

**Lawrence Boyd
Chair**

and

**Paul Davies
Chief Executive**

Cheltenham Borough Homes (CBH)



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View from the Chair

- CBH: The first decade
- CBH: The second decade



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The Board

- External perspective
- Internal perspective



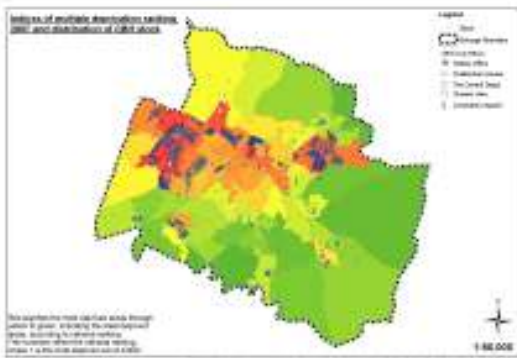
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Governance

- Full review with Housing Quality Network
- Direction of travel with the Board
- Maintaining the representative role whilst “professionalising” the Board



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CBH Positioning



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Still Ambiguity in the Operating Environment.....

- Economy, housing market, jobs
- Regulatory reform TSA, Audit Commission, HCA, National Tenants Voice
- Welfare Reform



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But also opportunities

- Localism bill
- HRA reforms

and issues to consider

- Tenancies



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Time to hold our current strategy

- Core landlord excellence
- Innovate with a wide range of community roles
- Robust business, including some growth



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Specific Issues

- Regeneration
- Jobs and training
- Repairs (subject to market)



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