

## Summary of customer interactions logged on the corporate complaints system for 2007/2008

	Number of Stage 1 Complaints`	Number of Stage 2 Complaints	Number of Stage 3 Complaints	Number of Compliments
<b>Chief Executive's Group</b>				
Policy and Performance	2	0	0	
<b>Corporate Services</b>				
Human Resources	0	0	0	0
ICT	0	0	0	0
Finance and asset management	0	0	0	0
Front line services	<b>24</b>	0	0	3
Legal services	6	0	0	<b>17</b>
<b>Social and Community</b>				
Health and Wellbeing	3	0	0	0
Public Protection	10	0	0	14
Community Services	10	0	0	10
Neighbourhood Regeneration	0	0	0	0
Entertainments and Tourism	<b>46</b>	0	0	<b>30</b>
<b>Environment</b>				
Green environment	<b>22</b>	<b>1</b>	0	18
Built environment	<b>33</b>	<b>4</b>	<b>5</b>	<b>26</b>
Environmental maintenance	<b>28</b>	0	0	17
Parking	3	0	0	0
<b>Total</b>	<b>178</b>	<b>5</b>	<b>5</b>	<b>135</b>

