

# ***Information/Discussion Paper***

## **Social and Community Overview and Scrutiny Committee - 21st February 2005**

### **Review of enforcement functions and a joined up approach to tackling anti-social behaviour.**

This note contains the information to keep Members informed of matters relating to the work of the Committee, but where no decisions from Members are needed

#### **1. Why has this come to scrutiny?**

- 1.1 In 2003 the Board of Directors requested the Assistant Director Public Protection to undertake a management review of the council's enforcement functions. As the review progressed it was extended to meet the objectives of the business planning process in respect of responding to anti-social behaviour.

#### **2. Summary of the Issue**

- 2.1 The council currently has several discrete pockets of enforcement functions allocated within the various operational divisions of the authority. The Assistant Director Public Protection, in consultation with other relevant Assistant Directors, has looked at the operational efficiency and effectiveness of those functions.
- 2.2 Business process re-engineering as part of the review has resulted in actions not only to improve the efficiency and effectiveness of the council's enforcement functions, but also development of a robust approach to tackling anti-social behaviour and the crime and disorder agenda in general.

#### **3. Summary of evidence/information**

- 3.1 Enforcement functions are located within the discrete divisional areas of the council.
- 3.2 Various levels of enforcement activity and core competencies have been identified.
- 3.3 Working practices have changed to improve the efficiency and effectiveness of enforcement functions by a joined up approach to service delivery, with more to follow.
- 3.4 On the back of this work, a concept has been developed to build on existing work with partner agencies and the community to provide an effective and robust response to anti-social behaviour and crime and disorder in general.
- 3.5 A funding bid has been submitted to the Office of the Deputy Prime Minister under the government's e-government initiative, to assist with the implementation of the concept using information technology.

## 4. Next Steps

4.1 The review is fundamentally operational in nature. It will, however, impact upon the work undertaken by Members at Ward level. Indeed, Members will have an integral part to play in its success or failure. It is, therefore, suggested that:

- Members be informed of the success or otherwise of the government's e-government initiative bid as soon as it is known; and
- that a further report on implementation be brought to this Committee within twelve months.

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**Background Papers**

Enforcement Review: Report of the Assistant Director Public Protection

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