

Cheltenham Borough Council Cabinet Housing Committee

Meeting date: 13 November 2024

Meeting time: 6.00 pm

Meeting venue: Council Chamber - Municipal Offices

Membership:

Councillor Flo Clucas, Councillor Jan Foster, Councillor Richard Pineger, Councillor Julian Tooke and Councillor Suzanne Williams

Ian Mason (Tenant Representative), Bozena Tarnawska (Leaseholder Representative) and Agnieszka Wisniewska (Tenant Representative)

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Contact: democraticservices@cheltenham.gov.uk

Phone: 01242 264 246

1 Apologies

2 Declarations of interest

3 Public and Member Questions

4 Minutes of the last meeting (Pages 3 - 12)

To approve the minutes of the meeting held on 25th September 2024.

5 CEO Briefing (Verbal)

**6 Property Compliance Performance and stock condition project update
(Pages 13 - 36)**

**7 Quarter 2 2024 - 25 Tenant Satisfaction Measures (TSM) Tracker Update
(Pages 37 - 78)**

**8 Quarter 2 2024 - 25 Housing Complaints and Compliments Report (Pages 79
- 94)**

9 Fencing, Hedgerow & Boundary Policy (Pages 95 - 120)

10 Strategic Housing Risk Register (Pages 121 - 126)

11 Updates from the Tenant and Leaseholder Panels (Pages 127 - 128)

12 Review of the Housing Committee Forward Plan (Pages 129 - 134)

13 Items to be referred to Cabinet

14 Briefing Note - Housing Sector Insight (Pages 135 - 144)