

Cheltenham Borough Council
Social and Community Overview and Scrutiny Committee –
11th September 2003

Housing Management Improvement Plan

**Joint Report of the Group Director Social and Community and
 General Manager Cheltenham Borough Homes**

1. Summary and recommendations

1.1 The Board of Cheltenham Borough Homes monitor their improvement plan using the attached format. CBH Board also have a small working party to monitor detailed delivery. A Manager from CBH will update the meeting on a by exception basis, allowing Committee to concentrate on items in progress.

1.2 **We recommend that members note the improvement plan, and continue to monitor its delivery through regular reports to future meetings of the committee.**

2. Implications

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| 2.1 | Financial | None arising directly from this report. |
| 2.2 | Legal | None arising directly from this report |
| 2.3 | Personnel | None arising directly from this report |
| 2.4 | Equal opportunities,
social justice and anti-
poverty | None arising directly from this report |
| 2.5 | Environmental | None arising directly from this report |

Background Papers

Contact

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