

Cheltenham Borough Council Cabinet Housing Committee

Meeting date: 26 November 2025

Meeting time: 6.00 pm

Meeting venue: Council Chamber - Municipal Offices

Membership:

Councillor Glenn Andrews, Councillor Flo Clucas, Councillor Jan Foster, Councillor Julian Tooke (Chair) and Councillor Suzanne Williams (Vice-Chair)

Ian Mason (Tenant Representative), Lizzie Mawdsley (Leaseholder Representative) and Agnieszka Wisniewska (Tenant Representative)

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Contact: democraticservices@cheltenham.gov.uk
Phone: 01242 264 246

- 1 Apologies**
- 2 Declarations of interest**
- 3 Public and Member Questions**
- 4 Minutes of the last meeting (Pages 3 - 12)**
- 5 CEO/Director Briefing (if required) (Verbal)**
- 6 Rent Setting, Repairs, Empty Homes (Voids) and Recharge Policies (Pages 13 - 102)**
- 7 Compliance Performance data for October 2025 and KPI reporting for Q2 (Pages 103 - 114)**
- 8 Housing Services Health and Safety Report (Pages 115 - 122)**
- 9 Housing Improvement Plan (Pages 123 - 136)**
- 10 6 monthly Tenant Satisfaction Measures (TSM) Tracker Update (Pages 137 - 192)**
- 11 Q2 2025/26 Housing Complaints and Compliments Report (Pages 193 - 210)**
- 12 Updates from the Tenant and Leaseholder Panels (Pages 211 - 212)**
- 13 Review of the Housing Committee Forward Plan (Pages 213 - 214)**
- 14 Items to be referred to Cabinet**
- 15 Briefing Note - Housing Sector Insight (Pages 215 - 220)**