street cleaning, more bins, bins need emptying more often
66	No	Bishops Cleeve	5	5	4	5	Better than own area			Drains need doing in Leckhampton - Upper Norwood Street
67	yes		4	4	4	4	better in centre			More cleaning, empty bins more often. Do not allow people to fee birds
68	yes		2	2	3	3	4 - Pittville			High Street could be cleaned a bit more needs to be same level as Prom.
69	yes		1	1	3	3	3 - pretty good in own area			Better than Bishops Cleeve
70	yes		4	4	4	4	5 - Pittville			town Centre very good
71	No	Rugby	4	4	4					Refuse collection in Springbank an issue
72	yes		2	1	3	3		3		Food waste from The Cleavelands - the large bin isn't being emptied we have to ring everthime to get them back to empty
73	No	Bisley, Stroud	4	4	3	4				Streets in centre need washing more often, particularly after weekends
74	No	Cirencester	4	4	4	4		4 - never seen any on way into Cheltenham		Pavements should be power washed every morning specially areas other than the Prom & High Street by M & S Lower High Street a disgrace
75	yes		4	4	3	3	Centre better than Tivoli			Nice town to visit
76	yes		1	1	2	2	Town better	2.5		None - education & enforcement should suffice
77	yes		3	3	3	2	Own area poor - C/K	3		More enforcement on litter more power washing in outer areas of town ie lower end

78	No	Exeter	1	2	2				Not enough bits	Mucky gum on pavements wouldn't come again
79	yes		4	4	3	3	4 own area fine	5	More bins and empty more on weekends	
80	No	Gloucester	4	4	2	4		4	Bins emptied more at weekends	Cleaner than Gloucester not as good as York
81	yes		4	4	4	4	5 - Prestbury	4		
82	yes		3	2	3	2	0 - Reddings		Less Buses	
83	yes		3	3	2	4	2 - Marsh Lane	3	Centre's good it's the side streets need cleaning	Estates need cleaning. Car parking a problem for cleaning
84	No	Gloucester	3	3	4	5				
85	yes		3.5	3.5	5	4		3.5		
86	yes		4	4	3	3			Montpellier Gardens & Imperial Gardens lots of rubbish left at weekends	
87	yes		4	3	4	4		4		
88	No	Gloucester	5	5	4	4	Cheltenham streets are much cleaner than Gloucester			We come to Cheltenham shopping because its clean not like Gloucester
89	yes		4	4	4			1	1	Needs more cleaning in The reddings esp. doggy poo and litter in hedges
90	yes		3	3	4	5		4	Not the place it was 32 years ago North Street 6 Portland Street an eye sore	A lot of shop rubbish, Lower High St need cleaning up
91	yes		4	4	2	3		1		St marks weeds really bad. Not enough street cleaners in our area. Don't send money on flowers - spend it on cleaning. Not happy about spending loads of money on Imperial Gardens when the council say there's no money for cleaning
92	yes		5	5	5	5	3 - London Road area - parked cars are a problem with cleaning area			Need bus shelter end of Chas Avenue
93	No	Nailsea	3	3	3	3				
94	yes		5	5	4		5 - Race Course area	5	Educate people to pick up litter	
95	yes		3	0	2	3		1	1	Hatherley fly tipping in the alleyways also not enough weed clearing
96	No	Forest of Dean	5	4	4	4				Like visiting Cheltenham as its nicer than Gloucester
97	yes		4		4	4		3		
98	yes		4	4	3	3		4	3	More bins for cigarette ends
99	yes		4	3.5	3	4	1 - Hatherley	3	More bins for recycling instead of bins for litter	
100	yes		3	3	5	4	3 - Prestbury			
101	yes		3	3	4	3	3 - Benhall area - problem with GCHQ people parking on our street. The drain cleaner couldn't get in. Please sort this out.			
102	yes		3	3	2	3	2 - Fiddlers Green			first thing in the morning after people have been out, the Town Centre is a bit grim
103	No	Stroud	5	5	3	3				
104	No	Tewkesbury	4	4	3	3				
105	yes		4	4	4	2	3 - Prestbury	3	More recycling bins and more info with them	
106	yes		4	4	3	3	4 - Leckhampton	2	2 - fly tipping in Winchcombe Street	
107	No	Somerset	5	5	3	3				Much cleaner than Taunton
108	yes		4	5	4	4	4 - St Marks	4		
109	No	Swindon	5	5	3	3				
110	yes		3	3	3	3	3 - Westal Green	3		

111	yes		3	4	3	3	3 - Fernleigh Crescent weeds in gutters		3		
112	yes		2	2	4	4	3 - Greatfield Lane		3	Recycling loaders drop litter and glass when collecting and they don't pick it up. They leave the bins and box's on the path they don't return them to where they got them.	
113	No	Tewkesbury	4	4	4	4	Tewkesbury provide excellent service			The problem is people making the town untidy by dropping litter. There should be enforcement officers on the streets	
114	yes		3	3	2	2	2 - Wymans brook - haven't seen a sweeper for over 18 months	2 - Gardeners Lane seems to be a spot for fly tipping		Subway in Wymans Brook doesn't get cleaned graffiti on walls. No problem with refuse would like to see more doggie bins litter outside the shops and pub a problem never gets sweep.	
115	yes		4	3	4	4	1 - Clarington Mews Pittville - Residents sweeps the area as it never gets cleaned by council4			Wellesley Road no litter collections done by CBC residents do it. CBC are very good in responding to requests.	
116	yes		4	4	5	5	4 Bibury Road		4		
117	No	Churchdown	5	5	2	2				Please put out more bins when there are events in the town/parks etc.	
118	yes		4	4	3	3		3			
119	yes		3	3	2	2	5 - Prestbury				
120	yes		3	4	4	2	2 - St Stephens Road		3	live in St Stephens Road opp. St Stephens Close haven't seen a road sweeper in two years, drains full water cannot drain away. Phoned many times nothing ever yets done.	
121	No	Pershore	4	4	4					A lovely town	
122	No	South Wales	4	4	3	3					
123	yes		4	4	3	3		4		More bins needed Lower High Street & Swindon Road	
124	yes		4	4	3	4	2 - top end of P.E.W.				
125	No	Gloucester	5	5	5	5					
126	yes		1	1	2	4	2 - Montpellier Drive		2		
127	yes		3	2	4	4		5	2	High Street from top to bottom a disgrace Bins - there are plenty of bins it's the people who don't use them let see enforcement. Bins need empty more in Parks.	
128	No	Moreton in Marsh	4	4	5	4					
129	No	Leonard Stanley	4	4	4	4				Wash the pavements more after Frid/Sat	
130	yes		3	3	4	4	2 - Townsend Street disgrace residents have to pick up litter no road sweeping done	2 - High St /Honeyborne line always fly tipping	More enforcement officers specially in Lower High Street	More dog bins needed No cyclist in Town Centre	
131	yes		3	2 - very ve	2 - not end	2 - empty r	0 Abominable - dreadful!		1	Better traffic control & parking more clean toilets less chewing gum mess	Bo attention paid by council to residents living in the area outside of Hesters Way St Paul's or Whaddon it seems we count for nothing except for paying council tax
132	No	Gloucester	4	4	4	4					
133	yes		3	3	4	3		2		More dog bins in Town Centre More weeding please top Hales Road & Oak manor Drive Weed spraying would be good too.	
134	yes		3	3	5	3		2	1	More cleaning after Friday & Saturday nights	
135	No		3	3	3	3					
136	No	Bredon	4	4	4	4					
137	yes		4	4	2	3		1		Lower High Street needs more cleaning	
138	yes		3	3	2	2				More litter bins and more sweeping	
139	yes		3	3	3	3				Town looks untidy because of all the closed shops	
140	yes		2	2	3	3				Town Centre used to be lovely - now its really down & Grotty	

141	No	Gloucester	4	4	3	3				Golden Valley is a mess - it being the gateway to Cheltenham - it looks bad for Cheltenham
142	yes		3	3	3	3	2 - Prestbury			Gullies on Prestbury Road past Fox & Hounds need cleaning very blocked and always has a big puddle when's its been raining
143	No	Worcester	3	3	5	5				
144	yes		5	5	5	5	5 - Lansdown		5	You do a good Job!
145	yes		4	4	1	2	2 - Wymans Brrok			More bins outside fast food places please. Wymans Brook - Swindon Road Bridge area really messy/dirty. Animal Shelter fly tipping
146	yes	Holland	4	4						Nice place
147	yes		4	4	4	4	2 - Grevil Road			Never see any litter pickers or sweeping. Arle Stores litter very bad. Need to see enforcement officers in residential areas of Arle
148	yes		3	3	3	2	Private Road C/K		3	Car Parking to expensive driving people to shop outside town
149	No	Cirencester	4	4	4	4				Business address Hewlett Road - quite a bit of litter and car parking a problem
150	yes		4	4	4	4	4 - St Luke's		4	Always looks good
151	No	Gloucester	3	3	3	4				Car Parking in St Luke's just changed to pay & Display great improvement
152	No	Somerset	5	5	4	4				
153	yes		4	4	3	3	4 - Wymans Brook		3	Better recycling facilities in Town
154	yes		4	4	4	4	4 - Never s	3 - Arle Road	3	
155	yes		4	4	4	4	4 - Sherborne Street		5	Problem last two weeks with refuse collection from flats
156	No	Helston Cornwall	5	5	4	4				First visit very nice place
157	No	Winchombe	4	4	2	4				
158	yes		4	4	3	3			4	Litter bins in Prestbury (bottom of new barn lane) often overflowing. More cleaning of gutters please.
159	yes		1	1	2	1	3 - Prestbury it better		1	More regular cleaning of gutters, more bins
160	yes		3	3	3	3	3 - East End Road C/K		4	More order, more enforcement. Town has got much worse, rapidly declining.
161	yes		4	4	3	3	4 - Cold Pool Lane		4	Would like to see people stopped to pick up their litter they drop Embarrass them.
162	yes		4	4	4	4	2 - Exmouth Street		4	Bath Road ok but side raod off are bad not cleaned due problem with car parking. A lot of litter by Cop also at the rear of the property. Fast Food packaging a problem. Weeds in gutters Francis Street area.
163	yes		2	2	3	3	2 - Warden Hill not as good as centre			More power washing of streets, Lower High Street very dirty needs cleaning more often.
164	yes		4	4	3	4	4 - Pretty good		3	Not as clean as German towns and cities.
165	yes		4	4	3	3	4 - Charlton Kings is better			More bins in Lower High Street and visible enforcement
166	No	Gloucester	4	4	5	5				St marys Church bad in the mornings with cans cigarette ends. More enforcement at busy times Lunchtimes & evenings.

167	yes		3	3	3	3	4 - Leckhampton	2 - fly tipping on Cold Pool Lane		Recycling Centre need to be emptied more at Bank Holidays and School holidays as they get full and the rubbish/recycling gets left at side. Old Pats recycling need a bin for tins/metal.
168	yes		3	3	3	4	5 - Excellent, love new recycling system		Would like more community officers to monitor litter unruly behaviour in evenings and weekends.	The town centre is still prone to drunk & disorderly behaviour at nights & weekends which lowers the town image and makes locals not wanting to go out. Maybe a stronger policing of public houses so they don't serve drinks to drunks. More bins required in Lower High Street.
169	No	Warwick/Far East	2	4	2.5				The town as improved since last visit	Why do you charge for domestic furniture to be collected as people will only fly tip it.
170	yes		3	3	3	3	4 - Benhall is clean		4 Lower High Street cleaner	
171	yes		1	1	1	1	1 - very poor in all areas		Needs to be cleaned more often	
172	No	Peak District	5	5	4	4			More public toilets would be good	
173	yes		3	3	4	4	2 - Westdown Gardens		4 Sunday mornings need a early clean up as shop doorways are full of vomit	Leighton Rd residents using litter bins for their domestic rubbish. Westdown Gdns haven't seen a street cleaner for 2 years. Street parking a problem people residents from Hales Road park in Westdown gardens stopping the street sweeper cleaning.
174	No	Hampshire	5	5	5				Beautiful town	A lovely place to visit you are lucky to live in such a nice town
175	No	Churchdown	4	4	2					Tealy nice town centre. I like it a lot.
176	yes		5	5	3	3				Drains needing cleaning on Eldorado Crescent - not impressed by the litter cleaning vehicles - they just move the litter around.. Also leaves are a problem in Autumn/Winter on my street they make the pavements slippery and a hazardous to the elderly.
177	yes		4	4	4	5				Evesham Road binmen leave rubbish as they go along
178	No	Stonehouse	5	4	5	5				
179	yes		4	4	3	3			3 More street cleaning at Lower High Street also the litter bins need emptying more often	
180	yes		3	3	2	5	we live on a private road and have no street cleaning		More litter bins	
181	yes		4	4	3	4			5	
182	No	Gloucester	4	4	4	4				
183	yes		4	4	2	3			4 More trees would be nice	Top of College Road is covered with cigarette ends more bins would be good
184	yes		2	2	1	1	1 - Kingsmead Close/Kingsmead Road street cleaning		Cheltenham is a disgrace	Kingsmead area residents have a problem with Baylis Garage employees and customers parking in road and side roads.
185	No	Winchcombe	4	4	5	5			Car Parking too expensive driving people to shop outside town	
186	yes		4	4	2	2			3	emptying of bins Sundays are bad
187	yes		5	5	3	3			4	Pittville park bins need emptying more often
188	yes		4	4	3	4			More bins out on a Friday/Saturday night	Union Street drains need cleaning. Roads really good. We should get takeaways & fast food shops to pay for extra cleaning outside their shops
189	No	Swindon	5	5	4	5				
190	yes		3	3	3	3				
191	No	Gloucester	4	4	4	4	4 - slightly better than Gloucester		Very nice town	
192	yes		3	3	2	3			4 Get the shops to keep their rubbish out of the way - stop dumping bags outside the shops	Bins in Pittville Park need emptying more often
193	yes		4	4	4	4			5	Very nice town
194	yes		4	4	4	4			4 Very satisfied, lovely town.	

195	No	USA	4	4	4	4			A locely town to visit and nice and clean
196	No	Tewkesbury	4	4	4	4		Lower High Street could be cleaner	Pretty good, but not as clean as Tewkesbury
197	yes		3	3	2	2	3 - Tivoli ok apart from students	More regualr cleaning	Nee to educate people not to drop litter more bins needed across town
198	yes		2	2	2	2	3 - Tivoli Road	More regular cleaning in centre & more bins	
199	yes		3	3	4	4	2 - Wymans brook - dirty	Whole town needs cleaning 3 more	
200	yes		2	2	2	3			Centre needs cleaning more particularly around Lower High Street
201	yes		1	1	2	2	1 - Gloucester Place	Town Centre & suburbs is fifthy needs cleaning more often	Problems in Gloucester Place cleaning there is very inadequate