Cheltenham Borough Council

Cabinet

10 February 2015

Scrutiny Task Group Review – Members ICT

Covering Report

| Accountable member | Councillor Tim Harman, Chair of Overview and Scrutiny Committee | | | | | | | | |
|---------------------|---|--|--|--|--|--|--|--|--|
| Accountable officer | Rosalind Reeves, Democratic Services Manager | | | | | | | | |
| Executive summary | At its meeting on 3 November 2014 Overview & Scrutiny Committee commenced a review of Members ICT. A Scrutiny Task Group was set up and the findings and recommendations of that Group are set out in detail in the attached Scrutiny Task Group Report. Their report was considered by the O&S committee at their meeting on 12 January 2015 when they endorsed the recommendations from the task group and agreed to forward them to Cabinet for their consideration. They were supportive of the policy in that Members who had iPads should be willing to go paperless and there was a suggestion that this should be extended to Members with their own iPads as well. They were keen that the option of having pink papers available on the iPad was explored. There were issues for double hatted members with incompatibility of software requiring different equipment and they felt this should be looked at at some point. They felt training for members in the use of their iPads was key to a successful roll out and welcomed the training sessions and additional guides that had already been produced by Democratic Services to assist members. | | | | | | | | |
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| Recommendations | That Cabinet agrees the recommendations set out in the Scrutiny Task Group Report and that: | | | | | | | | |
| | the Members' ICT Policy is endorsed and publicised to all Members, thereby demonstrating Cabinet's support for the move to paperless meetings | | | | | | | | |
| | 2. the recommendations in respect of Members signing up to the policy before accepting a council iPad (including the retrospective requirements) should be implemented by Democratic Services Manager, | | | | | | | | |
| | the recommendation regarding encouraging Members to participate in training and development designed to enhance their use of ICT equipment and applications provided is taken forward by the Cabinet Member Corporate Services in liaison with ICT and Democratic Services, | | | | | | | | |
| | the recommendation regarding Members' ICT provision being kept under review in order to take advantage of new developments in technology is taken forward by the Cabinet Member Corporate Services in liaison with ICT and Democratic Services. | | | | | | | | |

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| Financial implications | The financial implications of the review are included in the attached report. There is a clear business case moving from paper copy for accessing committee papers to using iPads. If Members embrace the change, there could be printing savings in excess of £4,000 per annum. | | | | | | | |
| | Contact officer: Mark Sheldon, mark.sheldon @cheltenham.gov.uk, 01242 264123 | | | | | | | |
| Legal implications | No legal implications arising from the recommendations. | | | | | | | |
| | Contact officer: sarah.halliwell@tewkesbury.gov.uk, 01684 272692 | | | | | | | |
| HR implications (including learning and | No HR implications arising directly from this report | | | | | | | |
| organisational development) | Contact officer: Julie McCarthy, HR Manager julie.mccarthy@cheltenham.gov.uk | | | | | | | |
| | | | | | | | | |
| Key risks | As set out in the report | | | | | | | |
| Corporate and Community Plan implications | | | | | | | | |
| Environmental and climate change | The move to paperless meetings delivers a financial saving on paper, but the environmental benefit is less clear since it is influenced by sourcing, | | | | | | | |
| implications | manufacturing processes and energy use. | | | | | | | |
| | Gill Morris, Client officer, gill.morris@cheltenham.gov.uk | | | | | | | |
| | Tel: 01242 264229 | | | | | | | |
| Property/Asset Implications | The use of iPads in meetings will be reliant on Wi-Fi facilities being available in the meeting rooms. | | | | | | | |

1. Background

1.1 As set out in the report

2. Reasons for recommendations

2.1 The Overview and Scrutiny Committee were requested to set up a scrutiny task group to review the Members ICT policy and the business case for iPads.

3. Alternative options considered

3.1 There are a number of options to Members and the council and these are set out in the report.

The option of paying Members an ICT Allowance under the Members Allowance Scheme, which would enable them to buy their own equipment to use for carrying out council business, was explored by the Members Allowance panel earlier in 2014. However advice from One Legal at the time advised that such an allowance was not allowed within the Members Allowance legislation. The recommendations from the panel to Council in December 2014 acknowledged that there was still a need for Members to have access to a PC at home/or in the Council offices for their council work as well as wifi and home telephone and allocated a sum of £100 per annum to support those facilities as part of the basic allowance. This was agreed by Council.

4. Consultation and feedback

4.1 The Cabinet Member Corporate Services was involved in the review and Members views on ICT support has been sought.

5. Performance management –monitoring and review

5.1 The roll out of Members ICT will continue to be monitored by Democratic Services in liaison with ICT.

| Report author | Contact officer: Rosalind Reeves, Democratic Services Manager, | | | | | | |
|------------------------|--|--|--|--|--|--|--|
| | Rosalind.reeves@cheltenham.gov.uk, | | | | | | |
| | 01242 77 4937 | | | | | | |
| Appendices | 1. Risk Assessment | | | | | | |
| | 2. Task Group report | | | | | | |
| Background information | None | | | | | | |

Risk Assessment

Risk description

The risk

Risk

ref.

| 161. | | Owner | | 1-5 | 1-6 | | | | onicei | nak register |
|------|---|--------------------|-----------|-----|-----|---|--------|--|--------|--------------|
| | If Members do not support the move to paperless meetings then the printing savings will not be achieved and the business case for the iPads will not be realised. | Rosalind Reeves | 1/12/2014 | 3 | 3 | 9 | Reduce | Get Cabinet support for the initiative via the Members ICT policy Get Members to sign an agreement before accepting the iPad. | RR | |
| | If Members are not clear on what ICT support is available they may not have the tools they require to support them in their role. | Rosalind Reeves | | 2 | 2 | 4 | Accept | Continue to communicate to new and existing Members and offer training | RR | |
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| | | | | | | | | | | |

Score

Managing risk

Action

Deadline

Responsible

officer

Control

Explanatory notes

Impact – an assessment of the impact if the risk occurs on a scale of 1-5 (1 being least impact and 5 being major or critical)

Original risk score

Impact Likeli-

1.5

(impact x likelihood)

hood

Likelihood – how likely is it that the risk will occur on a scale of 1-6

Risk

Owner

(1 being almost impossible, 2 is very low, 3 is low, 4 significant, 5 high and 6 a very high probability)

Date raised

Control - Either: Reduce / Accept / Transfer to 3rd party / Close

Transferred to

risk register