## Member Questions (16)

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<th>1.</th>
<th>Question from Councillor Tim Harman to Cabinet Member Clean and Green Environment, Councillor Chris Coleman</th>
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<td>Dr Dick Nickalls, on behalf of the Cheltenham Civic Society, has been trying to secure a meeting with the Cabinet Member since April this year to discuss some ideas in relation to the Public Realm and Street Cleaning. The Cheltenham Civic Society has become frustrated by the lack of response and has asked me to table this question today. Will the Cabinet Member now agree to set up an early meeting and explain his silence on this matter?</td>
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### Response from Cabinet Member

I am surprised that Cllr Harman has chosen to ask a Member Question in respect of this matter. He already knows my answer given that we previously discussed it in the Members Room at the Municipal Offices some months ago.

As Cllr Harman will recall, I have spoken to Dr Nickalls and discussed his view on street cleaning in Parabola Road. He did indeed indicate that he was speaking on behalf of the Cheltenham Civic Society in expressing his views but I formed the view that the CCS would not simply want to speak about one road. I had always understood that they were interested in the whole of the town. As a result, I dealt with his representations as I try to do with all of those residents I speak to and raised it with Officers.

Cllr Harman may also be aware that an Officer met with Dr Nickalls and discussed the issues around Parabola Road. As a result, the road received a deep clean and leaf litter was removed. This involved the coning of areas to prevent cars parking and the digging out of drains which were set back from the road. Dr Nickall was given the contact details of the relevant Officers in case he wished to discuss the matter further but, as I understand it, he has not been in contact further. Accordingly, we are a little perplexed by the matter being raised as a Member Question at Council.

I have conducted my own research and I can find no trace of Dr Nickalls being an Officer of the Cheltenham Civic Society. I have read one set of minutes of a CCS meeting when he gave a presentation which suggested he was concerned about the state of the roads and pavements in the town. I wholeheartedly agree with him on that point although would suggest he ask Cllr Harman to raise the matter at the County Council where is party is responsible for such matters. I have read a further set of minutes where Dr Nickalls was given advice to contact his ward Councillor if he had any issues relevant to this Council.

I have not to my knowledge ever received correspondence from the CCS requesting a meeting to discuss matters relevant to my portfolio. Aside from receiving their briefings and representations on Planning matters, I believe I have only ever received correspondence in relation to my assisting them as a Judge for the Civic Awards.

As all Members will know, I have met with a variety of representative organisations in own town in relation to matters relevant to my portfolio, including the Friends of Pittville, local funeral directors and Cheltenham Town FC. I have always been, and
remain, very happy to have such meetings to answer questions, hear representations and discuss how we can together continue to improve our town.

All Members should also know that since joining the Cabinet I have tried to assist colleagues with matters of casework relevant to my portfolio. Indeed, Cllr Harman will recall our discussions and site meeting around refuse collections in Casino Place.

If any local organisation wishes to meet with me and/or the Officers I work with in my portfolio I will gladly make that happen. All I ask is that an Officer of the organisation takes the time to get in touch. For the avoidance of doubt, that offer is very much open to the Cheltenham Civic Society.

I would also be keen to take this opportunity to say to residents in our town that if they have any issue which they think the Council can help with then they should contact their local ward Councillors. If in due course colleagues need my help to assist their residents, I will continue to be very pleased to do what I can to help.

2. **Question from Councillor Louis Savage to Cabinet Member Development and Safety, Councillor Andrew McKinlay**

Gloucester City Council has recently taken significant steps to modernise and simplify parking in its King's Walk and Eastgate car parks. Contactless debit card payment will allow shoppers to pay on exiting Council car parks, without having to worry about overstaying or the need for cash. Can the Cabinet Member confirm if there are plans for any such improvements to Cheltenham's council-operated car parks?

**Response from Cabinet Member**

Councillor Savage is hopefully aware that the Council is currently reviewing its long term parking strategy, with the process being overseen by a cross-party member working group. The agreed objectives of the review are:-

1. To ensure the provision of adequate car parking that is delivered effectively, logically and at a competitive cost, whilst encouraging access by more sustainable transport alternatives, including walking, cycling and public transport;
2. To help manage traffic, minimise congestion and its associated environmental impacts;
3. To enhance the visitor experience and thereby help to optimise the economy of the town.

The Council will consider the option of contactless payments in relation to future purchases of parking payment equipment.

Customers worried about the risk of overstaying, or the need to carry cash, already have parking options in the town, including Regent Arcade and Royal Well which accept credit/debit card payments and other car parks which have the facility to pay by phone. Paying by phone gives the added value of text alerts and the option of extending stay periods, which overcomes the issues referred to.

3. **Question from Councillor Tim Harman to the Leader, Councillor Steve Jordan**

Given the public concern that has been expressed, will the Leader of the Council
| **Question from Councillor Tim Harman to the Leader, Councillor Steve Jordan** |
| As elected representatives we have a responsibility for Safeguarding our young people. County Councillors are encouraged to become Corporate Parents. Following the remarks made by a member of this Council at the Liberal Democrat Party Conference will the Leader agree to arrange a seminar for all Members on Safeguarding to remind of us of the dangers that exist for young people today? |

| **Response from Cabinet Member** |
| I refer Cllr Harman to my answer to Qu 3 if he is interested in the facts around the debate at Liberal Democrat Conference. |

On the issue of Safeguarding, training is provided as part of the member induction.
programme. Training on a wide range of safeguarding topics is also available via e-learning at the Council. The Borough Council regularly facilitates seminars and guest speakers on safeguarding topics this has included over the past two years talks from the Police, Gloucestershire Domestic Abuse Social Services, Gloucestershire Rape and Sexual Assault Centre, Social services and local VCS organisations around safeguarding. There are also a number of seminar opportunities hosted by other partners including the Gloucestershire Safeguarding Board and Cheltenham and Tewkesbury domestic Abuse and Sexual Violence Forum.

5. **Question from Councillor Chris Nelson to Cabinet Member Healthy Lifestyles, Councillor Flo Clucas**

Prostitution is not about real choice and many women, men and children are forced into this activity because of abuse, exploitation, violence, drugs and money problems. Does the Cabinet Member for Healthy Lifestyles agree with the Bishop of Gloucester's comments that "Dennis Parsons shockingly failed to understand power differential & meaning of ‘choice’?"

**Response from Cabinet Member**

My views on Prostitution are well known; as are my views on Freedom of Speech.

The causes of Prostitution are also well known. Cllr Nelson lists some of them, though he doesn't list the underlying driving forces:

The lack of quality sex education in schools, and in families, that deals with long term relationship building, abuse, coercion, drugs, domination and violence, and the right to say 'No' for boys and girls;

The unavailability of youth service provision;

The unwillingness of the state to protect refugee children and women, many of whom have a right to be in the UK;

The acceptance of violence as a part of relationships, often pushed through social media;

The culture of abuse, where drugs are used to manipulate children and young people into multi partner sex and prostitution;

The proliferation of pornography, sex as entertainment and the objectivisation of women and girls.

Benefit cuts that drive mothers into Prostitution to protect their children from hunger and want.

6. **Question from Councillor Chris Nelson to the Cabinet Member Healthy Lifestyles, Councillor Flo Clucas**

The Cabinet Member for Healthy Lifestyles often stands up for women in society and speaks up for women when addressing the Chamber. Does she agree with the reported comments from Cheltenham Fems: "With these gross and irresponsible comments Parsons has shown himself to be ignorant about the realities of the sex industry......... Prostitution is built upon the misery and desperation of some of the most vulnerable women in society......."
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<td>My views have been made known to CheltFems.</td>
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<td>Government is able to change the lives of those who are vulnerable by ensuring that they are not driven into 'misery and desperation' through benefit cuts, lack of affordable childcare, lack of affordable housing, effective and available youth service provision and hunger.</td>
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<td>If there was no market, Prostitution would not exist.</td>
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<th><strong>7. Question from Councillor John Payne to the Leader, Councillor Steve Jordan</strong></th>
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<td>I have been advised that Councillor Parson's provocative and demeaning comments at the Liberal Democrat Conference did not engage the Cheltenham Borough Council Code of Members' Conduct. However, do you agree that speaking in his role as Chairman of the Cheltenham Liberal Democrats he has grossly exceeded his remit, and in so doing has damaged the reputation of the Liberal Democrat Group and this Council?</td>
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<td>I am assuming that Cllr Payne like me wasn't at the debate in question and so is basing what he says purely on the press coverage. I refer him to my answer to Qu 3 as to the facts of what happened.</td>
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<td>I do not agree that Cllr Parsons has damaged the reputation of the Council.</td>
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<th><strong>8. Question from Councillor Adam Lillywhite to the Cabinet Member Development and Safety, Councillor Andrew McKinlay</strong></th>
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<td>All Saints Rd (ASR) has not had its traffic volume counted in this latest round of monitoring despite frequent requests to have this included over the last three years and categoric assurances from GCC that the impact of the CTP would be monitored. In the last six weeks ASR has seen a tremendous traffic increases which mean that queues from the Prestbury rd roundabout now extend back as far as All Saints Church, and the Cotswold Grange Hotel, whereas as before they rarely extended beyond Pittville Circus. ASR was predicted to have a 6% increase in traffic yet It has clearly already received considerably more than this and Boots Corner has only been restricted, not even closed. Please outline how this already blatant failure of the traffic modelling is being addressed other than by attempting to ignore it?</td>
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<td>Colleagues from GCC have advised that the premise of this question is incorrect.</td>
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<td>All Saints Road was included within the survey sites which were monitored for a two week period up to 25th September 2016. This period was chosen as it represented a “return to normality” with schools back in operation.</td>
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<td>GCC now use Radar equipment, which is attached to street light columns or road signs, rather than the traditional tube equipment, which is very conspicuous.</td>
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<td>There are a total of 28 survey sites across the town and an initial review of the data suggests that All Saints Road is one of eight survey sites which has seen an increase in traffic flow; an average increase of +2.59% over a 24 hour period. This is well below expected daily variation (+/-5%) and slightly higher than the DfT</td>
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estimated natural traffic growth for minor roads within Cheltenham between 2015 and 2016 (+1.72%).

Looking at the peak periods on All Saints Road, the data is showing an average 11 vehicle increase in traffic flow in the AM peak hour (+1.39%) and 43 vehicle increase in the PM peak hour (+6.75%).

The increase in traffic on All Saints Road from the 2015 and 2016 surveys is in line with the DfT estimated traffic growth and daily variation for minor roads in Cheltenham (+6.72%). We will continue to review the traffic volumes around Cheltenham following construction of each phase of the CTP to ensure the safe operation of the network.

Additionally GCC have received positive feedback from cyclists and bus operators. Stagecoach Service B is the main beneficiary and this route sees about 7,000 people use the route every week. By using the bus lane it means a shorter route into the town and saves about 1,500 miles per annum. That's great for the environment as Stagecoach will use about 190 less gallons of diesel. The shorter route will see everyone travelling on the B from the London Road and Charlton Kings area arrive in the town centre about 2 minutes quicker than they did before the bus lane was completed - more at times when there is particularly heavy congestion on Fairview Road.

9. **Question from Councillor Adam Lillywhite to the Cabinet Member Development and Safety, Councillor Andrew McKinlay**

   The term 'severe' traffic congestion was used for Cheltenham in recent months by the Planning Inspector with regard to the Leckhampton Appeal. Given that

   - ‘Severe’ is the highest warning we could have received and is sufficient in itself to prevent housing development,
   - We are still awaiting the outcome of the GCC traffic modelers with regard to the likely impact of the JCS,
   - We already have greatly increased congestion after only minor restrictions at Boots Corner,
   - The only two statutory consultations on the CTP have stated emphatically that the residents of the town are against it,
   - GCC Traffic Authority have failed to monitor the impact of the first phase of the scheme despite categoric assurances,
   - The Traffic modellers predictions have already failed by underestimating the impact of just the first phase of the plan on ASR.

   Does the Cabinet member for Development continue to support the CTP which is an entirely Liberal Democrat backed scheme, against cross party opposition. Do you still believe you can claim a mandate to greatly reduce the resilience and intentionally slash the capacity of this town’s road network?

**Response from Cabinet Member**

I refer to my previous response which identifies that the outcome from phase 1 of the Cheltenham Transport Plan is within expectations and that GCC as the CBC partner have delivered in line with commitments. In addition it must be noted that terms like severe are subjective and make no
10. **Question from Councillor Adam Lillywhite to the Leader, Councillor Steve Jordan**

After Dennis Parsons spoke at the LD National Congress, he was asked to resign by his local party’s leader and the National Party Leader distanced himself as much as possible. From this action and the verbatim quote taken from the major national newspapers below, Dennis Parsons intent is clear, it does not appear to be misunderstood or a rhetorical question as he has decided to try and claim. Can the leader please explain why this action was taken to save the reputation of the LD party yet nothing is being done to save the reputation of Cheltenham Borough Council which has been significantly damaged by this representative. Leadership is not just about evading tricky questions, you have a responsibility to this town, that is over and above your responsibility to your party. Do you and your party continue to support this person and his views over and above the reputation of this town.

> The fact that we are asking "should we seek to prevent people entering sex work?" is part of the problem.
> You wouldn't ask the question "should we prevent people becoming accountants?" You'd just take it for granted.
> There is a stronger case, probably, for that than there is for preventing sex work.
> We have had a chap suggest that one of the areas we need to be concerned about was families coercing people to go into the sex trade.
> Well, again, you wouldn't protest at families urging and coercing people into becoming accountants.
> And even in this room full of liberals we have got a huge cultural problem that we do see sex work as different.
> We see it as something a little bit tacky, and not quite nice, and not the sort of thing that we would want our sons and daughters to get involved in.
> We talk about schools - how many schools are going to have careers officers say to people, "have you thought about prostitution?"
> It's not going to happen. And that's a cultural thing. Why shouldn't they? Why shouldn't they?

**Response from Cabinet Member**

See my answer to Qu 3. To avoid confusion I haven’t asked Cllr Parsons to resign and have no intention of doing so.

11. **Question from Councillor Adam Lillywhite to the Leader, Councillor Steve Jordan**

Councillors in this chamber have a duty to listen to the concerns of their constituents, so how should we respond when asked by a constituent whose daughter, planning to leave school to take up a career in prostitution, might usefully spend her time off before starting her apprenticeship?

Have we really considered what Cllr Parsons is trying to advocate: “Why shouldn’t
they? Why shouldn’t they?” he said in Brighton.

How can we, as Councillors, represent and promote this council to our constituents when it is so blatantly clear that the Liberal Democrat party is too concerned with its own political majority in this chamber and shows no willingness to act on its words on safeguarding and the protection of minors. I suggest that you ‘talk the talk’ admirably but you don’t ‘walk the walk’ on this critical matter.

**Response from Cabinet Member**

See my answers to Qu 3 & 4.

I suspect it is lack of discussion of the issues around prostitution that causes more problems than discussing them. I suggest Cllr Lillywhite takes up the offer of discussion with Cllr Parsons.

### 12. Question from Councillor Adam Lillywhite to the Leader, Councillor Steve Jordan

What sort of a party acts to protect itself, yet fails to take action to protect the young and most vulnerable in their care at the most pivotal moment of their life, instead it shelters a member who would like to promote a life of danger, fear and degradation for them. Can you please explain this ‘Liberal’ attitude which means that ‘all views have to be accommodated’ and he has to be kept in the party no matter what his opinions.

**Response from Cabinet Member**

See my answer to Qu 3 & 4.

### 13. Question from Councillor Chris Nelson to the Cabinet Member Housing, Councillor Peter Jeffries

The Cabinet recently agreed to spend £500,000 on the open market to buy 2 houses to add to its housing stock. With proper forward planning and more urgency, this money could have been better spent. How much more affordable accommodation could have been acquired if this money had been spent on developments of council owned land, such as former garage sites or car parks?

**Response from Cabinet Member**

Various issues preclude the redevelopment of garage sites or car parks as they are inherently complex with title restrictions and rights of way affecting a number of the sites, with costs varying depending on complexity of the site and the number of homes being built. These challenges are compounded by the limited number of available council-owned sites on which to develop. The government-imposed time limits fail to take reasonable account of these challenges.

This year the council has developed 10 new affordable homes with a further 10 to be developed in February. There is the potential to build a further 40 new homes subject to the relevant approvals and any rights of way issues being resolved.

We remain committed to increasing the provision of affordable homes for Cheltenham residents. Acquiring new homes on the open market will continue to be supported when the right to buy receipts are at risk of not being used within
government-imposed time limits. Increasing the provision of affordable housing in this way is far more preferable than returning the right to buy receipts to the government, with interest.

14 **Question from Chris Nelson to the Leader, Councillor Steve Jordan**

Why is it that the Leader did not do more to protect the Banksy artwork in his ward of All Saints?

**Response from Cabinet Member**

Cllr Nelson will be aware that the cabinet has recently published a briefing note outlining everything done to protect the Banksy since it first appeared. I have been involved in and encouraged that process. Clearly the council’s ability to intervene is limited by the law which isn’t designed to protect a Banksy and that the property owner was less than cooperative.

15. **Question from Councillor Chris Nelson to the Leader, Councillor Steve Jordan**

Cheltenham has a number of areas of severe deprivation. In fact, a child born in Cheltenham’s most deprived neighbourhood has a 9 year lower life expectancy than one born in the most affluent. The Liberal Democrats have been in charge of Cheltenham Council for most of the last 30 years. So why is it that this Council administration has not done more to combat this severe deprivation?

**Response from Cabinet Member**

Tackling deprivation is a long term issue and can’t be done as a quick fix or be achieved by a single agency such as this council. Under the Liberal Democrats this council introduced policies and initiatives to improve the lives of people in the areas referred to and has worked consistently to achieve them for many years. This has been done successfully in partnership with other agencies and most importantly with the support of the local communities.

This council has a long and proud track record of investing in our most deprived communities:

- From 1996 to 2001 the Council managed a £1.3m Single Regeneration Budget scheme in the West End area of the town centre that delivered £6m worth of investment that went into housing, the street-scape, local business growth and community facilities. This work continues to date through the work of Cheltenham West End Partnership.
- The Council, working with Cheltenham Borough Homes, oversaw the complete regeneration of the St. Pauls estate which at one point was in the 5% most deprived areas in the country. The transformation has seen the construction of 48 new properties and transformational improvements to the remainder of the stock in the area. The area is now sustainable and cohesive.
- In 1995, the Council was instrumental in establishing Hesters Way Neighbourhood Project Partnership followed in 1998 by the Hesters Way Partnership. The council has overseen a programme of significant housing-led investment in the area, plus the construction of two resource centres at Hesters Way and Springbank. The partnership and neighbourhood project remain very active in supporting the ongoing regeneration of Hesters Way and Springbank.
- In 1997, the Council was instrumental in establishing the then Whaddon, Lynworth and Priors (now Oakley) Neighbourhood Project and the Regeneration Partnership in 1998. The neighbourhood project and regeneration partnership successfully supported improvements to Clyde
Crescent public open space and built the Oakley Resource Centre which was opened in February 2008. The council is supporting the joint trustees of the neighbourhood project and regeneration partnership throughout the current difficulties and are committed to playing a proactive role in supporting local residents in the future.

In terms of addressing health inequalities that Cllr. Nelson refers to, the Council has worked hard to get better health services for residents living in our most deprived communities. For instance, we now have healthy living centres in Springbank (GP practice and dentist) and Hesters Way Resource Centres.

In addition, whilst the Council no longer directly delivers healthy lifestyles activities, we have commissioned the Cheltenham Trust to deliver these on our behalf. We have asked the Trust to have a specific focus on delivering activities targeted at people from lower socio-economic groups – some of the activities they deliver include street games projects in Hesters Way and Oakley, Healthy Walks programmes, plus projects to encourage low income families to use leisure@ Cheltenham.

However, over the years this has been done in the teeth of opposition from some members from Cllr Nelson’s party who opposed the level of effort put in to these areas. It has also been achieved against the background of sometimes unhelpful policies at national level which includes the current government.

The council remains committed to supporting all our communities, including those that are defined as being most deprived to address the issues that Cllr. Nelson refers to.

16. **Question from Councillor Chris Nelson to the Cabinet Member Clean and Green Environment, Councillor Chris Coleman**

Is it correct that a majority of respondents to the recent consultation on recycling rejected the option of doing kerb side collections every 3 weeks. Have you now finally rejected this silly, unpopular and undemocratic proposal or do you remain determined to introduce bin collections every 3 weeks?

**Response from Cabinet Member**

Here we go again. As you well know, I am personally opposed to moving to the collection of landfill waste bins every three weeks. As you also well know, the Liberal Democrat administration is opposed to moving such collections to every three weeks. I have absolutely no idea where or how you have formed the view that I am “determined” to make such a change but I very much hope that this is the last time you make such silly claims which serve only to confuse residents.

As you know, every advance in recycling performance in Cheltenham has come when the Liberal Democrats have been in control. In the recent local elections, where we won 75% of the available seats, we put forward a manifesto commitment to further improve the recycling service in our town.

In July, we ran a public consultation around the waste and recycling service in Cheltenham. We did so because we firmly believe in keeping in touch with the views of residents. Over 1800 people replied. On 5th August, you were sent an email with details about the results of the survey. If you did not read it, it remains on the Intranet site which you have access to. The results clearly showed how much our recycling
service is valued and how much people hope we can keep improving it. The results also showed, in very general terms, that 50% of respondents did not support a move to three weekly collections. I'll let you research the views of the other 50%.

Today we have launched the second round of consultation and Members will have by now had the opportunity to attend an All-Member Seminar to hear about the plans. The consultation features three options including retaining the kerbside box (Option A) and moving to a commingled service (Option C).

It is also right to say that there is an option which would move the landfill waste collection to a three weekly service although recycling would be collected every week (Option B). In case there is any doubt, and I know that three paragraphs have passed since I last spelled this out, this Administration does not support moving to a three weekly collection of landfill waste.

Option B is in the consultation because it is substantially cheaper than the other options and increases the frequency of recycling collections. Whilst we do not support the moving to a three weekly collection of landfill waste, I feel it perfectly reasonable to ask residents for their views given the potential benefits that they may see with such a service. I accept entirely that half of the respondents to the previous survey said that they wouldn’t support a three weekly collection but I do note that the other half didn’t respond in such terms.

I feel that I may need to remind Members once again that we would not under any circumstances move to a three weekly collection of landfill waste unless a significant number of residents supported such a change.

And finally, to be clear, I am and my party are opposed to moving to a three weekly collection of landfill waste and I very much hope that everyone is now clear on that. I trust that our views will not be misrepresented again.