

## Kirstan Woodbridge

---

**From:** Christopher Rees-Gay  
**Sent:** 19 October 2022 08:15  
**To:** [REDACTED]@cheltenham.gov.uk; [REDACTED]@cheltenham.gov.uk;  
[REDACTED]@gloucestershire.pnn.police.uk  
**Cc:** licensing@gloucestershire.police.uk; ehbusinesssupport@cheltenham.gov.uk;  
licensing@cheltenham.gov.uk  
**Subject:** Roxy Leisure - 103-109 High Street, Cheltenham, GL50 1DP

Good Morning Louis, Gareth, Kingsley,

We act for Roxy Leisure Limited, a leading competitive socialising venue operator, that operates across the country.

They are looking to take on the above premises and turn it into a Roxy Lanes, predominately a bowling alley but with other competitive socialising activities also. Although a large venue, approximately 70% will be taken up with lanes and activities.

They would like to operate Sun-Weds until Midnight, 0030 Close and Thurs-Sat until 0200, 0230 close.

Please see a link to give you a flavour of the operation: <https://www.roxyballroom.co.uk/>

Can you please confirm if you would like to meet the operator and whether in terms of pre-application liaison, whether you would like to see a draft application first. I will let you have the draft plans as soon as possible.

Many thanks

Chris

Christopher Rees-Gay

Woods Whur 2014 Limited  
Tel: +44 (0)113 234 3055  
Mobile: [REDACTED]

[REDACTED]  
Woods Whur 2014 Limited, St James House, 28 Park Place, Leeds, LS1 2SP

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**Kirstan Woodbridge**

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**From:** [REDACTED]@gloucestershire.police.uk>  
**Sent:** 21 October 2022 10:47  
**To:** Christopher Rees-Gay  
**Subject:** RE: Roxy Leisure - 103-109 High Street, Cheltenham, GL50 1DP

Morning Chris,

Thanks for the below in principle it all seems fine.  
I look forward to receiving the application.

Have a good weekend and any questions, please don't hesitate to contact me.

Regards  
Jeremy

**Jeremy Sansom**  
**Police Constable 2309**  
Cheltenham & Tewkesbury Licensing Officer  
Gloucestershire Constabulary  
Hestersway Police Station | Princess Elizabeth Way | Cheltenham | GL51 7SJ  
Personal – [REDACTED] | Mobile [REDACTED] | Licensing Team 01452 754482  
[www.gloucestershire.police.uk](http://www.gloucestershire.police.uk) | [Twitter page](#) | [Facebook page](#)

We are committed to being an anti-discriminatory organisation. This means not only acting in a non-discriminatory way, but addressing systemic inequalities, disadvantage and discrimination.

---

**From:** Christopher Rees-Gay [REDACTED]@woodswhur.co.uk>  
**Sent:** 21 October 2022 09:41  
**To:** [REDACTED]@gloucestershire.police.uk>  
**Subject:** RE: Roxy Leisure - 103-109 High Street, Cheltenham, GL50 1DP

Morning Jeremy,

As promised, in terms of SIA provisions and those under the age of 18, the following conditions will be offered:

- There will be a minimum of two SIA registered Door Supervisors from 20:00hrs on Fridays, Saturdays and Sundays before Bank Holidays.*
- At all other times, SIA registered Door Supervisors will be employed at the premises in accordance with a written risk assessment carried out by the premises. A copy of the risk assessment shall be kept on the premises and made available to the police and other responsible authorities on request.*
- No Persons under the age of 18 permitted on the premises without a responsible adult.*
- No persons under the age of 18 permitted on the premises after 20:00hrs.*

Please let me know if you want to discuss this at all.

Many thanks

Chris  
Christopher Rees-Gay

Woods Whur 2014 Limited  
Tel: +44 (0)113 234 3055  
Mobile: [REDACTED]

[REDACTED]@woodswhur.co.uk  
Woods Whur 2014 Limited, St James House, 28 Park Place, Leeds, LS1 2SP

---

**From:** [REDACTED]@gloucestershire.police.uk]  
**Sent:** 20 October 2022 13:11  
**To:** Christopher Rees-Gay [REDACTED]@woodswhur.co.uk>  
**Subject:** FW: Roxy Leisure - 103-109 High Street, Cheltenham, GL50 1DP

Good afternoon Chris,

I tried to call you but unfortunately you were unavailable.

Feel free to drop me a call on [REDACTED]

Regards  
Jeremy

**Jeremy Sansom**  
**Police Constable 2309**  
Cheltenham & Tewkesbury Licensing Officer  
Gloucestershire Constabulary  
Hestersway Police Station | Princess Elizabeth Way | Cheltenham | GL51 7SJ  
Personal – [REDACTED] | Mobile [REDACTED] | Licensing Team 01452 754482  
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**From:** Licensing (CBC) <[Licensing@cheltenham.gov.uk](mailto:Licensing@cheltenham.gov.uk)>  
**Sent:** 20 October 2022 11:35  
**To:** [REDACTED]@woodswhur.co.uk>  
**Cc:** Licensing <[Licensing@gloucestershire.police.uk](mailto:Licensing@gloucestershire.police.uk)>  
**Subject:** RE: Roxy Leisure - 103-109 High Street, Cheltenham, GL50 1DP

Chris

I have used the generic address to cc above but the officer is Jeremy Sansom.

Best regards

Jason

*Thank you for your email.*

*We continue to prioritise licensing applications. For all other queries and emails, we aim to respond within 3 working days.*

**Jason Kirkwood**

**Team Leader Licensing Team**

Public Protection

Cheltenham Borough Council

Municipal Offices, Promenade, Cheltenham. GL50 9SA

External: [REDACTED]

lese



Stay up to date with licensing in Cheltenham on twitter: <http://twitter.com/#!/CBCLicensing>

This email may contain information which is privileged and confidential. Please do not forward to anyone else without my consent.

---

**From:** [REDACTED] <[\[REDACTED\]@woodswhur.co.uk](mailto:[REDACTED]@woodswhur.co.uk)>

**Sent:** 20 October 2022 09:29

**To:** Licensing (CBC) <[Licensing@cheltenham.gov.uk](mailto:Licensing@cheltenham.gov.uk)>

**Subject:** RE: Roxy Leisure - 103-109 High Street, Cheltenham, GL50 1DP

Morning Jason,

Many thanks for this, do you please have an email address for the relevant licensing police officer. As I do not think Kingsley Thompson is still doing licensing.

Many thanks

Chris

Christopher Rees-Gay

Woods Whur 2014 Limited  
Tel: +44 (0)113 234 3055

[REDACTED]

[REDACTED]

Woods Whur 2014 Limited, St James House, 28 Park Place, Leeds, LS1 2SP

**From:** Licensing (CBC) [<mailto:Licensing@cheltenham.gov.uk>]  
**Sent:** 20 October 2022 09:18  
**To:** [REDACTED] <[\[REDACTED\]@woodswhur.co.uk](mailto:[REDACTED]@woodswhur.co.uk)>  
**Subject:** RE: Roxy Leisure - 103-109 High Street, Cheltenham, GL50 1DP

Dear Chris

Thank you for your email.

I am not sure if the RAs will take up the offer of such a visit. However, if they do please copy us in on any appointment/ invitation.

We do offer a paid for pre – application service – which may not be necessary in this case, but if you want more details of that please let us know.

However, if there are any specific technical queries on the application we will liaise with an applicant to iron those out.

Best regards

Jason

*Thank you for your email.*

*We continue to prioritise licensing applications. For all other queries and emails, we aim to respond within 3 working days.*

**Jason Kirkwood**

**Team Leader Licensing Team**  
Public Protection  
Cheltenham Borough Council  
Municipal Offices, Promenade, Cheltenham. GL50 9SA  
External: [REDACTED]



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**From:** Christopher Rees-Gay <[chris@woodswhur.co.uk](mailto:chris@woodswhur.co.uk)>

**Sent:** 19 October 2022 08:15

**To:** [REDACTED] <[\[REDACTED\]@cheltenham.gov.uk](mailto:[REDACTED]@cheltenham.gov.uk)>; [REDACTED] <[\[REDACTED\]@cheltenham.gov.uk](mailto:[REDACTED]@cheltenham.gov.uk)>;  
[REDACTED] <[\[REDACTED\]@gloucestershire.pnn.police.uk](mailto:[REDACTED]@gloucestershire.pnn.police.uk)>

**Cc:** [licensing@gloucestershire.police.uk](mailto:licensing@gloucestershire.police.uk); Internet - Env Health <[ehbusinesssupport@cheltenham.gov.uk](mailto:ehbusinesssupport@cheltenham.gov.uk)>; Licensing (CBC) <[licensing@cheltenham.gov.uk](mailto:licensing@cheltenham.gov.uk)>

**Subject:** Roxy Leisure - 103-109 High Street, Cheltenham, GL50 1DP

Some people who received this message don't often get email from [chris@woodswhur.co.uk](mailto:chris@woodswhur.co.uk). [Learn why this is important](#)

Good Morning Louis, Gareth, Kingsley,

We act for Roxy Leisure Limited, a leading competitive socialising venue operator, that operates across the country.

They are looking to take on the above premises and turn it into a Roxy Lanes, predominately a bowling alley but with other competitive socialising activities also. Although a large venue, approximately 70% will be taken up with lanes and activities.

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\*\*\*\*\*

### ***Letter to Residents of Grosvenor Place South***

7<sup>th</sup> December 2022

Dear Residents

My name is Matthew Jones, I am the CEO of Roxy Leisure LTD and responsible for the licensing application in the unit which is currently trading as New Look. I appreciate you are very passionate and concerned about our application therefore I would like to give you some more information on what we do as a company.

The objections refer to us in many ways such as a nightclub, a gambling hall, a late-night adult entertainment venue, and our guests referred to as 'clubbers', this is not a true reflection of what we do. Roxy Lanes is first and foremost a bowling alley, with other innovative games such as ice-free curling, cricket batting cages, and crazy pool blended with more traditional games such as pool. We do serve alcohol along with food, as do all bowling alleys. In order to serve alcohol, we require a premises licence. We allow families until 6pm therefore I'm hoping that if the licence was granted some of the local children referred to as living behind the property would enjoy visiting us along with their parents and grandparents.

Some might ask why there is the need for another bowling alley so close by. We are slightly different and offer more than Hollywood Bowl in terms of our food and drink range, as well as our range of games. I would say we are more premium and suit the demographics of the highly regarded Cheltenham well. We will also be employing around 50 local people and investing in excess of £1.5m into a building that is soon to become empty like many others on the High St.

We have an industry leading record when it comes to crime and disorder and have had extremely low incidents late at night. One of our premises in Nottingham was given an award last month by the Nottinghamshire police for 'best safe entertainment venue' at the Best Bar None awards. Best Bar None, a national initiative supported by the Home Office and drinks industry, aims to improve standards in the evening and night-time economy and highlights efforts to maintain and create safe, responsible, and well-operated venues.

The atmosphere in Roxy Lanes is not that of a nightclub, people enjoying games, have some drinks, enjoy socialising with their friends and family. We operate in a lot of sensitive areas in England and Scotland, the most recent venue has a hotel above it and we have never had a complaint about noise or anti-social behaviour. Usually, the authorities have welcomed a business like ours to sensitive areas where anti-social behaviour might be happening, as we bring with us security and CCTV which deters bad behaviour.

When we apply for a premises licence the hours are usually in keeping with what others have in the local area to ensure we have flexibility with opening hours. I note there are a few pubs and bars just slightly further down the street with opening hours later than our proposed hours.



There were a few concerns over the poorly lit alleyway at the side of the property and concerns that urinating, drug taking, and sickness might increase. I would be confident to say that it would decrease as we would appropriately light the alley, install high tech CCTV, and have regular staff patrols. The fact there is no activity here now is the reason this anti-social behaviour happens. When there is activity, and a building is in use, people will not congregate in these areas. We would ensure that any smokers are prohibited from the alleyway.

The access to the building would be through the front main doors of the business using all 3 levels of the building. There would be a total of 16 bowling lanes in the venue along with a variety of other games that I have mentioned previously.

Hospitality has been my life for 18 years, I am very passionate about it, but I am more passionate about creating spaces for local communities to enjoy and socialise. I believe development and innovation is important to improve the local offering transforming areas for the better. It also pushes others who operate locally to up their own standards and improve the quality of what they are doing.

I appreciate the hearing is only around the corner, but I would like to offer a meeting via video call (zoom or similar) on Wednesday 14<sup>th</sup> December at 11am. Please email me if you would like a link sending so I can answer any further questions you might have before the hearing. If a video call isn't suitable for you I would be happy to have a private phone call with you, again please email me with your phone number and I will call. My email address is [REDACTED]


Thank you for taking the time to read my letter.

Yours faithfully



Matthew Jones  
CEO  
Roxy Leisure Ltd

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# ***Roxy Lanes Cheltenham Licensing Information Pack***



# The Team

*We are professionals at **PLAY***



**Non – Exec Chairman**

**Mark McQuater**

Joined May 2021

*Founder of Barracuda Group in 2000  
and ex CEO of Revolutions Bars PLC*



**Chief Executive Officer**

**Matthew Jones**

Founder

*18 years of owning several businesses  
within the hospitality sector*



**Commercial Director**

**Ben Jones**

Founder

*Brother of Matthew, also been in the  
industry for 18 years*



**Chief Operations Officer**

**Chris Sleaford**

Joined March 2021

*18 years at Revolution Bars PLC in various  
senior management roles*



**Finance Director**

**Pete Mummery**

Joined January 2020

*17+ years finance professional with  
previous P.E investment experience*



**Projects Director**

**John Crowe**

Joined December 2013

*Worked alongside Matt & Ben for 18 years  
in various senior management roles*





# ROXY

LEISURE LTD

*Here is a link to  
our Roxy Lanes  
Bristol Video:*

Page 13

VIDEO HERE





# What We Do




# What we do ...

- Roxy Leisure is one of the leading operators in the UK of competitive socialising
- We have 3 brands, Roxy Ball Room, Roxy Lanes & King Pins
- We opened our first site in December 2013 in Leeds
- We are 13 sites strong spread across many major UK cities with strong growth planned to circa 20 sites by the end of 2023
- We have opened 4 new Roxy Ball Room & Lanes sites this year in Edinburgh, Sheffield, Bristol (Union Street) and a 2<sup>nd</sup> site in Birmingham.
- Our offering differs from other competitive socialising businesses by having multiple gaming activities under one roof including bowling, pool, ping pong, ice curling and shuffleboard to name a few
- Roxy Ball Room is strictly over 18s, [Roxy Lanes](#) allows under 18s in until 6pm and King Pins always welcomes families.



# What we do ...

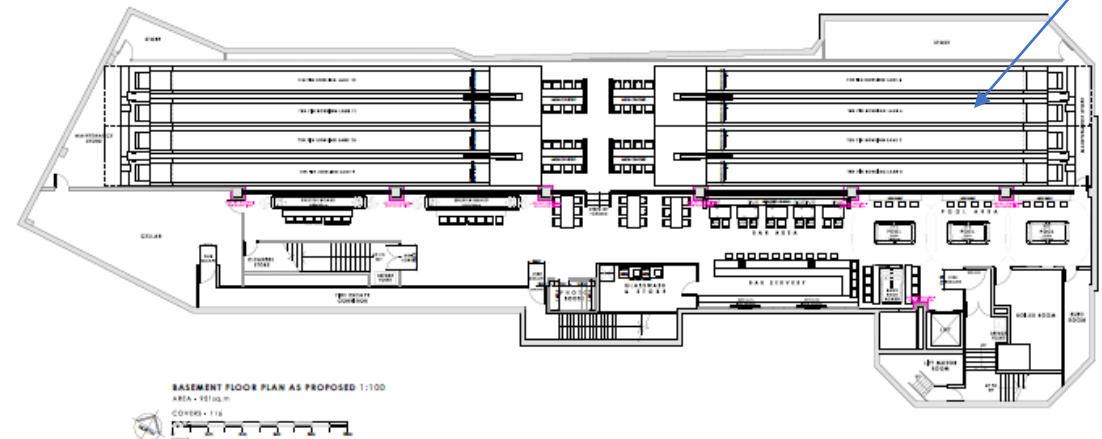
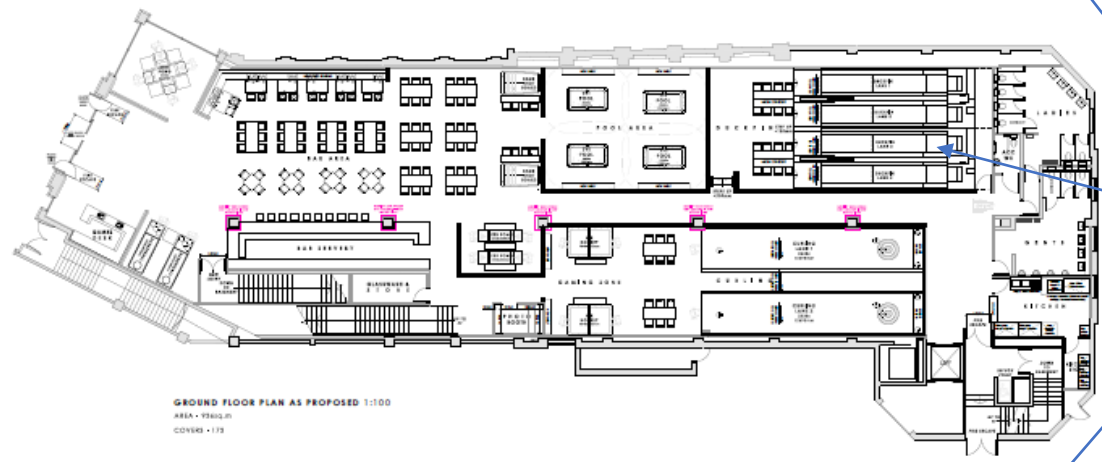
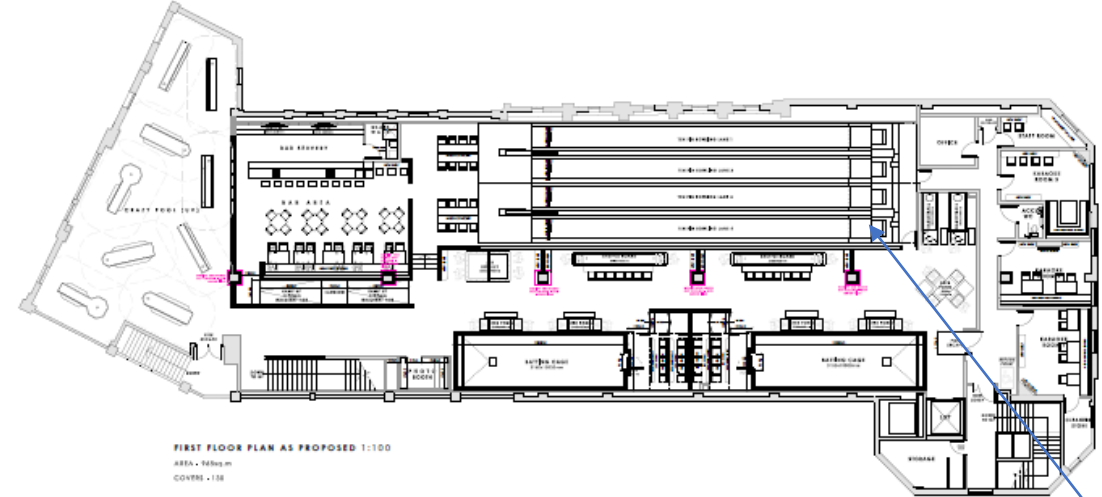
- The corporate world love us for events and socialising.
- We are welcomed by police and licensing over other leisure businesses due to our impeccable health & safety records.
- We operate in many CIP/CIZ areas across England.
- 50% of total revenue is made up from gaming revenue
- 12% of total revenue is made up from food
- 75% of our custom is pre booked in advance allowing us to vet our customers rather than just being a circuit drinking stop off.
- As our main focus is gaming there is very little 'vertical drinking' with all emphasis being put on competitive socialising. Our business is to sell gaming hours.
- 75% of our floor space is taken with gaming areas / tables
- Our demographics are evenly split with 50% men and women



**ROXY**  
**ARE PROFESSIONALS**  
**AT PLAY**  
**WHO BRING THE**  
*playground to*  
**THE BAR**



# Floor Plan



Majority of games are Bowling



*Location*

*3 Floors*

*High Street*







**For more information please contact:**

**Matthew Jones - CEO**  
[matt@roxyleisure.co.uk](mailto:matt@roxyleisure.co.uk)

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## Summary

Reference	15/01296/PRMMV
Type	Variation
Category	Premises Licence (change of details)
Status	Current Licence
Applicant	Mr Adrian Godsell
Trading Name	Cotswold Kebab And Burger
Address	59 High Street Cheltenham Gloucestershire GL50 1DU
Issue Date	Thu 03 Sep 2015
Expiry Date	
Case Officer	Mr Phil Cooper

## Important Dates

Date Application Received	Thu 03 Sep 2015
Date Application Validated	Thu 03 Sep 2015
Expiry Date for Consultations	
Hearing Date	
Date Issued	Thu 03 Sep 2015
Renewal Date	
Representation Expiry Date	

No Committee dates are on record.

## Opening Hours

Opening hours are unknown

## Activities

Activity	Location	Indoors/Outdoors	Alcohol Consumed	Capacity	Time Period	From	To
Sale/Supply of Alcohol	Off				Every Day	12:00 AM	12:00 AM
Sale/Supply of Alcohol	On				Every Day	12:00 PM	06:00 AM
Late Night					Every Day	11:00	05:00

## Conditions

### Condition

Alcohol      Annex 1 - Mandatory conditions

Premises licensed for the sale of alcohol

#### Condition 1

(1) No retail sale of alcohol may be made under the premises licence:

- (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
- (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- (c) Every retail sale of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- (d) The other conditions are any conditions specified in an order under section 19A and applicable to the premises licence.

#### Condition 2 - Irresponsible promotions

(1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises -

- (a) Games or other activities which require or encourage, or are designed to require or encourage, individuals to-
  - (i) Drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
  - (ii) Drink as much alcohol as possible (whether within a time limit or otherwise);
- (b) Provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries significant risk of undermining a licensing objective;
- (c) Provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner that which carries significant risk of undermining a licensing objective;
- (d) Selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable

manner;

(e) Dispensing alcohol directly by on **Page 23** to the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).

### Condition 3 - Free tap water

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

### Condition 4 - Age verification policy

(1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either -

(a) a holographic mark, or

(b) an ultraviolet feature.

### Condition 5 - Availability of certain measures of alcohol

The responsible person must ensure that-

(a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures-

(i) Beer or cider: ½ pint;

(ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) Still wine in a glass: 125 ml; and

(b) These measures are displayed in a menu, price list or other prin

Not  
Applicable

Not Applicable

See  
attached

Plan attached.

Not  
Restricted

Not Restricted

Not  
Applicable

Not Applicable

Police  
Cond

a) Any sale of alcohol on the premises must be in a sealed container and must not be consumed on the premises.

b) Any sale of alcohol on the premises shall only be supplied with, and ancillary to, a take-away meal.

Page 24

c) A minimum 2 CCTV system shall be installed with one camera recording customers entering/leaving the premises, and a second camera monitoring those waiting. Both colour-cameras, with date & time stamped on recording. Download facility onto Video/DVD. The system shall be maintained in good working order, shall record at all times that the premises are open, and recordings shall be kept for 28 days (14 days for digital systems) and be provided to officers of the council and the police on request.

Variation	Please find enclosed the premises licence and premises licence summary for the above premise, which reflects the recent application for variation of the licence.
Not Applicable	Not Applicable

Contacts

Related Information

There are 0 documents associated with this licence.

There are 3 cases associated with this licence.

There is 1 property associated with this licence.



[Close Window](#)[Print](#)

## Summary

Reference	18/03311/PRMA
Type	New
Category	Application for New Premises Licence
Status	Current Licence
Applicant	Z & K Quality Foods Ltd
Trading Name	Pepe's Piri Piri
Address	63 High Street Cheltenham Gloucestershire GL50 1DU
Issue Date	Tue 29 Jan 2019
Expiry Date	
Case Officer	Mr Phil Cooper

## Important Dates

Date Application Received	Thu 20 Dec 2018
Date Application Validated	Thu 20 Dec 2018
Expiry Date for Consultations	Thu 17 Jan 2019
Hearing Date	
Date Issued	Tue 29 Jan 2019
Renewal Date	
Representation Expiry Date	

No Committee dates are on record.

## Opening Hours

Time Period	From	To
	11:00 AM	03:00 AM

## Activities

Activity	Location	Indoors/Outdoors	Alcohol Consumed	Capacity	Time Period	From	To
Late Night Refreshment		Indoors			Every Day	11:00 PM	03:00 AM
Opening Hours					Every Day	11:00 AM	03:00 AM

### Condition

- 1 (a) CCTV (with 31-day retention period) will be installed, recording real time quality images at entrances and in public areas. Staff will be trained to download and forward on to the relevant authorities.
- (b) There will be an Emergency Alarm system installed with red line connection to the emergency services.
- (c) Notices and posters will be erected to warn against noise levels, drugs, weapons, smoking and any nuisances. The premises are food-focused and there will be no alcohol on-site.
- (d) Doors will be closed quietly and there will be no loud music at night. There will be regular monitoring and assessment of customer behaviour.
- (e) Plans of the property will be visible to staff and customers with clearly lit and indicated fire escape routes. The location of all access and egress points will be signposted with knowledge of securing and open all doors known to staff and signposted where relevant for customers. These areas will be kept clear at all times with appropriate staff training.
- (f) The location and type of all fire safety (fire alarm call points and detectors, extinguishers, emergency lighting, fire exit signage) and any other safety equipment will be known to staff.
- (g) All doors and windows will be kept closed. Doors will only be opened to allow access, or for persons to leave the premises. Ventilation by artificial means will be provided.
- (h) There will be no amplified music after midnight and it will not be played in rooms that will affect neighbouring properties with structure-borne sound and/or vibration. Loudspeakers will not be located near wall or ceiling mounted extractors. There will be no 'performers'.
- (i) There shall be adequate supervision of the external areas in order to control both patrons visiting, leaving and to control external drinking areas. There shall be adequate supervision of the immediate vicinity to control both patrons visiting and leaving the premises, and any other persons. No activities that give rise to noise disturbances within the neighbourhood will be permitted in open areas. There will be no loud speakers or amplification equipment used in external areas. Signs shall be displayed in prominent positions requesting that patrons are respectful of neighbouring residential properties and keep noise to a minimum.
- (j) Clear signage will be provided to customers on departure routes to taxis. Patrons will be verbally informed on departure routes for taxis. A taxi booking scheme will be in place with stewarded access being provided to taxis and licensed mini cabs. Any taxi/mini cab companies using the premises will be informed not to use their horns or cause any excessive noise. Information will be provided on access to public transport so that residents are not disturbed. Clear legible notices will be displayed within the car park requesting customers respect the needs of residents and to leave the area quietly.
- (k) Deliveries, collections and operational servicing will be carried out between during opening hours only. Visiting drivers will be informed to switch their vehicle engines off and to minimise noise from any of their other activities.
- (l) Proper waste receptacles will be provided and regularly emptied and cleaned. Premises will be kept free from litter and waste. The immediate vicinity will be regularly monitored for litter/waste, and any waste/litter will be collected and properly disposed of.
- (m) No lighting from the premises will be used that causes disturbance to occupiers of nearby premises.
- (n) A suitably worded sign of sufficient size and clarity shall be displayed at the point of entry to the premises and in a suitable location at any points of sale, advising customers that they may be asked to produce evidence of their age.
- (o) A refusals register will be maintained detailing those occasions where customers have been refused sales of any goods. This shall be supplied to the Licensing Authority, Trading

Standards or a Police Officer on request.

Drawing number 7076 02

Page 27

Not applicable

Not restricted

Not applicable

Not applicable

## Contacts

## Related Information

There are 0 documents associated with this licence.

There are 0 cases associated with this licence.

There is 1 property associated with this licence.

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## Summary

Reference	19/01979/PRMMV
Type	Variation
Category	Premises Licence (change of details)
Status	
Applicant	Bentleys Bar & Kitchen Ltd
Trading Name	Bentleys
Address	76 High Street Cheltenham Gloucestershire GL50 1EG
Issue Date	Fri 03 May 2019
Expiry Date	
Case Officer	Mr Phillip Bowen

## Important Dates

Date Application Received	Fri 03 May 2019
Date Application Validated	Fri 03 May 2019
Expiry Date for Consultations	
Hearing Date	
Date Issued	Fri 03 May 2019
Renewal Date	
Representation Expiry Date	

No Committee dates are on record.

## Opening Hours

Opening hours are unknown

## Activities

Activity	Location	Indoors/Outdoors	Alcohol Consumed	Capacity	Time Period	From	To
Sale/Supply of Alcohol	On				Every Day	11:00 AM	04:00 AM
Performance of Dance					Every Day	11:00 AM	04:00 AM
Exhibition of					Every Day	11:00	04:00

a Film			AM	AM
Performance of Live Music	Page 30	Every Day	11:00 AM	04:00 AM
Performance of Recorded Music		Every Day	11:00 AM	04:00 AM
Late Night Refreshment		Every Day	11:00 AM	04:00 AM
Opening Hours		Every Day	11:00 AM	04:30 AM

Conditions

Condition

	<p>Permitted licensable activities may be offered continuously from 10.00hrs on New Year's Eve until the standard terminal hour on 2 January.</p> <p>In all cases where non standard timings apply the 30 minute drinking up time shall be preserved.</p> <p>(a) Alcoholic drinks will not be discounted (below tariff in place for a minimum of one week)after 18:00 hrs on Friday or Saturday nights (until the start of trading the following day)</p> <p>(b) Non alcoholic and low alcohol drinks shall be promoted especially to 'designated drivers' of groups.</p> <p>(c) The Bar shall incorporate a display headed "Driver's Drinks" that incorporates a selection of Alcohol-free Beers and/or Ciders and soft drinks.</p> <p>(d) Drinks shall not be served in glass 'pint' containers (or larger glass vessels) after Midnight. These shall be substituted with Polycarbonate 'glasses'.</p> <p>(c) A closed door policy will be operated with no admission or re-admission after 23.00 hrs on New Year's Eve from 23.30 to 04.00 hrs on New Year's Day.</p> <p>(d) The two front and single rear external doors to be fitted with functioning automatic door closers and kept shut during regulated entertainment except momentarily for access and egress</p> <p>(e) All activities shall cease in outside areas at 23:00 hrs nightly</p> <p>(f) The designated premises supervisor (DPS) shall ensure effective overall management of live or recorded entertainment, such as by monitoring noise levels outside the premises, to ensure that noise from such activities is inaudible inside nearby noise sensitive premises after 23:00 hrs.</p>
Operating conditions	
Not Applicable	Not Applicable
Restricted	Restricted
Door Supervision	All individuals at the premises carrying out a security activity must be licensed by the Security Industry Authority. (Security activity is defined in Schedule 2 of the Private Security Industry Act 2001).
Alcohol	Annex 1 - Mandatory conditions
	Premises licensed for the sale of alcohol

Condition 1

(1) No retail sale of alcohol may be made under the premises licence:

(a) at a time when there is no designated premises supervisor in respect of the premises licence, or

## Page 31

(b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

(c) Every retail sale of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

(d) The other conditions are any conditions specified in an order under section 19A and applicable to the premises licence.

### Condition 2 - Irresponsible promotions

(1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises -

(a) Games or other activities which require or encourage, or are designed to require or encourage, individuals to-

(i) Drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) Drink as much alcohol as possible (whether within a time limit or otherwise);

(b) Provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries significant risk of undermining a licensing objective;

(c) Provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner that which carries significant risk of undermining a licensing objective;

(d) Selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) Dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).

### Condition 3 - Free tap water

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

### Condition 4 - Age verification policy

(1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either -

(a) a holographic mark, or

(b) an ultraviolet feature.

#### Condition 5 - Availability of certain measures of alcohol

The responsible person must ensure that-

(a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures-

(i) Beer or cider: ½ pint;

(ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) Still wine in a glass: 125 ml; and

(b) These measures are displayed in a menu, price list or other print

Please find enclosed the premises licence and premises licence summary for the above premise, which reflects the recent change of Designated Premises Supervisor. The receipt for the fee is also enclosed.

Change of  
DPS

I would remind you of the requirement that is imposed by s.40(1) of the Act for the premises licence holder to now notify the person, if any, who has been replaced as the DPS.

Plan

See drawing of Ground Floor dated December 2007 and revised Floor plans dated 6 Nov 2007.

Where a programme includes a film which has been classified by the British Board of Film Classification as 12 A, 15 or 18 category no person appearing to be under 12 (and accompanied in that case), 15 or 18 as appropriate shall be admitted to any part of the programme; and the licence holder shall display in a conspicuous position a notice in the following terms -

Exhibition  
of Films

PERSONS UNDER THE AGE OF 12; CANNOT BE ADMITTED TO ANY PART OF THE PROGRAMME

#### Exemption

The above condition does not apply to members of staff under the relevant age while on duty provided that the prior written consent of the person's parents or legal guardian has been obtained.

Operating  
schedule

2 (a) The extended permitted hours for the sale and consumption of alcohol and provision of regulated entertainment on New Years Eve/New Years Day continue in force.

(b) A 30 minute 'drinking up' time shall be provided to allow appropriate dispersal, use of



lavatories etc.

(c) On commencement of British Summertime, the benefit of the clock going forward at 0200, instead of 0100 GMT is preserved

3 (a) Children under the age of 16 years shall not be permitted to enter the premises after 2100 hours (if alcohol is on sale).

(b) Music noise levels inside the premises shall be controlled so that no noise from the entertainment is audible in any nearby noise sensitive premises to the satisfaction of the local authority.

(c) All external openings such as doors and windows are to be kept closed during entertainment. Ventilation must be sufficient to cope with a full premises on a warm evening without leaving doors or windows open. The ventilation systems shall not cause noise nuisance themselves.

(d) Noise in the street associated with the operation should be kept to a minimum. It shall be monitored and controlled by staff to prevent the occurrence of noise disturbance at nearby residential premises.

(e) There should be a winding down period at the end of the evening, and measures taken to achieve a gradual dispersal of customers.

(f) All staff and management working at the premises must be adequately briefed on the measures to control noise and disturbance. New members of staff and management should be briefed on measures to control noise and disturbance at the time of their induction or arrival at the premises.

(g) On Fridays, Saturdays dedicated registered door staff shall be employed at the premises between 22:00 hours and closing time at a rate of 1 per 100 of occupancy (or part thereof) and subject to a minimum of 2 door supervisors. New Year's Eve, Bank Holiday weekends and Race Day evenings (March and November events) should remain with door supervisors being on duty at the agreed rate from 20:00 hours.

(h) For a period of 30 minutes following the end of Entertainment, or until all customers have dispersed from the immediate vicinity, there shall be a minimum of 2 x Doorstaff on the street outside the premises wearing a High Visibility jacket. (To ensure the safe, orderly and quiet dispersal of customers in the immediate vicinity).

(i) The Designated Premises Supervisor (DPS) shall maintain an active membership of the Nightsafe / Cheltenham Innkeepers Association (or successor 'pubwatch' body).

(j) The CCTV system shall be maintained in good working order, shall record at all times that the premises are open, and recordings shall be kept for 28 days (14 days for digital systems) and be provided to officers of the council and the police on request.

## Contacts

## Related Information

There are 0 documents associated with this licence.

There are 7 cases associated with this licence.

There is 1 property associated with this licence.

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Summary

Reference	19/01980/PRMMV
Type	Variation
Category	Premises Licence (change of details)
Status	Current Licence
Applicant	Alex Heslop
Trading Name	Lounge Seventy Two
Address	72 High Street Cheltenham Gloucestershire GL50 1EG
Issue Date	Fri 03 May 2019
Expiry Date	
Case Officer	Mr Phillip Bowen

Important Dates

Date Application Received	Fri 03 May 2019
Date Application Validated	Fri 03 May 2019
Expiry Date for Consultations	
Hearing Date	
Date Issued	Fri 03 May 2019
Renewal Date	
Representation Expiry Date	

No Committee dates are on record.

Opening Hours

Opening hours are unknown

Activities

Activity	Location	Indoors/Outdoors	Alcohol Consumed	Capacity	Time Period	From	To
Sale/Supply of Alcohol	On				Monday to Thursday	08:00 AM	03:00 AM
Sale/Supply of Alcohol	On				Friday to Sunday	08:00 AM	04:00 AM
Performance					Monday to	08:00	03:00

of Live Music	Thursday	AM	AM
Performance	Friday to	08:00	04:00
of Live Music	Sunday	AM	AM
Performance	Monday to	08:00	03:00
of Recorded	Thursday	AM	AM
Music			
Performance	Friday to	08:00	04:00
of Recorded	Sunday	AM	AM
Music			
Late Night	Monday to	11:00	03:00
Refreshment	Thursday	PM	AM
Late Night	Friday to	11:00	04:00
Refreshment	Sunday	PM	AM
Opening	Monday to	08:00	03:00
Hours	Thursday	AM	AM
Opening	Friday to	08:00	04:00
Hours	Sunday	AM	AM

Conditions

Condition

Alcohol     Annex 1 - Mandatory conditions

Premises licensed for the sale of alcohol

Condition 1

(1) No retail sale of alcohol may be made under the premises licence:

- (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
- (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- (c) Every retail sale of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- (d) The other conditions are any conditions specified in an order under section 19A and applicable to the premises licence.

Condition 2 - Irresponsible promotions

- (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
- (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises -
  - (a) Games or other activities which require or encourage, or are designed to require or encourage, individuals to-
    - (i) Drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied

on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) Drink as much alcohol as possible within a time limit or otherwise);

(b) Provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries significant risk of undermining a licensing objective;

(c) Provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner that which carries significant risk of undermining a licensing objective;

(d) Selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) Dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).

#### Condition 3 - Free tap water

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

#### Condition 4 - Age verification policy

(1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either -

(a) a holographic mark, or

(b) an ultraviolet feature.

#### Condition 5 - Availability of certain measures of alcohol

The responsible person must ensure that-

(a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures-

(i) Beer or cider: ½ pint;

(ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) Still wine in a glass: 125 ml; and

(b) These measures are displayed in **Page 38**ice list or other prin

In accordance with Schedule 8 paragraph 6(6) and (8) the embedded conditions and restrictions which apply to the existing licence(s) are preserved in this licence including:

From the Justice's Licence:

Emb Cond (a) The extended permitted hours for the sale and consumption of alcohol and provision of regulated entertainment on New Year's Eve/New Year's Day continue in force.  
(b) On commencement of British Summertime, the benefit of the clock going forward at 0200, instead of 0100 GMT is preserved.

Door Supervisor All individuals at the premises carrying out a security activity must be licensed by the Security Industry Authority. (Security activity is defined in Schedule 2 of the Private Security Industry Act 2001).

Operating Schedule (a) The designated premises supervisor to ensure effective overall management of live or recorded entertainment, such as by monitoring noise levels outside the premises, to ensure that noise from such activities is inaudible inside nearby noise sensitive premises.  
(b) Openings such as doors and windows are to be kept closed during live or recorded music. Ventilation within the premises shall be sufficient to cope with a full premises on a warm evening without leaving doors or windows open. Any ventilation systems shall be specified so as to prevent causing noise nuisance themselves.  
(c ) All staff and management working at the premises must be adequately briefed on the measures to control noise and disturbance. New members of staff and management should be briefed on measures to control noise and disturbance at the time of their induction or arrival at the premises.  
(d) In the interests of crime and disorder the maximum capacity of the premises shall be 330 (including staff)  
(e) On Sundays to Thursdays, when dancing is scheduled to take place, Door Supervisors will be provided at a minimum ratio of 1:100 of occupancy from the start of the dancing until closing-time.  
(f) (i)At 2000hrs on Fridays, Saturdays, New Year's Eve, Bank Holidays, and Race Days (March & November events), Door Supervisors shall be employed at the premises between 2000hrs and closing-time at the rate of 1 per 100 of occupancy, and subject to a minimum of two door supervisors after 2100hrs.  
(ii)On occasions that Door Supervisors are employed, at least half the Supervisors (wearing high-visibility clothing) shall be positioned on the street immediately outside the premises during the 'drinking-up' period in order to actively manage the dispersal of customers in the immediate vicinity, and shall remain until all customers have dispersed  
(g) Glass Pint Containers shall be replaced with polycarbonate vessels after Midnight.  
(h) A 'Winding-Down' & Dispersal policy shall be adopted that includes measures to achieve a gradual and orderly dispersal of customers at the end of each trading session. These measures shall commence at least 30-minutes before the bar closes, and shall include:  
(i) The lowering down the tempo of the music.  
(ii) A significant reduction in the volume of music i.e. gradually reduced down to background level (to combat temporary threshold shift).  
(iii) Announcements by entertainers or DJ's (if employed) requesting customers to leave the premises quietly and respect the peace and quiet of the local residents.  
(iv) Arrangements to facilitate customers safe journey home, e.g. Free use of telephone to

call a Taxi/Private Hire vehicle, posters displaying contact numbers of local Taxi/Private Hire companies and details of Night-Buses.

(v) Customers shall be permitted to 'Page 39' premises until Taxis/Private Hire vehicles arrive.vi) Controls to ensure that customers do not remove glassware and open drinks containers from the premises.

(i) A closed-door policy (no new admissions) will be operated on New Year's Eve from 2330hrs to the end of the trading session.

(j) No discounting of Alcoholic drinks (below the tariff i place for a minimum of one week) shall take place on Fridays and Saturdays after 1800hrs.

(k) The Bar shall incorporate a display headed 'Driver's Drinks' that includes Alcohol-free Beer(s) and/or Alcohol-free Cider and/or Alcohol-free Wine(s).

(l) The 'Challenge 21' scheme shall be adopted, so that any customer attempting to purchase alcohol who appears to be under the age of 21 shall be asked for an accredited photographic proof of their age (PASS-approved card, photo driving licence or passport) and a sale shall not be made unless this evidence is produced. (NB It shall only be treated as a breach of this condition if the purchaser subsequently turns out to be below the age of 18 years.

(m) The CCTV system shall be maintained in good working order shall record at all times the premises are open, and recordings shall b

Not  
Applicable

Not Applicable

Prohibited

Prohibited

(a)The terminal hour for alcohol sales during the Gold Cup and November National Hunt Festival periods (starting the night preceding the first day of racing and ending on the last day of racing) shall be 04.00hrs;

(b) The terminal hour for alcohol sales Sunday evenings of Bank Holiday weekends shall be 04.00hrs.

(c) Permitted licensable activities may be offered continuously from 11.00hrs on New Year's Eve until the standard terminal hour on 1 January.

In all cases where non-standard timings apply the 30 minutes drinking up time shall be preserved.

Plan

See Attached Drawing Nos. 372.2 A dated 20/1/2002 B Dated 20/1/2002, 372.2 C dated 20/1/2002

Change of

Please find enclosed the premises licence and premises licence summary for the above premise, which reflects the recent change of Designated Premises Supervisor. The receipt for the fee is also enclosed.

DPS

I would remind you of the requirement that is imposed by s.40(1) of the Act for the premises licence holder to now notify the person, if any, who has been replaced as the DPS.

# Contacts

# Related Information

There are 0 documents associated with this licence.

There are 15 cases associated with this licence.

There is 1 property associated with this licence.

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