

Status report on Solutions Matrix agreed by Cabinet on 24.07.02

FACILITIES AND SERVICES

| Issue | Solution | Cost/Responsibility | | Status | | Budget priority |
|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|--------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|-----------------|
| | | CBC | Others | Existing budgets | Budget bids | |
| 1. Pissiors | a) Research identified a new product which can be hidden in the ground during the day to emerge at night. While presently these units only cater for males the company is developing units to accommodate females also. | Environmental Maintenance per unit £21K purchase £9K-12K engineering £1,500 installation £2.5K ea. Maintenance | None | Research undertaken | Bid for 5 units @ £33K approx. each. Bid for £165K capital £12.5K revenue but sites to be prioritised in bidding process | High |
| 2. Cleaning | a) The streets are pressure washed on Friday mornings. | Environmental Maintenance Extra £40K within existing budget for street cleaning issues. Not all directed at N.T.E. | None | <ul style="list-style-type: none"> • 27 additional litter bins provided • new machine on order • cleaning schedule reviewed to provide more flexibility | Consideration to be given to a revenue growth bid for additional street washing. | High |

Facilities and Services (continued)

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| | | CBC | Others | Existing budgets | Budget bids | |
| 3. Transport | <ul style="list-style-type: none"> a) Provide improved transportation links late at night, to include the provision of a free late night bus service. b) Create a safer environment for those people who use existing late night transportation. c) Ensure that taxi ranks are kept clear for the use of taxis only. Encourage the police to regularly check such designated areas. d) Additional taxi rank sites – e.g. Pittville Street to be investigated. e) Better signage / review the siting of ranks. | Temporary railings to control queues on Promenade. Capital £4.5K Revenue £8K/annum Alternative permanent railings @ £3K one-off | Police County Council has provided £10K to upgrade and improve street lighting as part of CADA initiative. Bid to County to follow for 2004 to evaluate other aspects of street lighting. | <ul style="list-style-type: none"> a. Late night bus service extended. b. Operation streetsafe targeting illegal taxi rank parking. Disabled parking facilities to be considered as part of Civic Pride town centre transport studies being commissioned.. | Bid £4.5K capital £8K/annum revenue. | High |
| 4. Takeaways | <ul style="list-style-type: none"> a) Ensure that operators are involved in the Night Safe partnership. | Public Protection As part of future licensing policy arrangements. | Nightsafe | To be considered as part of future licensing policy. | None. | -- |

ENFORCEMENT

| Issue | Solution | Cost/Responsibility | | Status | | Budget priority |
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| | | CBC | Others | Existing budgets | Budget bids | |
| 5. Creation of a safe environment | a) Encourage "social policing" with additional responsibility to be taken on by the clubs and pubs. b) Encourage differing sectors of the community to use town centre facilities of interest to them more frequently. c) Embark on an education campaign to inform people that the town centre is statistically a safe place to visit. d) Reduce the perception of drunkenness, rowdiness and disorder. e) Encourage non-alcoholic venues for 14-18 year olds. | Public Protection. Economic Development and Tourism. | Police Nightsafe Town Centre Crime and Disorder Operational Group | <ul style="list-style-type: none"> Several premises called to account with significant reduction in incidents as a result. Cheltenham to be promoted as having a vibrant night life offering opportunities for all interests and age groups in a safe and welcoming atmosphere. Private sector partners to be asked to support this positioning in all marketing activity | None | -- |
| 6. Anti-social behaviour/ violence | a) Improved and/or changed policing activity to be introduced. b) Introduce high profile policing nights. c) Work with "Night safe" to provide "safe havens". d) Extra CCTV provision to be considered. e) Assess the existing locations of all CCTV installations to verify they are correctly positioned. f) Consider the use of the mobile CCTV system. g) Promote the use of Anti-Social Behaviour Orders. h) Evaluate results of the trial staggered terminal hour policy. i) Use of drug screening machine. | Public Protection Extra £39K provided for CCTV repairs and maintenance in current budget. | Police Crime and Disorder Reduction Partnership | <ul style="list-style-type: none"> Town Centre policing strategy has changed together with shift arrangements. Noticeable improvements as a result. Additional revenue provided for CCTV maintenance. Management audit of CCTV undertaken and management strategy developed. Improved street lighting where appropriate. | Bids <ul style="list-style-type: none"> £60K. Capital for extra cameras £18K Capital 'safe points' £6K .Revenue maintenance | High |

Enforcement (continued)

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| | | CBC | Others | Existing budgets | Budget bids | |
| | | | | <ul style="list-style-type: none"> • Mobile CCTV plus CCTV vans in use. • Use of ASBOs in town centre now active. • Stagger-ed hours continuing but will be superceded by Licensing Act provisions • Protocol and business plan for drug screening machine being produced. | | |
| 7. Doorstaff | <p>a) The introduction of better procedures to control door staff and companies who offer door security will be more rigorously vetted under the provisions of the Private Security Industry Act 2001. Doorstaff provisions are likely to take effect from 2003.</p> <p>b) Increase levels of enforcement activity.</p> | Public Protection Increased PEL revenue to pay for improved enforcement activity. | | <p>a) Doorstaff to be covered by Private Security Industries in April, 2004.</p> <p>b) Increased enforcement activity.</p> | Likely revenue implications associated with Licensing Act 2003 – subject to separate report. | |

Enforcement (continued)

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| | | CBC | Others | Existing budgets | Budget bids | |
| 8. Under age drinking | <p>a) Introduction of a range of issues to tackle under age drinking.</p> <p>b) Introduce a social marketing campaign to highlight the problems associated with binge drinking.</p> <p>c) Introduce a “think safe/drink safe” campaign.</p> <p>d) Use local radio/website.</p> <p>e) Promote the provision of safe drinking.</p> <p>f) Ensure adequate resources are provided to enforce the existing bye-law which prevents drinking on the street within the town.</p> <p>g) Promotion of non-alcoholic venues.</p> | <p>Health and Well Being.</p> <p>Public Protection.</p> <p>Economic Development and Tourism</p> | <p>Police, Town Centre Crime and Disorder Operational Group</p> <p>Nightsafe.</p> <p>MAD, young people’s council, Primary Care Trust</p> <p>Education Authority.</p> | <p>MAD youth council engaged. Resolution to be sought by involving L.E.A., P.C.T., Police School’s Liaison Officer.</p> <ul style="list-style-type: none"> • Proof of age identity system developed. • Joint authority enforcement initiatives underway. | | |
| 9. Bottles/glasses | <p>a) Public entertainment licence conditions should be reviewed to prohibit the sale of drinks directly from the bottle or in breakable glass.</p> <p>b) It is further recommended that the Licensing Magistrates should take a similar view on the sale of drinks in bottles and breakable glass at other licensed premises</p> | <p>Public Protection</p> | | <p>Having regard to court decisions and ‘date rape’ drugging issues the bottle issue has been dropped.</p> <p>Breakable glass may be considered as part of licensing reforms.</p> | | |

PLANNING AND LICENSING

| Issue | Solution | Cost/Responsibility | | Status | | Budget priority |
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| | | CBC | Others | Existing budgets | Budget bids | |
| 10. Planning and new clubs | a) Changes and alterations to the emerging Local Plan Policies being introduced which have more respect for existing residential areas and to provide, where appropriate, restraints to the growth of night clubs and "super pubs". | Built Environment | | Emerging local plan policy RC95A has regard to the cumulative effect of premises. | None. | -- |
| 11. Planning and licensing committees | b) Closer liaison to be developed between planning and licensing functions | Built Environment /Public Protection | | <ul style="list-style-type: none"> • Licensing Act clearly requires planning and licensing decisions to be separate but policies can be mutually supportive. • Licensing Policy being developed and likely to have regard to 'cumulative effect' upon town centre. • S17 audit of CBC completed. | None | -- |

Planning and Licensing (continued)

| Issue | Solution | Cost/Responsibility | | Status | | Budget priority |
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| | | CBC | Others | Existing budgets | Budget bids | |
| | b) Use Section 17 of the Crime & Disorder Act more rigorously from a planning and licensing perspective. | b. All Services | Home Office funding provided to CADA Partnership | <ul style="list-style-type: none"> The Cheltenham Crime & Disorder Partnership has been the subject of a review or 'Health Check' carried out by Crime Concern. Home Office funding for Section 17 training for all Cheltenham Borough Council members and officers levered in as a result. S17 training of officers, members and partners completed. Service implications of S17 to form part of Service Delivery Plans | <p>None</p> <p>Unknown at this stage</p> | -- |
| 12. 'Back door' nightclubs | <p>c) The government should be lobbied to ensure that the "Alcohol & Entertainment Bill is listed for enactment as soon as possible and that sufficient time is allocated to enable its swift passage through parliament.</p> <p>d) Increase the fees for public entertainment licences and use this income to provide better enforcement activity.</p> | Public Protection Built Environment Extra revenue produced in current year for increased enforcement. | | <ul style="list-style-type: none"> Letter sent by Managing Director. October 2002. New Licensing Act transfers liquor licensing functions to CBC 01/01/05. | | |

PARTNERSHIP WORKING

| Issue | Solution | Cost/Responsibility | | Status | | Budget priority |
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| | | CBC | Others | Existing budgets | Budget bids | |
| 12 Back door night clubs (continued) | | | | Increased fees built into base budget for 2003/04. | Revenue implications of new Act subject to separate report. | -- |
| 13. Continue the working group | <p>a) Joint working with those partners already identified and who have been involved in the night time economy working group. Joint working with the wider community including the Cheltenham Business Partnership to continually assess the effects of the night time economy.</p> <p>b) Improved dialogue to be developed with the University to assist their student population, particularly in terms of safety matters .</p> | | | <ul style="list-style-type: none"> • New Community Group formed December 2002. • University representative now on group. • Protocol for student behaviour – launch imminent • Initiatives to improve student safety developed in consultation with the group. | None | -- |
| 14. Night Safe | <p>a) "Night safe" membership to become compulsory for all night clubs and town centre pubs.</p> <p>b) Explore the generation of funds from clubs and pubs to off-set some of the costs currently borne by the public services to manage the effects of the night time economy.</p> | | Nightsafe | <p>a) To be considered as part of Licensing Act provisions but by no means certain that can apply.</p> <p>b) No legal status and efforts thus far not received favour-ably.</p> | | |

Partnership Working (continued)

| Issue | Solution | Cost/Responsibility | | Status | | Budget priority |
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| | | CBC | Others | Existing budgets | Budget bids | |
| 15. Influencing national policy | <p>a) Encourage more robust legislation being formulated by Central Government.</p> <p>b) Delays in introducing such legislation is causing the Local Authority problems and should be addressed immediately.</p> | Public Protection | | <p>a) and b) Licensing Act 2003 received Royal Assent on 10/07/03. To be fully effective 01.01.05</p> <p>Licensing policy being developed and likely to have regard to 'cumulative effect' on town centre.</p> <p>Public Protection have been consultees to the government's alcohol harm reduction strategy and more recently consulted by the Office of the Deputy Prime Minister on aspects of night time economy controls together with implications arising from the Licensing Act 2003.</p> | Separate report to consider revenue implications of new Act. | |
| 16. Cheap alcohol | <p>a) Introduce a code of practice to prevent the sale of cheap alcoholic drinks</p> | Public Protection | | <p>a) Code of Practice not considered to be viable.</p> <p>However, indications are that as part of licensing reform licensees will be required to comply with industry code of</p> | | |

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ISSUES FROM OVERVIEW AND SCRUTINY

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| 17. Glass recycling | a) Free glass collection service | | Nightsafe | On hold, problems experienced with initiating company | | |
| 18. Civic Pride | Enhancement of key public spaces and extending their use. Improved street lighting and furniture. | C.B.C. | | Initiative to enhance public open spaces to make them more attractive and usable for all. Street lighting improvements in conjunction with 3 & 6. | | |