Q11 What do you see as GAVCA's current strengths?

Answered: 24 Skipped: 4

	Knowledge of the sector	quality of service	connections	information, advice and support	sign-posting	training	cost-saving advice	Total
No	7	5	4	4	1	1	1	23
%	30.4	21.7	17.4	17.4	4.3	4.3	4.3	100

Q12 What do you see as GAVCA's current limitations?

Answered: 22 Skipped: 6

	Sustainable funding	under resourced	support for new charities	comms and marketing	duplication	Lack of knowledge	none	total
No	8	6	1	2	1	1	3	22
%	36.4	27.3	4.5	9.1	4.5	4.5	13.6	100

Q13 What do you see as your organisation's main challenges for the future?

Answered: 25 Skipped: 3

	fundraising	service demand / growth	access to volunteers	collaborative working	comms and marketing	adapting	Meeting ambitions to expand	total
No	13	3	4	2	1	1	1	25
%	52	12	16	8	4	4	4	100

Q14 What external support do you feel you need to address these challenges?

Answered: 25 Skipped: 3

	fundraising	comms and marketing	collaborative working	innovation	volunteers	support for new charities	total
No	13	4	3	2	2	1	25
%	52	16	12	8	8	4	100

Q15 What external support would you look to CBC to commission via a grant?

Answered: 20 Skipped: 8

	collaborative working	continue GAVCA	fundraising	recommission	volunteering	Total
No	3.0	3.0	8	1	1	16.0
%	18.75	18.75	50	6.25	6.25	100

Q16 Do you feel GAVCA could be best placed to deliver this support?

	Yes	No	Unsure	Total
No	18	1	4	23
%	78.3	4.3	17.4	100

Q17 And finally, any other comments?

Very impressed with Angela Gilbert. A god send for our new Group. Invaluable civic resource

In an age of needing to cut costs it would be easy for CBC to view the GAVCA grant as a potential saving. However, both sectors are very often trying to work with the same people to achieve similar outcomes. CBC could view the grant as an investment - helping to make the VCS stronger and more resilient in the face of increasing demand - and able to achieve those outcomes in a different way.

I have always been happy with the service I have received from GAVCA. Their events are always well organised and relevant. Their staff are very professional. Volunteer Manager Network meetings are always very well attended, demonstrating the need for such a mechanism for volunteer managers to meet and be supported. Very often, volunteering can seem like an 'add on' in organisations and unless a board member or manager is really interested in this topic, those people can feel a bit under supported. It is good to know that there is someone outside who will give a sympathetic ear and good advice. Also, being in a network is supportive in itself as other volunteer managers have different experience and expertise. Angela has managed to foster a great atmosphere of mutual support and I feel if this service was 'contracted out' to a freelancer or the responsibility was given to a member of staff in another organisation that this strength which Cheltenham as a whole benefits from would be lost and there would be a risk of demoralisation amongst volunteer managers. The value of volunteering is oft quoted in economic terms (money saved through voluntary action etc) Please look at hose figures before you decide and then I think you will see that £34,000 is a good investment and probably a bargain!

Thank you for all the support.

Thank you so much for commissioning Gavca to do the great work that they do - they have helped us enormously to do what we do and increased our level of activity in Cheltenham hugely as a result.

In the voluntary sector we need all the help we can get, we are all struggling to survive. The work that Angela and the GAVCA team does helps to keep the rest of us going. Cheltenham Scouts may not use the services too often but we are very glad they are there when we do need them.

If GAVCA didn't exist we would have to invent it!

GAVCA have a straight forward business-like manner & are very professional in their approach. There can be an awful lot of waffle in the voluntary sector.

GAVCA already punches above its weight, it would be a tragedy if it were allowed to wither away rather than continue to grow and support the local community GAVCA is an invaluable organisation which could be enhanced to give strength and sustainability to the VCS on whose shoulders much of the burden of government funding cuts will no doubt be borne in the coming years.

Thank you CBC for supporting GAVCA, may it long continue

I find the forums invaluable.

brilliant work and many thanks for the welcome

We are very fortunate to be able to run our organisation so successfully and would wish for other organisations to be supported and promoted throughout the town if we didn't have GAVCA we would have to invent it. They are very valuable to the sector.

I have worked with GAVCA for a number of years in Cheltenham and I know them to be a professional, relevant and meaningful organisation. They know their stuff! and provide and invaluable service - keep up the Excellent work.

Gavca always willing to try and help with an issue or to find someone who can.

Support from GAVCA has always been supportive and realistic. We have certainly valued their support now and hopefully into the future.

A great service and needs to continue to support local group and organisations.