

### Appendix 3 - Consultation Feedback and Officer Response

| Feedback   | Officer Response   |
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| <p data-bbox="188 336 320 363"><b>Chapel Spa</b></p> <p data-bbox="188 408 999 472">I would like to give you some feedback on the area in which I have a business called Chapel Spa, 10 North Place Cheltenham.</p> <p data-bbox="188 517 1072 651">The area around North Place has become a troubled area in town, with on street drinking in Warwick Place, and the smashing of bottles against the walls and drunken shouting and arguments. My business is beside Warwick Place.</p> <p data-bbox="188 695 1055 759">There are no street lights, and the roadway is blocked off both ends, and the drinkers seem to like it.</p> <p data-bbox="188 804 1055 906">My Spa closing times vary during the week between 8.30pm and 10pm and my staff, who are all young ladies have to navigate Warwick Place in the dark. I am very worried about this and have complained to CBC.</p> <p data-bbox="188 951 1070 1046">The whole area of both car parks resembles a bomb site, and the walking surface of Warwick Place is very uneven, potholed and broken up, making it dangerous to walk on. It has been abandoned by the Council.</p> <p data-bbox="188 1091 1077 1264">This is not the kind of area that should represent Cheltenham, or at the very least if the car parks cannot be developed soon, at least some lighting should be installed in the Portland Street car park, and Warwick Place should be well lit to protect the public, and the road surface of Warwick Place should be made safe.</p> <p data-bbox="188 1308 781 1372">I applaud your intention to:<br/>Reduce crime, disorder and anti-social behaviour;</p> | <p data-bbox="1111 408 2007 472">The proposed policy approach is one that is much more proactive than that of the existing policy.</p> <p data-bbox="1111 517 1951 580">It, in conjunction with other initiatives, aims to address and reduce the issues identified by the response submitted by Chapel Spa.</p> <p data-bbox="1111 625 1995 759">The other issues mentioned in the response do not fall within scope of the policy and can therefore not be address through it. For the avoidance of doubt, these are the state of the car park, street lighting, potholes and dangerous highway.</p> |

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| <p>Promote public safety;<br/>Prevent public nuisance;<br/>Protect children from harm</p> <p>I hope my feedback is of use, and you will take steps to improve the area.</p>   |  |
| <p><b>Beaumont House</b></p> <p>I refer to the letters addressed to my wife and myself regarding licensing policy and the changes instituted on 1<sup>st</sup> April last year.</p> <p>Our business, Beaumont House is a 16 bedroom Guesthouse and until 31st March last year we stocked mini bars in our rooms with both alcoholic and none alcoholic beverages. Faced with a bill of £1,000 plus to maintain this point of sale we removed alcoholic beverages from the mini bars. At that time I communicated with both the Leader of the Council and Martin Horwood. Mr Horwood was very surprised with the charge and impact on a business such as ours.</p> <p>Whilst understanding the Council's position, I do not believe that businesses such as ours should be penalised and asked to subsidise policing costs for town centre clubs and pubs.</p> <p>I would ask that in the forthcoming review an exception is made for hotels and guesthouses enabling them to sell alcoholic beverages in room mini bars 24 hours a day.</p> <p>I hope that this view will be fairly represented to councillors. I am copying this email to both our new MP Mr Alex Chalk and Councillor Max Wilkinson. We live in the Park area and I have previously spoken with Mr Wilkinson about this matter.</p> | <p>Whilst officers note the comments, a review of the late night levy is not within scope of this policy review and therefore these comments have not been deemed relevant for the purpose of the policy review.</p> |

## **Licensing Committee**

### **Late Night Levy**

Some Members of the Licensing Committee expressed a need for permitted exemptions under the levy to be reviewed to also include premises offering overnight accommodation. It was felt that the levy unfairly affected hotels who only offer alcohol to residents.

### **Designated Public Places Order**

Members recommended that more details of the DPPO be included in the policy particularly the adoption date and the implications of the order.

### **Core Hours for Licensable Activities**

The committee recommended that the terminal hours for takeaways be extended so that they are open for an hour past the terminal hour for pubs/bars and nightclubs. The committee recommended a proposed 04:00 terminal hour for takeaways.

### **Last Admission Times**

The committee commented that the proposed terminal hours should only apply to premises licensed past midnight.

### **Film Classifications**

The committee recommended that officers be delegated authority to classify films up to a 15 rating. Anything over a higher classification will be referred to the committee.

### **Events on Council Land**

The committee commented that that the requirement to submit documents at least 3 months in advance of an event is too onerous for small events. They recommended that the minimum time limit be based on predicted numbers attending.

Whilst officers note the comments, a review of the late night levy is not within scope of this policy review and therefore these comments have not been deemed relevant for the purpose of the policy review.

Addressed through amending the policy. See paragraph 6.16.

Addressed through amending the policy. See table 1 after paragraph 6.41.

Addressed through amending the policy. See paragraph 6.46.

The necessary changes to the constitution will be made to reflect this.

Further work will be required but this will be done through the Events Consultative Group. Reference to time scales have been removed as there are already stipulated in the council's adopted events approval process.

**CBC Planning Enforcement**

In recent weeks there has been a spate of nightclubs in our area undertaking flyposting.

I would like the licensing policy to be revisited with a view to including a general condition for the licence holder not to undertake flyposting.

Suggested wording along the lines of:

“The licence holder or the licence holders, servants, or agents, shall ensure that no flyposting is undertaken by the licence holder or on behalf of the licence holder in respect of any performance or event taking place at the premises.”

Whilst the council is not able to lawfully attach blanket conditions to premises licences, officers have added the suggest condition to the pool of model conditions.