

## Appendix 11

### Draft Proposed CBC Dog Boarding Conditions – Home Boarders

(Cabinet report on proposal to update and adopt animal licencing conditions)

**(Draft) Cheltenham Borough Council**  
**Licence Conditions for Home Boarding of Dogs**  
**Animal Boarding Establishments Act 1963**

#### **1 Introduction**

**1.1** Unless otherwise stated, these conditions shall apply to all buildings and areas to which dogs have access and/or which are used in association with the boarding of dogs.

**1.2** Normally planning permission will not be required for the home boarding of animals on the scale proposed, however should complaints be received because of particular noise or odour problems, then the Council reserves the right to consider whether there has been a change of use which requires a planning application to be submitted.

**1.3** The Licensee must ensure that the establishment is covered by adequate and suitable public liability insurance and where necessary adequate and suitable employers liability insurance.

**1.4** No dog registered under the Dangerous Dogs Act 1991 must be accepted for home boarding.

**1.5** Dog hybrids registered under the Dangerous Wild Animal Act 1976 (e.g. Wolf Hybrids) are not to be accepted for home boarding.

**1.6** Entire males and b\*\*ches in season or b\*\*ches due to be in season during the boarding, must not be boarded together or boarded with resident dogs.

**1.7** Puppies under 6 months of age will not be boarded with other dogs unless they have been suitably vaccinated and no difficulties identified during a documented trial socialisation period.

+ Bark and Call home boarder request:

**1.8** Any puppies boarded must continue their Puppy Socialisation plan.

#### **2 Licence Display**

**2.1** A copy of the licence and its associated conditions must be suitably displayed to the public in a prominent position in, on or about the premises or made available to each boarder.

### **3 Numbers of Animals**

**3.1** The maximum number of dogs to be kept at any one time (enter number).

Or Officer request:

3.1 *The licence indicates* the maximum number of dogs to be kept at any one time.

**3.2** Only dogs from the same household may be boarded at any one time unless the licence holder can:

- Secure the specific written consent of each household to confirm that they are content for their dogs to be boarded with others.
- Undertaken a mandatory, trial (documented) familiarisation session for all dogs prior to stay.
- Separate dogs from different households in secure areas when left unattended.
- Separate the feeding of dogs to minimise the likelihood of dispute and aggression.

Or Bark and Call - home boarder request:

**3.2** Only dogs from the same household may be boarded at any one time unless the licence holder can:

- Secure the specific written consent of each household to confirm that they are content for their dogs to be boarded with others.
- Undertaken a mandatory, trial (documented) familiarisation session for all dogs prior to stay.
- ***Before leaving dogs from different household unattended, documented safe behavioural integration must be established (see guidance).***
- ***Where safe behavioural integration in dogs from different households has not been or has not yet been demonstrated dogs must be separated in secure areas when left unattended.***
- Separate the feeding of dogs to minimise the likelihood of dispute and aggression.

**Removal Request - Bark and Call home boarder and PIF:**

**3.3** Dogs must not be boarded with any cat, unless they normally live together in the same household

**3.4** Where there is a resident dog or cat kept at the household, written consent from the owners of the boarded dog must be gained following a trial familiarisation session.

**3.5** The Licensee will be required to make an assessment of the risks of home boarding to include the risk to or caused by children who are likely to be at the property.

### **4 Construction**

**4.1** Dogs must live in the home as family pets. There must be no external construction of buildings, cages or runs.

**4.2** The premises shall have its own entrance and must not have shared access e.g. communal stairs.

**4.3** There must be adequate space, light, heat and ventilation for the dogs.

**4.4** As far as reasonably practicable, all areas/rooms within the home to which boarded dogs have access must have no physical or chemical hazards that may cause injury to the dogs.

**4.5** There must be sufficient space available to be able to keep the dogs separately if required.

**4.6** If a collection and delivery service is provided, a suitable vehicle with a dog guard or cage in the rear must be provided.

Or PDSA request with Cheltenham Animal Shelter support;

**4.6** If a collection and delivery service is provided, a suitable vehicle with a dog guard or *secure* cage in the rear must be provided. *Dogs must not be left unattended in a vehicle.*

## **5 Management**

### **5.1 Training**

**5.1.1** A written training policy for staff must be provided. Systematic training of staff must be demonstrated to have been carried out.

Or PDSA request:

**5.1.1** A written training policy for staff must be provided. *Systematic training of staff must be demonstrated (documented) in all aspects of care, for all ages of dogs and must be regularly updated.*

+ Bark and Call – (self- employed) home boarder request:

**5.1.2** Self-employed boarders must provide evidence of relevant training to demonstrate how skills and knowledge are kept up-to-date e.g. recording any self-study, training, presentations delivered or attended.

### **5.2 Cleanliness**

**5.2.1** All areas where the dogs have access to, including the kitchen etc, must be kept clean and free from accumulations of dirt and dust and must be kept in such a manner as to be conducive to maintenance of disease control and dog comfort.

**5.2.2** All excreta and soiled material must be removed from all areas used by dogs at least daily and more often if necessary. Disposal facilities for animal waste must be agreed with the Licensing Authority.

**5.2.3** All bedding areas must be kept clean and dry.

**5.2.4** Facilities must be provided for the proper reception, storage and disposal of all waste. Particular care should be taken to segregate clinical waste arising from the

treatment and handling of dogs with infectious diseases. The final route for all such waste shall comply with current waste regulations.

**5.2.5** Measures must be taken to minimise the risks from rodents, insects and other pests within the premises.

### **5.3 Food and Water Supplies**

**5.3.1** All dogs shall have an adequate supply of suitable food as directed by the client.

**5.3.2** Fresh drinking water must be available at all times (unless advised otherwise by a veterinary surgeon) and the drinking vessel cleaned daily. The water must be changed at least twice a day.

**5.3.3** Clients must be encouraged to provide each dog with its own bedding, bowls, grooming materials etc. These items must be cleaned regularly to prevent cross infection. The Licensee however should also be able to provide extra bedding material.

Or Bark and Call - home boarder request:

*5.3.3 The Licensee must provide sufficient bedding material that is cleaned regularly to prevent cross infection. Where clients provide a dogs own equipment it must be cleaned regularly to prevent cross infection.*

**5.3.4** Where necessary, eating and drinking vessels must be provided, and where so, they must be capable of being easily cleansed and disinfected to prevent cross-contamination. They must also be maintained in a clean condition. Feeding bowls must be cleaned or disposed of after each meal and each dog must be provided with its own bowl.

### **5.4 Kitchen Facilities**

**5.4.1** Airtight containers must be provided for the storage of dry foods. Uncooked food and the remains of opened tins must be stored in covered, non-metal, leak-proof containers in the fridge.

Or Bark and Call - home boarder request:

*5.4.1 Suitable containers must be provided for the storage of dry foods. Uncooked food and the remains of opened tins must be stored in covered, non-metal, leak-proof containers in the fridge.*

**5.4.2** All bulk supplies of food shall be kept in vermin-proof containers.

### **5.5 Disease Control and Vaccination**

**5.5.1** Adequate precautions must be taken to prevent and control the spread of infectious and contagious disease and parasites amongst the dogs, staff and visitors.

**5.5.2** Proof must be provided that boarded and resident dogs have current vaccinations against:

- Canine Distemper,
- Infectious Canine Hepatitis (Canine adenovirus),
- Leptospirosis (*L. canicola* and *L. icterohaemorrhagicae*) and
- Canine Parvovirus and other relevant diseases.

The course of vaccination must have been completed at least four weeks before the first date of boarding or in accordance with manufacturer instructions. A record that this proof has been supplied must be kept on-site throughout the period that the dog is boarded.

Or PIF request:

**5.5.2** Proof must be provided that boarded and resident dogs have current vaccinations against:

- Canine Distemper,
- Infectious Canine Hepatitis (Canine adenovirus),
- Leptospirosis (*L. canicola* and *L. icterohaemorrhagicae*) and
- Canine Parvovirus and other relevant diseases.

The course of vaccination must have been completed at least ~~four~~ two weeks before the first date of boarding or in accordance with manufacturer instructions. A record that this proof has been supplied must be kept on-site throughout the period that the dog is boarded.

**5.5.3** Advice from a veterinary surgeon must be sought in case of signs of disease, injury or illness. Where any dog is sick or injured, any instructions for its treatment, which have been given by a veterinary surgeon, must be strictly followed.

Or PDSA request with Bark and Call and Cheltenham Animal Shelter support:

**5.5.3** Advice from a veterinary surgeon must be sought *immediately* in case of signs of disease, injury or illness. *Written consent from the owner of the boarded dog must be given prior to the dogs stay, to all necessary veterinary treatment including euthanasia if a vet deems this necessary on welfare grounds.* Where any dog is sick or injured any instructions for its treatment which are given by a veterinary surgeon must be strictly followed.

**5.5.4** A well stocked first-aid kit suitable for use on dogs must be available and accessible on site.

**5.5.5** The Licensee must be registered with a veterinary practice that can provide 24-hour help and advice. The clients own veterinary practice must be known and consulted if necessary.

Or PDSA request:

**5.5.5** The Licensee must be registered with a veterinary practice that can provide 24 hour help and advice. *The details of that veterinary surgery including the name, address and telephone number, must be clearly available and known to any staff.* The clients own veterinary practice must be known and consulted if necessary.

+ PDSA request

**5.5.6** Provision must be available for either; the transportation of sick or injured dogs to a

veterinary surgery at all times; or a documented agreement made with a veterinary practice, for home visits, 24 hours a day.

### **Cabinet consideration**

**5.5.7** Precautions must be taken to prevent the spread of fleas, ticks, intestinal parasites and other parasites in both boarded and resident dogs. Proof must be maintained of all routine and emergency treatment for parasites.

Or PDSA request (**NOT** supported by Bark and Call - home boarder):

**5.5.7** "Precautions must be taken to prevent the spread of fleas, ticks, intestinal parasites and other parasites in both boarded and resident dogs. *Medicines to prevent these parasites should be prescription medications and only administered after consultation with a veterinary surgeon.* Proof must be maintained of all routine and emergency treatment for parasites."

**5.5.8** The premises shall be regularly treated for fleas and parasites with a veterinary recommended product.

**5.5.9** Veterinary advice must be sought in relation to cleaning substances so that they or their fumes cannot be harmful to an animal.

## **5.6 Isolation and Contagious Disease Outbreak**

**5.6.1** Dogs showing signs of any disease or illness shall be isolated from any other dogs until veterinary advice is obtained. There must be sufficient facilities within the licensed premises to ensure effective separation of any sick animal.

**5.6.2** The Licensee must inform the Licensing Authority on the next working day if a dog develops an infectious disease.

**5.6.3** Following an episode of infectious disease during any stay, the premises must undergo a reasonable quarantine period before new boarders are admitted. This period will be specified by the Licensing Authority as agreed with their authorised veterinary surgeon.

**5.6.4** The Licensing Authority must be informed of any animal death on the premises. For boarding animals the Licensee must make arrangements for the body to be stored at veterinary surgeons premises until the owners return.

## **5.7 Register**

**5.7.1** A register must be kept of all dogs boarded. The information kept must include the following:

- Date of arrival
- Name of dog, any identification system such as microchip number, tattoo
- Description, breed, age and gender of dog
- Name, address and telephone number of owner or keeper

- Name, address and telephone number of contact person whilst boarded
- Name, address and telephone number of dog's veterinary surgeon
- Anticipated and actual date of departure
- Proof of current vaccinations, medical history and requirements
- Health, welfare nutrition and exercise requirements

**5.7.2** Such a register is to be available for inspection at all times by an officer of the Licensing Authority or a veterinary surgeon.

**5.7.3** The register must be kept readily available for a minimum of 2 years and kept in such a manner as to allow an authorised officer easy access to such information.

**5.7.4** If medication is to be administered, this must be recorded.

**5.7.5** Where records are computerised, a back-up copy must be kept. The register must also be available to key members of staff of the establishment at all times.

## **5.8 Supervision**

**5.8.1** A fit and proper person with relevant experience must always be present to exercise supervision and deal with emergencies whenever dogs are boarded at the premises. This person must not have any conviction or formal cautions for any animal welfare related offence.

**5.8.2** Dogs must be visited at regular intervals, as necessary for their health, safety and welfare, and must not be left unattended for longer than 3 hours at a time and then not on a regular basis.

### **Cabinet consideration**

**5.8.3** No home where there are children under 5 years of age will be licensed.

Or Petstay request:

**5.8.3** No home where there are children under 7 years of age will be licensed.

Or PDSA request:

**5.8.3** No home where there are children under 5 years of age will be licensed. *No person under the age of 16 years of age should be left unsupervised with boarded dogs at any time.*

Or combine Petstay and PDSA request [supported by Cheltenham Animal Shelter]:

**5.8.3** No home where there are children under 7 years of age will be licensed. *No person under the age of 16 years of age should be left unsupervised with boarded dogs at any time.*

**5.8.4** Only people over 16 years of age are allowed to walk the dogs in public places.

Or PDSA request:

**5.8.4** Only people over 16 years of age, *who have appropriate knowledge, training and physical capability*, are allowed to walk the dogs in public places.

## 5.9 Exercise

**5.9.1** Dogs must be exercised in accordance with their owner's wishes. If dogs are taken off the premises, they must be kept on leads unless with the owner's written permission.

**5.9.2** There must be direct access to a suitable outside area. The area/garden must only be for use by the homeowner (not shared with other residents). The area must be kept clean.

Or PIF request:

**5.9.2** There must be direct access to a suitable outside area. The area/garden must be available for use by the homeowner at all times. The area must be kept clean.

**5.9.3** The exercise/garden area of the premises and any other area to which the boarded dogs may have access, must be totally secure and safe. Fencing must be adequate to offer security to prevent escape and be safe, with no dangerous sharp objects or protrusions. Gates must be able to be locked.

**5.9.4** If there is a pond, it must be covered to avoid drowning

Or Bark and Call - home boarder request:

**5.9.4** If there is a pond, *within the confines of a dog's boarding area*, it must be covered to avoid drowning.

**5.9.5** Dogs must wear a collar and identity tag during their time in boarding. The tag must display the name, address and telephone number of the boarding premises.

Or Bark and Call - home boarder request (remove address):

**5.9.5** Dogs must wear a collar and identity tag during their time in boarding. The tag must display the name and telephone number of the boarding premises.

**5.9.6** The Licensing Authority must be informed within one working day if a dog is lost.

Or PIF Request:

**5.9.6** The Licensing Authority must be informed as soon as practicable and at least on the next working day, if a dog is lost.

## 5.10 Fire/Emergency Precautions

**5.10.1** Appropriate steps must be taken for the protection of the dogs in case of fire or other emergencies.

**5.10.2** The occupier of the property must be aware of the location of the dogs in the property at all times.



**5.10.3** Careful consideration needs to be given to the sleeping area for dogs to ensure that they can be easily evacuated in the event of a fire, without putting the occupiers of the property at risk.

**5.10.4** A fire warning procedure and emergency evacuation plan – including details of where dogs are to be evacuated to in the event of a fire or other emergency - must be drawn up, brought to the attention of those involved in the home boarding arrangements and/or displayed in a prominent place on the premises. The Licensee must have suitable arrangements for the temporary boarding of dogs in the event that the licensed premises are rendered uninhabitable.

**5.10.5** Fire detection equipment must be provided in accordance with general advice given by the Fire Safety Officer. The home must have at least 2 working smoke detectors located at the top and bottom of the staircase, or other appropriate location.

**5.10.6** All doors to rooms must be kept shut at night.

**5.10.7** All electrical installations and appliances must be maintained in a safe condition. No dog must be left in a room with loose or trailing cables or wires.

**5.10.8** All heating appliances must be free of risk of fire as is reasonably practicable. There must be no use of freestanding gas or oil appliances.

**5.10.9** A relative, friend or neighbour within 5 minutes travelling time must have a spare set of keys and access to the premises in case of an emergency. These details must be made available to the Licensing Authority.

### **End of Conditions**

*Conditions adapted from LACORS Model Licence conditions issued November 2005 and adapted in line with LACORS guidance of October 2009.*