Providing excellence

Lawrence Boyd
Chair

and

Paul Davies
Chief Executive

Cheltenham Borough Homes (CBH)

View from the Chair

• CBH: The first decade
• CBH: The second decade

The Board

• External perspective
• Internal perspective

Governance

• Full review with Housing Quality Network
• Direction of travel with the Board
• Maintaining the representative role whilst “professionalising” the Board

CBH Positioning
Still Ambiguity in the Operating Environment……

• Economy, housing market, jobs
• Regulatory reform TSA, Audit Commission, HCA, National Tenants Voice
• Welfare Reform

But also opportunities

• Localism bill
• HRA reforms

and issues to consider

• Tenancies

Time to hold our current strategy

• Core landlord excellence
• Innovate with a wide range of community roles
• Robust business, including some growth

Specific Issues

• Regeneration
• Jobs and training
• Repairs (subject to market)