

## Cheltenham Borough Council

### Social and Community Overview and Scrutiny Committee –

3<sup>rd</sup> July 2003

### Housing Management Improvement Plan

### Joint Report of the Group Director Social and Community and General Manager Cheltenham Borough Homes

#### 1. Summary and recommendations

- 1.1 Following the last Social and Community and Overview and Scrutiny Committee, the Board of Cheltenham Borough Homes have approved their improvement plan. For illustration only, the changes since last time are shaded.
- 1.2 The CBH Board has established a small working party to develop the improvement plan and will monitor its delivery through Board and Audit Committee meetings. Future reports will be on an exception basis, allowing both CBH Board and Overview and Scrutiny Committee to concentrate on items in progress.
- 1.3 The Chair and the Area Services Manager for Cheltenham Borough Homes will be present at the meeting to expand upon the plan and to answer any questions.
- 1.4 **We recommend that members note the improvement plan, and continue to monitor its delivery through regular reports to future meetings of the committee.**

#### 2. Implications

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| 2.1 | <b>Financial</b>  | As set out in the report               |
| 2.2 | <b>Legal</b>  | None arising directly from this report |
| 2.3 | <b>Personnel</b>  | None arising directly from this report |
| 2.4 | <b>Equal opportunities, social justice and anti-poverty</b> | None arising directly from this report |
| 2.5 | <b>Environmental</b>  | None arising directly from this report |

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<b>Background Papers</b>	None arising directly from this report
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## Contact

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